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**PERTIKAIAN PERUSAHAAN MENGIKUT SEKTOR 2006-2010**  
**TRADE DISPUTES BY SECTOR 2006-2010**

SEKTOR SECTOR	BILANGAN KES NUMBER OF CASES					PEKERJA TERLIBAT WORKERS INVOLVED				
	2006	2007	2008	2009	2010	2006	2007	2008	2009	2010
Pertanian, Pemburuan dan Perhutanan <i>Agriculture, Hunting and Forestry</i>	35	32	32	25	33	1,834	985	2,810	1,361	504
Perikanan <i>Fishing</i>	0	0	2	1	0	0	0	219	2	0
Perlombongan dan Pengkuarian <i>Mining and Quarrying</i>	5	0	2	3	3	120	0	90	180	191
Pembuatan <i>Manufacturing</i>	174	147	114	181	165	9,625	13,370	18,006	9,875	5,407
Bekalan Elektrik, Gas dan Air <i>Electricity, Gas and Water Supply</i>	4	6	7	11	4	372	97	271	3	324
Pembinaan <i>Construction</i>	4	4	0	0	1	85	98	0	0	1
Perdagangan Jual Borong dan Jual Runcit, Pembaikan Kenderaan Bermotor, Motosikal dan Barangan Persendirian dan Isi Rumah <i>Wholesale and Retail Trade, Repair of Motor Vehicles, Motorcycles and Personal and Household Goods</i>	23	3	3	4	9	325	24	77	42	506

**PERTIKAIAN PERUSAHAAN MENGIKUT SEKTOR 2006-2010 (sambungan)**  
**TRADE DISPUTES BY SECTOR 2006-2010 (continued)**

SEKTOR SECTOR	BILANGAN KES NUMBER OF CASES					PEKERJA TERLIBAT WORKERS INVOLVED				
	2006	2007	2008	2009	2010	2006	2007	2008	2009	2010
Hotel dan Restoran <i>Hotels and Restaurants</i>	14	27	18	21	10	286	1,384	673	1,558	670
Pengangkutan, Penyimpanan dan Komunikasi <i>Transport, Storage and Communications</i>	45	40	38	49	91	1,305	1,395	18,940	378	855
Pengantaraan Kewangan <i>Financial Intermediation</i>	13	11	32	14	17	255	1,399	9,416	13	2,419
Aktiviti Hartanah, Penyewaan dan Perniagaan <i>Real Estate, Renting and Business Activities</i>	2	21	4	5	4	10	894	80	16	437
Pentadbiran Awam dan Pertahanan dan Keselamatan Sosial Wajib <i>Public Administration and Defence and Compulsory Social Security</i>	0	0	0	0	0	0	0	0	0	0
Pendidikan <i>Education</i>	3	1	0	0	0	75	184	0	0	0
Kesihatan dan Kerja Sosial <i>Health and Social Work</i>	2	1	5	2	2	14	200	987	2	200

**PERTIKAIAN PERUSAHAAN MENGIKUT SEKTOR 2006-2010 (sambungan)**  
**TRADE DISPUTES BY SECTOR 2006-2010 (continued)**

SEKTOR SECTOR	BILANGAN KES NUMBER OF CASES					PEKERJA TERLIBAT WORKERS INVOLVED				
	2006	2007	2008	2009	2010	2006	2007	2008	2009	2010
Aktiviti Perkhidmatan Komuniti, Sosial dan Persendirian Lain <i>Other Community, Social and Personal Service Activities</i>	9	9	10	14	5	273	324	239	305	341
Organisasi dan Badan-Badan di Luar Wilayah <i>Extra-Territorial Organisations and Bodies</i>	0	0	0	0	0	0	0	0	0	0
Isi Rumah Persendirian Dengan Pekerja Bergaji <i>Private Households With Employed Persons</i>	0	0	0	0	0	0	0	0	0	0
<b>Jumlah Total</b>	<b>333</b>	<b>302</b>	<b>267</b>	<b>330</b>	<b>344</b>	<b>14,579</b>	<b>20,354</b>	<b>51,808</b>	<b>13,735</b>	<b>11,855</b>

## PERTIKAIAN PERUSAHAAN MENGIKUT SEBAB 2006 - 2010

### TRADE DISPUTES BY CAUSES 2006 - 2010

SEBAB CAUSES	BILANGAN KES NUMBER OF CASES					PEKERJA TERLIBAT WORKERS INVOLVED				
	2006	2007	2008	2009	2010	2006	2007	2008	2009	2010
Keengganan memulakan rundingan tawar-menawar <i>Refusal to enter into collective bargaining</i>	37	60	26	24	36	1,348	2,957	2,898	1,125	701
Kebuntuan dalam rundingan tawar-menawar <i>Deadlock in collective bargaining</i>	128	85	75	114	69	4,254	10,004	17,606	7,719	4,385
Pertikaian di atas terma dan syarat perkhidmatan mengikut perjanjian kolektif dan lain-lain kontrak perkhidmatan <i>Disputes over terms and conditions of contractual terms in collective agreements and other service contracts</i>	58	55	89	72	73	5,013	3,469	16,445	3,383	2,396
Pengeneapan kerja dan renti-kerja sentara <i>Retrenchment and lay off</i>	8	11	4	7	0	153	275	1,488	100	0
Kenaikan pangkat, pengagihan tugas, pertukaran dan lain-lain hak istimewa pengurusan <i>Promotion, allocation of duties, transfer and other management prerogatives</i>	33	41	22	18	42	1,145	2,147	881	127	572
Penurunan pangkat, penggantungan kerja, surat amaran dan lain-lain tindakan disiplin terhadap pekerja-pekerja <i>Demotion, suspension, warning letter and other disciplinary actions against workers</i>	15	12	20	11	19	125	92	2,465	487	395

**PERTIKAIAN PERUSAHAAN MENGIKUT SEBAB 2006 - 2010 (sambungan)**  
**TRADE DISPUTES BY CAUSES 2006 - 2010 (continued)**

SEBAB CAUSES	BILANGAN KES NUMBER OF CASES					PEKERJA TERLIBAT WORKERS INVOLVED				
	2006	2007	2008	2009	2010	2006	2007	2008	2009	2010
Kegagalan mematuhi piawaian perburuhan dan yang diperuntukkan dalam undang-undang perburuhan berkaitan dengan kemudahan serta lain-lain faedah yang bukan kewangan <i>Non-compliance of labour standards and statutory provisions relating to amenities and facilities and other non-monetary benefits</i>	7	11	4	9	3	133	193	34	27	177
Perlanggaran hak pekerja/ketidakadilan dalam amalan perburuhan <i>Infringements of worker's rights/unfair labour practices</i>	12	11	0	11	34	597	257	0	15	1,191
Lain-lain <i>Others</i>	35	16	27	64	68	1,811	960	9,991	752	2,038
<b>Jumlah Total</b>	<b>333</b>	<b>302</b>	<b>267</b>	<b>330</b>	<b>344</b>	<b>14,579</b>	<b>20,354</b>	<b>51,808</b>	<b>13,735</b>	<b>11,855</b>

**PENGENDALIAN PERTIKAIAN PERUSAHAAN 2006 - 2010**  
**TRADE DISPUTES DEALT 2006 - 2010**

<b>PERKARA PARTICULARS</b>		<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>
Dibawa Dari Tahun Lepas <i>Brought Forward From Previous Year</i>	Bil. <i>No.</i>	500	157	119	152	161
Dilaporkan <i>Reported</i>	Bil. <i>No.</i>	333	302	267	330	344
Dikendalikan <i>Dealt</i>	Bil. <i>No.</i>	833	459	386	482	505
Diselesaikan <i>Cases Resolved</i>	Bil. <i>No.</i>	676	340	234	321	343
	Peratus <i>Percentage</i>	81.15	74.07	60.62	66.60	67.92
<b>CARA PENYELESAIAN METHOD OF SETTLEMENT</b>						
i. Diselesaikan Melalui Runding Damai <i>Resolved Through Conciliation</i>	Bil. <i>No.</i>	542	248	177	219	233
ii. Dirujuk ke Mahkamah Perusahaan <i>Referred to Industrial Court</i>	Bil. <i>No.</i>	110	66	34	72	80
iii. Tidak Dirujuk ke Mahkamah Perusahaan <i>Not Referred to Industrial Court</i>	Bil. <i>No.</i>	24	26	23	30	30
<b>Jumlah Total</b>		<b>676</b>	<b>340</b>	<b>234</b>	<b>321</b>	<b>343</b>



**PERTIKAIAN PERUSAHAAN MENGIKUT PEJABAT 2006 - 2010**  
**TRADE DISPUTES BY OFFICE 2006 - 2010**

PEJABAT OFFICE	BILANGAN KES NUMBER OF CASES					PEKERJA TERLIBAT WORKERS INVOLVED				
	2006	2007	2008	2009	2010	2006	2007	2008	2009	2010
Ibu Pejabat ( <i>Headquarters</i> )	6	12	0	4	1	591	1,667	0	0	0
Johor	27	18	14	23	16	1,703	873	1,789	420	544
Perak	33	25	29	38	24	2,261	3,241	2,606	4,224	2,314
Pulau Pinang	30	31	20	29	28	855	1,316	448	334	479
Negeri Sembilan	14	16	12	17	19	1,645	1,667	564	1,077	1,691
Kedah/Pertis	14	10	17	13	10	267	279	3,194	3	561
Kelantan	3	2	2	2	2	166	68	81	43	766
Terengganu	4	4	2	2	0	282	4	396	2	0
Pahang	10	10	3	12	9	134	112	661	51	191
Melaka	6	7	5	9	7	535	4,042	164	3,031	409
Kluang	12	6	9	12	12	2,308	165	457	925	529
Muar	14	5	7	6	4	509	109	13	24	6
Sabah	1	12	11	7	12	70	1,888	925	463	141
Sarawak	8	5	2	4	7	223	643	8,820	2	7
Wilayah Persekutuan	30	31	38	36	20	295	1,241	3,142	291	2,395
Selangor	121	108	96	116	173	2,735	3,039	28,548	2,845	1,822
<b>Jumlah Total</b>	<b>333</b>	<b>302</b>	<b>267</b>	<b>330</b>	<b>344</b>	<b>14,579</b>	<b>20,354</b>	<b>51,808</b>	<b>13,735</b>	<b>11,855</b>

**PERTIKAIAN PERUSAHAAN MENGIKUT RUJUKAN SEKSYEN 2006 - 2010**  
**TRADE DISPUTES BY REFERENCE TO SECTION 2006 - 2010**

RUJUKAN SEKSYEN REFERENCE SECTION	BILANGAN KES NUMBER OF CASES					PEKERJA TERLIBAT WORKERS INVOLVED				
	2006	2007	2008	2009	2010	2006	2007	2008	2009	2010
Seksyen 8(1) <i>Section 8(1)</i>	8	3	2	2	7	166	23	651	20	110
Seksyen 9(1)(a) <i>Section 9(1)(a)</i>	2	1	6	1	13	84	17	365	113	426
Seksyen 18(1)(a) <i>Section 18(1)(a)</i>	8	5	2	4	0	628	277	170	1,129	0
Seksyen 18(1)(b) <i>Section 18(1)(b)</i>	315	293	257	323	324	13,701	20,037	50,622	12,473	11,319
<b>Jumlah Total</b>	<b>333</b>	<b>302</b>	<b>267</b>	<b>330</b>	<b>344</b>	<b>14,579</b>	<b>20,354</b>	<b>51,808</b>	<b>13,735</b>	<b>11,855</b>

Seksyen dirujuk di bawah Akta Perhubungan Perusahaan 1967

*Nota :*

- Seksyen 8 (1) : Aduan mengenai pelanggaran Seksyen 4, 5 atau 7
- Seksyen 9 (1) (a) : Aduan mengenai isu skop perwakilan kesatuan
- Seksyen 18 (1) (a) : Pertikaian perusahaan yang dilaporkan oleh majikan / kesatuan sekerja majikan
- Seksyen 18 (1) (b) : Pertikaian perusahaan yang dilaporkan oleh kesatuan sekerja pekerja

*Section referred under Industrial Relations Act 1967*

*Note :*

- Section 8 (1) : Complaint in respect of contravention to Section 4, 5 or 7*
- Section 9 (1) (a) : Complaint in respect of trade union scope of representation*
- Section 18 (1) (a) : Trade dispute reported by employer / trade union of employer*
- Section 18 (1) (b) : Trade dispute reported by trade union of workmen*

**RAYUAN PEMULIHAN KERJA MENGIKUT SEKTOR 2006-2010**  
**CLAIMS FOR REINSTATEMENT BY SECTOR 2006-2010**

SEKTOR SECTOR	BILANGAN KES NUMBER OF CASES				
	2006	2007	2008	2009	2010
Pertanian, Pemburuan dan Perhutanan <i>Agriculture, Hunting and Forestry</i>	126	124	132	162	86
Perikanan <i>Fishing</i>	7	4	1	4	1
Perlombongan dan Pengkuarian <i>Mining and Quarrying</i>	46	62	26	29	44
Pembuatan <i>Manufacturing</i>	2,153	1,528	1,451	1,262	740
Bekalan Elektrik, Gas dan Air <i>Electricity, Gas and Water Supply</i>	67	65	78	126	106
Pembinaan <i>Construction</i>	263	201	169	267	149
Perdagangan Jual Borong dan Jual Runcit, Pembaikan Kenderaan Bermotor, Motosikal dan Barangan Persendirian dan Isi Rumah <i>Wholesale and Retail Trade, Repair of Motor Vehicles, Motorcycles and Personal and Household Goods</i>	617	602	447	452	355
Hotel dan Restoran <i>Hotels and Restaurants</i>	874	242	397	249	254
Pengangkutan, Penyimpanan dan Komunikasi <i>Transport, Storage and Communications</i>	636	495	378	555	478

**RAYUAN PEMULIHAN KERJA MENGIKUT SEKTOR 2006-2010 (sambungan)**  
**CLAIMS FOR REINSTATEMENT BY SECTOR 2006-2010 (continued)**

SEKTOR SECTOR	BILANGAN KES NUMBER OF CASES				
	2006	2007	2008	2009	2010
Pengantaraan Kewangan <i>Financial Intermediation</i>	134	161	157	191	204
Aktiviti Hartanah, Penyewaan dan Perniagaan <i>Real Estate, Renting and Business Activities</i>	711	758	662	1,085	645
Pentadbiran Awam dan Pertahanan dan Keselamatan Sosial Wajib <i>Public Administration and Defence and Compulsory Social Security</i>	54	0	37	70	46
Pendidikan <i>Education</i>	107	95	91	154	91
Kesihatan dan Kerja Sosial <i>Health and Social Work</i>	66	89	57	89	106
Aktiviti Perkhidmatan Komuniti, Sosial dan Persendirian Lain <i>Other Community, Social and Personal Service Activities</i>	347	418	191	191	159
Isi Rumah Persendirian dengan Pekerja Bergaji <i>Private Households With Employed Persons</i>	1	0	0	2	3
Organisasi dan Badan-Badan di Luar Wilayah <i>Extra-Territorial Organisations and Bodies</i>	2	2	0	2	4
<b>Jumlah Total</b>	<b>6,211</b>	<b>4,846</b>	<b>4,274</b>	<b>4,890</b>	<b>3,471</b>

**RAYUAN PEMULIHAN KERJA MENGIKUT KATEGORI PEKERJAAN 2006 - 2010**  
**CLAIMS FOR REINSTATEMENT BY JOB CATEGORY 2006 -2010**

KATEGORI PEKERJAAN JOB CATEGORY	BILANGAN KES NUMBER OF CASES				
	2006	2007	2008	2009	2010
Profesional/Pengurusan dan Eksekutif <i>Professional/Managerial and Executive</i>	1,843	1,803	1,618	2,281	1,756
Bukan Eksekutif dan Lebih Rendah <i>Non Executive and Below</i>	4,368	3,043	2,656	2,609	1,715
<b>Jumlah Total</b>	<b>6,211</b>	<b>4,846</b>	<b>4,274</b>	<b>4,890</b>	<b>3,471</b>

**RAYUAN PEMULIHAN KERJA MENGIKUT JANTINA 2006 -2010**  
**CLAIMS FOR REINSTATEMENT BY GENDER 2006 - 2010**

JANTINA GENDER	BILANGAN KES NUMBER OF CASES				
	2006	2007	2008	2009	2010
Lelaki <i>Male</i>	4,402	3,629	3,032	3,665	2,482
Perempuan <i>Female</i>	1,809	1,217	1,242	1,225	989
<b>Jumlah Total</b>	<b>6,211</b>	<b>4,846</b>	<b>4,274</b>	<b>4,890</b>	<b>3,471</b>

**RAYUAN PEMULIHAN KERJA MENGIKUT JENIS PEMBUANGAN 2006 -2010**  
**CLAIMS FOR REINSTATEMENT BY NATURE OF DISMISSAL 2006 - 2010**

JENIS PEMBUANGAN NATURE OF DISMISSAL	BILANGAN KES NUMBER OF CASES				
	2006	2007	2008	2009	2010
Pemecatan Sertamerta (Salahlaku) <i>Misconduct</i>	1,707	1,535	1,216	1,519	1,287
Pembuangan Terancang <i>Constructive Dismissal</i>	827	291	232	395	255
Pelanggaran Seksyen 15(2) Akta Kerja 1955 <i>Breach of Section 15(2) Employment Act 1955*</i>	343	50	10	13	10
Pengeneopian <i>Retrenchment</i>	1,280	918	1,136	1,123	512
Tidak Disahkan Ke Dalam Jawatan <i>Probationer</i>	146	180	118	203	147
Kontrak Bertempoh Tetap <i>Fixed Term Contract</i>	7	72	56	151	46
Pembuangan Berpunca Dari Penindasan/Penganiayaan <i>Victimisation</i>	30	55	17	43	22
Pembuangan Kerja <i>Termination Simpliciter</i>	1,124	1,064	450	556	459
Dipaksa Letak Jawatan <i>Forced Resignation</i>	112	190	179	195	176
Letak Jawatan Secara Sukarela <i>Voluntary Resignation</i>	31	55	14	26	16

**RAYUAN PEMULIHAN KERJA MENGIKUT JENIS PEMBUANGAN 2006 - 2010 (sambungan)**  
**CLAIMS FOR REINSTATEMENT BY NATURE OF DISMISSAL 2006 - 2010 (continued)**

JENIS PEMBUANGAN NATURE OF DISMISSAL	BILANGAN KES NUMBER OF CASES				
	2006	2007	2008	2009	2010
Sebab-Sebab Kesihatan <i>Medical Grounds</i>	15	29	30	28	22
Kontrak Yang Mengecewakan <i>Frustration of Contract</i>	16	35	45	116	18
Persaraan <i>Retirement</i>	7	22	17	22	15
Lain-lain <i>Others</i>	566	350	754	500	486
<b>Jumlah Total</b>	<b>6,211</b>	<b>4,846</b>	<b>4,274</b>	<b>4,890</b>	<b>3,471</b>

\*Nota : Seksyen 15(2) Akta Kerja 1955 - Tidak hadir bekerja lebih daripada dua hari kerja berturut-turut tanpa kebenaran daripada majikan dan tanpa alasan yang munasabah.

\*Note : Section 15 (2), Employment Act 1955 - Absence from work for more than two consecutive working days without previous permission by employer and without reasonable cause.

**RAYUAN PEMULIHAN KERJA MENGIKUT CARA PENYELESAIAN 2006 - 2010**  
**CLAIMS FOR REINSTATEMENT BY METHOD OF SETTLEMENT 2006 -2010**

CARA PENYELESAIAN METHOD OF SETTLEMENT	2006	2007	2008	2009	2010
<b>(A) SELESAI MELALUI RUNDING DAMAI</b> <b>(A) RESOLVED THROUGH CONCILIATION</b>					
1. Pemulihan Kerja Semula <i>Reinstatement</i>	1,178	215	255	476	160
2. Dibayar pampasan <i>Payment of Compensation</i>	1,213	1,065	1,183	1,235	864
Amaun Pampasan <i>Compensation Amount</i>	RM2,041,722.02	RM10,533,190.71	RM 12,609,834.82	RM 13,119,294.97	RM 12,198,977.52
3. Rayuan Ditarik Balik <i>Claims Withdrawn</i>	598	484	561	928	397
4. Kes Ditutup (Perayu Tidak Hadir) <i>Cases Closed (Claimants Absent)</i>	83	123	259	391	84
5. Kes Ditutup (Dipindahkan ke Pejabat Lain) <i>Cases Closed (Transfer to Other Office)</i>	100	81	96	468	143
6. Kes Ditutup (Lain-Lain) <i>Cases Closed (Others)</i>	-	3	23	156	21
<b>(B) LAIN-LAIN</b> <b>(B) OTHERS</b>					
1. Dirujuk ke Mahkamah Perusahaan <i>Referred to Industrial Court</i>	2,954	1,842	1,233	1,219	1,671
2. Tidak Dirujuk ke Mahkamah Perusahaan <i>Not Referred to Industrial Court</i>	1,691	886	623	271	1,182
<b>Jumlah Total</b>	<b>7,817</b>	<b>4,699</b>	<b>4,233</b>	<b>5,144</b>	<b>4,522</b>



**RAYUAN PEMULIHAN KERJA MENGIKUT PEJABAT 2006 - 2010**  
**CLAIMS FOR REINSTATEMENT BY OFFICE 2006 – 2010**

PEJABAT OFFICE	BILANGAN KES NUMBER OF CASES				
	2006	2007	2008	2009	2010
Ibu Pejabat ( <i>Headquarters</i> )	2	0	0	0	0
Johor	481	291	240	273	155
Perak	229	279	222	330	195
Pulau Pinang	935	639	510	610	334
Negeri Sembilan	183	206	119	128	88
Kedah/Perlis	246	155	343	105	142
Kelantan	89	18	32	20	29
Terengganu	384	36	36	31	35
Pahang	210	123	50	76	58
Melaka	162	73	53	66	55
Kluang	52	43	113	33	11
Muar	26	41	29	27	33
Sabah	174	127	96	141	79
Sarawak	271	275	190	126	106
Wilayah Persekutuan	975	909	836	1,227	954
Selangor	1,792	1,631	1,405	1,697	1,197
<b>Jumlah Total</b>	<b>6,211</b>	<b>4,846</b>	<b>4,274</b>	<b>4,890</b>	<b>3,471</b>

**MOGOK MENGIKUT SEKTOR 2008 - 2010**  
**STRIKES BY SECTOR 2008 - 2010**

SEKTOR SECTOR	BILANGAN KES NUMBER OF CASES			PEKERJA TERLIBAT WORKERS INVOLVED			HARI BEKERJA YG HILANG MAN-DAYS LOST		
	2008	2009	2010	2008	2009	2010	2008	2009	2010
Pertanian, Pemburuan dan Perhutanan <i>Agriculture, Hunting and Forestry</i>	0	1	1	0	139	39	0	556	117
Perikanan <i>Fishing</i>	0	0	0	0	0	0	0	0	0
Perlombongan dan Pengkuarian <i>Mining and Quarrying</i>	0	0	0	0	0	0	0	0	0
Pembuatan <i>Manufacturing</i>	1	3	0	100	254	0	133	583	0
Bekalan Elektrik, Gas dan Air <i>Electricity, Gas and Water Supply</i>	0	0	0	0	0	0	0	0	0
Pembinaan <i>Construction</i>	0	0	0	0	0	0	0	0	0
Perdagangan Jual Borong dan Jual Runcit, Pembaikan Kenderaan Bermotor, Motosikal dan Barangan Persendirian dan Isi Rumah <i>Wholesale and Retail Trade, Repair of Motor Vehicles, Motorcycles and Personal and Household Goods</i>	0	0	0	0	0	0	0	0	0
Hotel dan Restoran <i>Hotels and Restaurants</i>	0	0	0	0	0	0	0	0	0
Pengangkutan, Penyimpanan dan Komunikasi <i>Transport, Storage and Communications</i>	1	0	1	70	0	32	140	0	64

**MOGOK MENGIKUT SEKTOR 2008 - 2010 (sambungan)**  
**STRIKES BY SECTOR 2008 - 2010 (continued)**

SEKTOR SECTOR	BILANGAN KES NUMBER OF CASES			PEKERJA TERLIBAT WORKERS INVOLVED			HARI BEKERJA YG HILANG MAN-DAYS LOST		
	2008	2009	2010	2008	2009	2010	2008	2009	2010
Pengantaraan Kewangan <i>Financial Intermediation</i>	0	0	0	0	0	0	0	0	0
Aktiviti Hartanah, Penyewaan dan Perniagaan <i>Real Estate, Renting and Business Activities</i>	0	0	0	0	0	0	0	0	0
Pentadbiran Awam dan Pertahanan dan Keselamatan Sosial Wajib <i>Public Administration and Defence and Compulsory Social Security</i>	0	0	0	0	0	0	0	0	0
Pendidikan <i>Education</i>	0	0	0	0	0	0	0	0	0
Kesihatan dan Kerja Sosial <i>Health and Social Work</i>	0	0	0	0	0	0	0	0	0
Aktiviti Perkhidmatan Komuniti, Sosial dan Persendirian Lain <i>Other Community, Social and Personal Service Activities</i>	0	0	0	0	0	0	0	0	0
Isi Rumah Persendirian dengan Pekerja Bergaji <i>Private Households With Employed Persons</i>	0	0	0	0	0	0	0	0	0
Organisasi dan Badan-Badan di Luar Wilayah <i>Extra-Territorial Organisations and Bodies</i>	0	0	0	0	0	0	0	0	0
<b>Jumlah Total</b>	2	4	2	170	393	71	273	1,139	181

**MOGOK MENGIKUT JENIS 2008 - 2010**  
**NATURE OF STRIKES 2008 - 2010**

JENIS MOGOK NATURE OF STRIKES	BILANGAN KES NUMBER OF CASES			PEKERJA TERLIBAT WORKERS INVOLVED			HARI BEKERJA YG HILANG MAN-DAYS LOST		
	2008	2009	2010	2008	2009	2010	2008	2009	2010
Penghentian Kerja Sepenuhnya <i>Total Cessation of Work</i>	1	3	2	70	333	71	140	1,019	181
Penghentian Kerja Sebahagian <i>Partial Cessation of Work</i>	1	1	0	100	60	0	133	120	0
Lain-Lain Bentuk Tindakan Bersama Yang Menjejaskan Operasi Pengeluaran Biasa <i>Other Forms of Concerted Actions Which Adversely Affect Normal Production Operations</i>	0	0	0	0	0	0	0	0	0
<b>Jumlah</b> <b>Total</b>	<b>2</b>	<b>4</b>	<b>2</b>	<b>170</b>	<b>393</b>	<b>71</b>	<b>273</b>	<b>1,139</b>	<b>181</b>

**MOGOK MENGIKUT SEBAB 2008 - 2010**  
**STRIKES BY CAUSES 2008 - 2010**

SEBAB CAUSES	BILANGAN KES NUMBER OF CASES			PEKERJA TERLIBAT WORKERS INVOLVED			HARI BEKERJA YG HILANG MAN-DAYS LOST		
	2008	2009	2010	2008	2009	2010	2008	2009	2010
Keengganan Memulakan Rundingan Tawar Menawar <i>Refusal To Enter Into Collective Bargaining</i>	0	0	0	0	0	0	0	0	0
Kebuntuan Dalam Rundingan Tawar Menawar <i>Deadlock in Collective Bargaining</i>	0	0	0	0	0	0	0	0	0
Pertikaian Di Atas Terma dan Syarat Perkhidmatan Mengikut Perjanjian Kolektif dan Lain-lain Kontrak Perkhidmatan <i>Disputes Over Terms and Conditions of Contractual Terms in Collective Agreements &amp; Other Service Contracts</i>	0	1	1	0	75	32	0	225	64
Pengeneapan Kerja dan Renti-kerja Sentara <i>Retrenchment and Lay Off</i>	0	0	0	0	0	0	0	0	0
Kenaikan Pangkat, Pengagihan Tugas, Pertukaran dan Lain-lain Hak Istimewa Pengurusan <i>Promotion, Allocation of Duties, Transfer and Other Management Prerogatives</i>	1	1	0	70	60	0	140	120	0
Penurunan Pangkat, Penggantungan Kerja, Surat Amaran dan Lain-lain Tindakan Disiplin Terhadap Pekerja <i>Demotion, Suspension, Warning Letter and Other Disciplinary Actions Against Workers</i>	0	0	0	0	0	0	0	0	0

**MOGOK MENGIKUT SEBAB 2008 - 2010 (sambungan)**  
**STRIKES BY CAUSES 2008 - 2010 (continued)**

SEBAB CAUSES	BILANGAN KES NUMBER OF CASES			PEKERJA TERLIBAT WORKERS INVOLVED			HARI BEKERJA YG HILANG MAN-DAYS LOST		
	2008	2009	2010	2008	2009	2010	2008	2009	2010
Kegagalan Mematuhi Piawaian Perburuhan dan Yang Diperuntukkan Dalam Undang-undang Perburuhan Berkaitan Dengan Kemudahan dan Lain-lain Faedah Yang Bukan Kewangan <i>Non-implementation of Labour Standards and Statutory Provisions Relating to Amenities and Other Non-monetary Benefits</i>	0	1	0	0	139	0	0	556	0
Perlanggaran Hak Pekerja/ketidakadilan Dalam Amalan Perburuhan <i>Infringement Of Worker's Right/unfair Labour Practices</i>	1	0	0	100	0	0	133	0	0
Lain-lain <i>Others</i>	0	1	1	0	119	39	0	238	117
<b>Jumlah Total</b>	<b>2</b>	<b>4</b>	<b>2</b>	<b>170</b>	<b>393</b>	<b>71</b>	<b>273</b>	<b>1,139</b>	<b>181</b>

**MOGOK MENGIKUT KAEDAH PENYELESAIAN 2008 - 2010**  
**METHOD OF SETTLEMENT OF STRIKES 2008 - 2010**

CARA PENYELESAIAN METHOD OF SETTLEMENT	BILANGAN KES NUMBER OF CASES			PEKERJA TERLIBAT WORKERS INVOLVED			HARI BEKERJA YG HILANG MAN-DAYS LOST		
	2008	2009	2010	2008	2009	2010	2008	2009	2010
Melalui rundingan secara langsung <i>Through direct negotiation</i>	1	0	0	70	0	0	140	0	0
Melalui campurtangan/runding damai Jabatan <i>Through intervention/conciliation by the Department</i>	1	3	1	100	274	39	133	901	117
Melalui rujukan pertikaian ke Mahkamah Perusahaan <i>Through reference of dispute to Industrial Court</i>	0	0	0	0	0	0	0	0	0
Menghentikan/ tidak meneruskan tindakan secara sukarela <i>Voluntary withdrawal</i>	0	1	1	0	119	32	0	238	64
Lain-lain <i>Others</i>	0	0	0	0	0	0	0	0	0
<b>Jumlah Total</b>	<b>2</b>	<b>4</b>	<b>2</b>	<b>170</b>	<b>393</b>	<b>71</b>	<b>273</b>	<b>1,139</b>	<b>181</b>

**MOGOK MENGIKUT KEPUTUSAN PENYELESAIAN 2008 - 2010**  
**STRIKES BY OUTCOME OF SETTLEMENT 2008 - 2010**

KEPUTUSAN OUTCOME	BILANGAN KES NUMBER OF CASES			PEKERJA TERLIBAT WORKERS INVOLVED			HARI BEKERJA YG HILANG MAN-DAYS LOST		
	2008	2009	2010	2008	2009	2010	2008	2009	2010
Tuntutan dituruti sepenuhnya <i>Claims entirely met</i>	1	1	0	70	75	0	140	225	0
Tuntutan ditolak <i>Claims rejected</i>	0	2	0	0	179	0	0	358	0
Sebahagian dari tuntutan dituruti dan sebahagian lagi ditolak <i>Claims partially met and partially rejected</i>	1	1	0	100	139	0	133	556	0
Tuntutan ditarik balik/ digugurkan <i>Claims withdrawn/abandoned</i>	0	0	0	0	0	0	0	0	0
Hasil penyelesaian melalui perundingan secara langsung, runding damai atau arbitrase sedang di tunggu <i>Result of settlement through negotiation, conciliation or arbitration awaited</i>	0	0	2	0	0	71	0	0	181
<b>Jumlah Total</b>	<b>2</b>	<b>4</b>	<b>2</b>	<b>170</b>	<b>393</b>	<b>71</b>	<b>273</b>	<b>1,139</b>	<b>181</b>



**MOGOK DILAPORKAN MENGIKUT PEJABAT 2008 - 2010**  
**STRIKES REPORTED BY OFFICE 2008- 2010**

PEJABAT OFFICE	BILANGAN KES NUMBER OF CASES			PEKERJA TERLIBAT WORKERS INVOLVED			HARI BEKERJA YG HILANG MAN-DAYS LOST		
	2008	2009	2010	2008	2009	2010	2008	2009	2010
Ibu Pejabat ( <i>Headquarters</i> )	0	0	0	0	0	0	0	0	0
Johor	1	0	0	100	0	0	133	0	0
Perak	0	0	0	0	0	0	0	0	0
PulauPinang	0	0	0	0	0	0	0	0	0
Negeri Sembilan	0	1	0	0	60	0	0	120	0
Kedah/Perlis	1	0	0	70	0	0	140	0	0
Kelantan	0	1	0	0	139	0	0	556	0
Terengganu	0	0	0	0	0	0	0	0	0
Pahang	0	0	0	0	0	0	0	0	0
Melaka	0	0	0	0	0	0	0	0	0
Kluang	0	1	0	0	119	0	0	238	0
Muar	0	1	0	0	75	0	0	225	0
Sabah	0	0	0	0	0	0	0	0	0
Sarawak	0	0	0	0	0	0	0	0	0
Selangor	0	0	2	0	0	71	0	0	181
<b>Jumlah Total</b>	<b>2</b>	<b>4</b>	<b>2</b>	<b>170</b>	<b>393</b>	<b>71</b>	<b>273</b>	<b>1,139</b>	<b>181</b>

## PIKET MENGIKUT SEKTOR 2006 - 2010

### PICKET BY SECTOR 2006 - 2010

SEKTOR SECTOR	BILANGAN KES NUMBER OF CASES					PEKERJA TERLIBAT WORKERS INVOLVED				
	2006	2007	2008	2009	2010	2006	2007	2008	2009	2010
Pertanian, Pemburuan dan Perhutanan <i>Agriculture, Hunting and Forestry</i>	0	0	0	0	1	0	0	0	0	100
Perikanan <i>Fishing</i>	0	0	0	0	0	0	0	0	0	0
Perlombongan dan Pengkuarian <i>Mining and Quarrying</i>	1	0	0	0	0	20	0	0	0	0
Pembuatan <i>Manufacturing</i>	13	3	8	8	4	2,438	275	802	900	948
Bekalan Elektrik, Gas dan Air <i>Electricity, Gas and Water Supply</i>	0	0	0	0	0	0	0	0	0	0
Pembinaan <i>Construction</i>	0	0	0	0	0	0	0	0	0	0
Perdagangan Jual Borong dan Jual Runcit, Pembaikan Kenderaan Bermotor, Motosikal dan Barangan Persendirian dan Isi Rumah <i>Wholesale and Retail Trade, Repair of Motor Vehicles, Motorcycles and Personal and Household Goods</i>	0	0	0	0	0	0	0	0	0	0
Hotel dan Restoran <i>Hotels and Restaurants</i>	3	4	1	2	0	628	170	65	30	0
Pengangkutan, Penyimpanan dan Komunikasi <i>Transport, Storage and Communications</i>	7	0	7	1	1	1,250	0	1,272	40	220

**PIKET MENGIKUT SEKTOR 2006 - 2010 (sambungan)**  
**PICKET BY SECTOR 2006 - 2010 (continued)**

SEKTOR SECTOR	BILANGAN KES NUMBER OF CASES					PEKERJA TERLIBAT WORKERS INVOLVED				
	2006	2007	2008	2009	2010	2006	2007	2008	2009	2010
Pengantaraan Kewangan <i>Financial Intermediation</i>	1	6	0	0	0	20	2,884	0	0	0
Aktiviti Hartanah, Penyewaan dan Perniagaan <i>Real Estate, Renting and Business Activities</i>	0	0	0	0	0	0	0	0	0	0
Pentadbiran Awam dan Pertahanan dan Keselamatan Sosial Wajib <i>Public Administration and Defence and Compulsory Social Security</i>	0	1	0	0	0	0	60	0	0	0
Pendidikan <i>Education</i>	0	0	0	0	0	0	0	0	0	0
Kesihatan dan Kerja Sosial <i>Health and Social Work</i>	1	0	0	0	0	60	0	0	0	0
Aktiviti Perkhidmatan Komuniti, Sosial dan Persendirian Lain <i>Other Community, Social and Personal Service Activities</i>	1	1	2	1	1	115	95	40	35	70
Isi Rumah Persendirian dengan Pekerja Bergaji <i>Private Households With Employed Persons</i>	0	0	0	0	0	0	0	0	0	0
Organisasi dan Badan-Badan di Luar Wilayah <i>Extra-territorial Organisations and Bodies</i>	0	0	0	0	0	0	0	0	0	0
<b>Jumlah Total</b>	<b>27</b>	<b>15</b>	<b>18</b>	<b>12</b>	<b>7</b>	<b>4,531</b>	<b>3,484</b>	<b>2,179</b>	<b>1,005</b>	<b>1,338</b>

**PIKET MENGIKUT SEBAB 2006 - 2010**  
**PICKET BY CAUSES 2006 - 2010**

SEBAB CAUSES	BILANGAN KES NUMBER OF CASES					PEKERJA TERLIBAT WORKERS INVOLVED				
	2006	2007	2008	2009	2010	2006	2007	2008	2009	2010
Keengganan memulakan rundingan tawar menawar <i>Refusal to enter into collective bargaining</i>	3	1	1	0	1	319	95	65	0	28
Kebuntuan dalam rundingan tawar menawar <i>Deadlock in collective bargaining</i>	3	4	3	2	1	342	1,774	523	366	200
Pertikaian di atas terma dan syarat perkhidmatan mengikut perjanjian kolektif dan lain-lain kontrak perkhidmatan <i>Disputes over terms and conditions of contractual terms in collective agreements and other service contracts</i>	2	2	2	2	3	130	250	80	70	970
Pengeneapan kerja dan renti-kerja sentara <i>Retrenchment and lay off</i>	4	0	2	4	0	405	0	94	382	0
Kenaikan pangkat, pengagihan tugas, pertukaran dan lain-lain hak istimewa pengurusan <i>Promotion, allocation of duties, transfer and other management prerogatives</i>	2	1	0	0	0	1,670	60	0	0	0
Penurunan pangkat, penggantungan kerja, surat amaran dan lain-lain tindakan disiplin terhadap pekerja-pekerja <i>Demotion, suspension, warning letter and other disciplinary actions against workers</i>	1	1	0	1	0	25	75	0	20	0

**PIKET MENGIKUT SEBAB 2006 - 2010 (sambungan)**  
**PICKET BY CAUSES 2006 - 2010 (continued)**

SEBAB CAUSES	BILANGAN KES NUMBER OF CASES					PEKERJA TERLIBAT WORKERS INVOLVED				
	2006	2007	2008	2009	2010	2006	2007	2008	2009	2010
Kegagalan Mematuhi Piawai Perburuhan dan Yang Diperuntukkan Dalam Undang-undang Perburuhan Berkaitan Dengan Kemudahan dan Lain-lain Faedah Yang Bukan Kewangan <i>Non-implementation of Labour Standards and Statutory Provisions Relating to Amenities and Other Non-monetary Benefits</i>	0	0	0	0	0	0	0	0	0	0
Perlanggaran hak pekerja/ketidakadilan dalam amalan perburuhan <i>Infringements of worker's rights/unfair labour practices</i>	4	4	5	3	2	526	1,190	1,063	167	140
Lain-lain <i>Others</i>	8	2	5	0	0	1,114	40	354	0	0
<b>Jumlah Total</b>	<b>27</b>	<b>15</b>	<b>18</b>	<b>12</b>	<b>7</b>	<b>4,531</b>	<b>3,484</b>	<b>2,179</b>	<b>1,005</b>	<b>1,338</b>

**PIKET DILAPORKAN MENGIKUT PEJABAT 2006 - 2010**  
**PICKET REPORTED BY OFFICE 2006 - 2010**

PEJABAT OFFICE	BILANGAN KES NUMBER OF CASES					PEKERJA TERLIBAT WORKERS INVOLVED				
	2006	2007	2008	2009	2010	2006	2007	2008	2009	2010
Ibu Pejabat ( <i>Headquarters</i> )	0	2	0	0	0	0	1,411	0	0	0
Johor	2	1	3	0	0	110	15	218	0	0
Perak	8	2	3	2	2	2,174	240	134	75	780
Pulau Pinang	3	1	0	3	1	633	25	0	703	28
Negeri Sembilan	6	1	0	1	0	195	25	0	32	0
Kedah/Perlis	1	1	2	0	1	115	35	448	0	200
Kelantan	1	1	0	0	0	146	80	0	0	0
Terengganu	1	2	1	0	0	40	1,298	60	0	0
Pahang	0	0	1	0	0	0	0	40	0	0
Melaka	0	1	1	0	0	0	150	90	0	0
Kluang	1	0	1	0	0	74	0	86	0	0
Muar	0	0	0	0	0	0	0	0	0	0
Sabah	1	0	1	0	0	20	0	98	0	0
Sarawak	2	0	1	0	0	820	0	800	0	0
Wilayah Persekutuan	0	2	1	3	2	0	110	65	65	290
Selangor	1	1	3	3	1	204	95	140	130	40
<b>Jumlah Total</b>	<b>27</b>	<b>15</b>	<b>18</b>	<b>12</b>	<b>7</b>	<b>4,531</b>	<b>3,484</b>	<b>2,179</b>	<b>1,005</b>	<b>1,338</b>

**TUNTUTAN PENGIKTIRAFAN MENGIKUT SEKTOR 2006 - 2010**  
**CLAIMS FOR RECOGNITION BY SECTOR 2006 - 2010**

SEKTOR SECTOR	BILANGAN KES NUMBER OF CASES				
	2006	2007	2008	2009	2010
Pertanian, Pemburuan dan Perhutanan <i>Agriculture, Hunting and Forestry</i>	4	7	9	9	4
Perikanan <i>Fishing</i>	0	0	0	0	0
Perlombongan dan Pengkuarian <i>Mining and Quarrying</i>	0	0	0	19	1
Pembuatan <i>Manufacturing</i>	42	35	30	10	52
Bekalan Elektrik, Gas dan Air <i>Electricity, Gas and Water Supply</i>	0	2	6	3	0
Pembinaan <i>Construction</i>	0	0	0	4	2
Perdagangan Jual Borong dan Jual Runcit, Pembaikan Kenderaan Bermotor, Motosikal dan Barangan Persendirian dan Isi Rumah <i>Wholesale and Retail Trade, Repair of Motor Vehicles, Motorcycles and Personal and Household Goods</i>	6	2	4	7	3
Hotel dan Restoran <i>Hotels and Restaurants</i>	4	2	6	6	5
Pengangkutan, Penyimpanan dan Komunikasi <i>Transport, Storage and Communications</i>	0	22	9	12	10

**TUNTUTAN PENGIKTIRAFAN MENGIKUT SEKTOR 2006 - 2010 (sambungan)**  
**CLAIMS FOR REGOGNITION BY SECTOR 2006 - 2010 (continued)**

SEKTOR SECTOR	BILANGAN KES NUMBER OF CASES				
	2006	2007	2008	2009	2010
Pengantaraan Kewangan <i>Financial Intermediation</i>	5	2	2	2	7
Aktiviti Hartanah, Penyewaan dan Perniagaan <i>Real Estate, Renting and Business Activities</i>	0	0	2	0	0
Pentadbiran Awam dan Pertahanan dan Keselamatan Sosial Wajib <i>Public Administration and Defence and Compulsory Social Security</i>	1	0	0	0	0
Pendidikan <i>Education</i>	0	0	0	0	1
Kesihatan dan Kerja Sosial <i>Health and Social Work</i>	2	1	0	0	0
Aktiviti Perkhidmatan Komuniti, Sosial dan Persendirian Lain <i>Other Community, Social and Personal Service Activities</i>	3	10	1	1	0
Isi Rumah Persendirian dengan Pekerja Bergaji <i>Private Households With Employed Persons</i>	0	0	0	0	0
Organisasi dan Badan-Badan di Luar Wilayah <i>Extra-Territorial Organisations and Bodies</i>	0	0	0	0	0
<b>Jumlah</b> <b>Total</b>	<b>67</b>	<b>83</b>	<b>69</b>	<b>73</b>	<b>85</b>



**PENYELESAIAN TUNTUTAN PENGIKTIRAFAN MENGIKUT KEPUTUSAN 2007 - 2010**  
**SETTELEMENT OF CLAIMS FOR RECOGNITION BY RESULT 2007 - 2010**

SEKTOR SECTOR	SECARA SUKARELA ACCORDED VOLUNTARILY				KEPUTUSAN MENTERI MINISTER'S DECISION				DITOLAK/TARIK BALIK/ TIDAK LAYAK/DIBATALKAN REJECTED/ WITHDRAW/ NOT ELIGIBLE/FAULT			
	2007	2008	2009	2010	2007	2008	2009	2010	2007	2008	2009	2010
Pertanian, Pemburuan dan Perhutanan <i>Agriculture, Hunting and Forestry</i>	3	2	1	2	8	6	5	9	4	0	3	4
Perikanan <i>Fishing</i>	0	0	0	0	0	0	0	0	0	0	0	0
Perlombongan dan Pengkuarian <i>Mining and Quarrying</i>	0	0	2	0	0	0	6	8	0	0	8	4
Pembuatan <i>Manufacturing</i>	4	5	1	4	26	17	6	21	17	18	2	21
Bekalan Elektrik, Gas dan Air <i>Electricity, Gas and Water Supply</i>	2	0	1	0	2	1	3	1	1	0	0	0
Pembinaan <i>Construction</i>	0	0	0	0	0	0	0	4	0	0	0	0
Perdagangan Jual Borong dan Jual Runcit; Pembaikan Kenderaan Bermotor, Motosikal dan Barangan Persendirian dan Isi Rumah <i>Wholesale and Retail Trade; Repair of Motor Vehicles, Motorcycles and Personal and Household Goods</i>	0	1	0	0	0	1	9	3	0	3	6	0

**PENYELESAIAN TUNTUTAN PENGIKTIRAFAN MENGIKUT KEPUTUSAN 2007 - 2010 (sambungan)**  
**SETTELEMENT OF CLAIMS FOR RECOGNITION BY RESULT 2007 - 2010**

SEKTOR SECTOR	SECARA SUKARELA ACCORDED VOLUNTARILY				KEPUTUSAN MENTERI MINISTER'S DECISION				DITOLAK/TARIK BALIK/ TIDAK LAYAK/DIBATALKAN REJECTED/ WITHDRAW/ NOT ELIGIBLE/FAULT			
	2007	2008	2009	2010	2007	2008	2009	2010	2007	2008	2009	2010
Hotel dan Restoran <i>Hotels and Restaurants</i>	0	0	0	0	6	4	9	4	1	2	6	0
Pengangkutan, Penyimpanan dan Komunikasi <i>Transport, Storage and Communications</i>	3	0	1	0	4	8	8	7	7	8	8	5
Pengantaraan Kewangan <i>Financial Intermediation</i>	1	1	2	0	5	2	1	3	8	1	2	1
Aktiviti Hartanah, Penyewaan dan Perniagaan <i>Real Estate, Renting and Business Activities</i>	0	0	0	0	0	0	0	0	0	0	1	0
Pentadbiran Awam dan Pertahanan; Keselamatan Sosial Wajib <i>Public Administration and Defense and Compulsory Social Security</i>	0	0	0	0	0	0	0	0	0	0	0	0
Pendidikan <i>Education</i>	0	0	0	1	0	0	0	0	0	0	0	0
Kesihatan dan Kerja Sosial <i>Health and Social Work</i>	0	0	0	0	1	0	2	0	0	0	1	0

**PENYELESAIAN TUNTUTAN PENGIKTIRAFAN MENGIKUT KEPUTUSAN 2007 - 2010 (sambungan)**  
**SETTELEMENT OF CLAIMS FOR RECOGNITION BY RESULT 2007 - 2010**

SEKTOR SECTOR	SECARA SUKARELA ACCORDED VOLUNTARILY				KEPUTUSAN MENTERI MINISTER'S DECISION				DITOLAK/TARIK BALIK/ TIDAK LAYAK/DIBATALKAN REJECTED/ WITHDRAW/ NOT ELIGIBLE/FAULT			
	2007	2008	2009	2010	2007	2008	2009	2010	2007	2008	2009	2010
Aktiviti Perkhidmatan Komuniti, Sosial dan Persendirian Lain <i>Other Community, Social and Personal Service Activities</i>	0	0	1	0	0	0	2	0	4	1	0	0
Isi Rumah Persendirian Dengan Pekerja Bergaji <i>Private Households With Employed Persons</i>	0	0	0	0	0	0	0	0	0	0	0	0
Organisasi dan Badan-Badan di Luar Wilayah <i>Extra-Territorial Organizations and Bodies</i>	0	0	0	0	0	0	0	0	0	0	0	0
<b>Jumlah Total</b>	<b>13</b>	<b>9</b>	<b>9</b>	<b>7</b>	<b>52</b>	<b>39</b>	<b>51</b>	<b>60</b>	<b>42</b>	<b>33</b>	<b>37</b>	<b>35</b>

**PENGENDALIAN TUNTUTAN PENGIKTIRAFAN 2006 - 2010**  
**CLAIMS FOR RECOGNITION DEALT 2006 - 2010**

PERKARA PARTICULARS		2006	2007	2008	2009	2010
Dibawa Dari Tahun Lepas <i>Brought Forward From Previous Year</i>	Bil. <i>No.</i>	226	170	146	134	110
Dilaporkan <i>Reported</i>	Bil. <i>No.</i>	67	83	69	73	85
Dikendalikan <i>Dealt</i>	Bil. <i>No.</i>	293	253	215	207	195
Diselesaikan <i>Cases Resolved</i>	Bil. <i>No.</i>	123	107	81	97	102
	Peratus <i>Percentage</i>	41.98	42.29	37.67	46.86	52.31
CARA PENYELESAIAN METHOD OF SETTLEMENT						
i. Pengiktirafan Secara Sukarela <i>Recognition Accorded Voluntarily</i>	Bil. <i>No.</i>	13	13	10	9	7
ii. Pengiktirafan Atas Keputusan Menteri <i>Recognition Accorded by Decision of the Minister</i>	No. <i>No.</i>	27	32	26	28	30
iii. Keputusan Menteri Tidak Diiktiraf <i>Decision of the Minister Not Recognize</i>	Bil. <i>No.</i>	42	22	9	23	32
iv. Tuntutan Ditolak/Ditarik Balik/Kesatuan Tidak Layak Dibatalkan <i>Claim Rejected/Withdrawn/Union Not Eligible/Fault</i>	Bil. <i>No.</i>	41	40	36	37	33
<b>Jumlah Total</b>	Bil. <i>No.</i>	<b>123</b>	<b>107</b>	<b>81</b>	<b>97</b>	<b>102</b>

**LAIN - LAIN ADUAN MENGIKUT PERKARA 2006 - 2010**  
**MISCELLANEOUS COMPLAINTS BY SUBJECT 2006 - 2010**

<b>PERKARA SUBJECT</b>	<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>
Penamatan Kerja <i>Termination of Employment</i>	119	104	60	54	55
Amalan Perburuhan Yang Tidak Adil <i>Unfair Labour Practices</i>	10	10	2	12	2
Terma Dan Syarat Perkhidmatan <i>Terms and Conditions of Service</i>	4	7	0	6	2
Lain-lain (Contoh: Penganiayaan, Gangguan Seksual dan Sebagainya) <i>Others (e.g: Victimisation, Sexual Harassment and etc)</i>	41	41	22	50	21
<b>Jumlah Total</b>	<b>174</b>	<b>162</b>	<b>84</b>	<b>122</b>	<b>80</b>

**PENGENDALIAN LAIN - LAIN ADUAN 2006 - 2010**  
**MISCELLANEOUS COMPLAINTS DEALT 2006 - 2010**

<b>PERKARA PARTICULARS</b>	<b>2006</b>	<b>2007</b>	<b>2008</b>	<b>2009</b>	<b>2010</b>
Dibawa Dari Tahun Lepas <i>Brought Forward From Previous Year</i>	135	43	58	33	4
Dilaporkan <i>Reported</i>	174	162	84	122	80
Dikendalikan <i>Dealt</i>	309	205	142	155	84
Diselesaikan <i>Resolved</i>	266	147	109	151	80
Peratus <i>Percentage</i>	<b>86.08</b>	<b>71.71</b>	<b>76.76</b>	<b>97.42</b>	<b>95.24</b>

**PERJANJIAN KOLEKTIF MENGIKUT SEKTOR 2006 - 2010**  
**COLLECTIVE AGREEMENTS BY SECTOR 2006 - 2010**

SEKTOR SECTOR	BILANGAN PERJANJIAN KOLEKTIF NUMBER OF COLLECTIVE AGREEMENTS					PEKERJA DILIPUTI* WORKERS COVERED*				
	2006	2007	2008	2009	2010	2006	2007	2008	2009	2010
Pertanian, Pemburuan dan Perhutanan <i>Agriculture, Hunting and Forestry</i>	9	9	13	8	12	620	34,014	1,304	616	13,367
Perikanan <i>Fishing</i>	0	0	0	0	0	0	0	0	0	0
Perlombongan dan Pengkuarian <i>Mining and Quarrying</i>	6	2	7	9	6	774	63	520	838	1,088
Pembuatan <i>Manufacturing</i>	159	127	128	143	190	45,507	34,308	17,133	31,018	44,109
Bekalan Elektrik, Gas dan Air <i>Electricity, Gas and Water Supply</i>	4	1	10	1	4	3,140	78	6,234	1,481	1,893
Pembinaan <i>Construction</i>	1	1	2	3	4	107	63	52	155	41
Perdagangan Jual Borong dan Jual Runcit, Pembaikan Kenderaan Bermotor, Motosikal dan Barangan Persendirian dan Isi Rumah <i>Wholesale and Retail Trade, Repair of Motor Vehicles, Motorcycles and Personal and Household Goods</i>	2	10	25	18	15	329	2,941	10,564	1,578	1,023
Hotel dan Restoran <i>Hotels and Restaurants</i>	21	13	22	23	27	9,569	2,048	2,599	2,996	3,673
Pengangkutan, Penyimpanan dan Komunikasi <i>Transport, Storage and Communications</i>	28	22	20	21	32	25,412	107,121	3,152	27,731	25,944

**PERJANJIAN KOLEKTIF MENGIKUT SEKTOR 2006 - 2010 (sambungan)**  
**COLLECTIVE AGREEMENTS BY SECTOR 2006 - 2010 (continued)**

SEKTOR SECTOR	BILANGAN PERJANJIAN KOLEKTIF NUMBER OF COLLECTIVE AGREEMENTS					PEKERJA DILIPUTI* WORKERS COVERED*				
	2006	2007	2008	2009	2010	2006	2007	2008	2009	2010
Pengantaraan Kewangan <i>Financial Intermediation</i>	9	8	13	22	15	42,883	2,750	34,247	3,162	47,282
Aktiviti Hartanah, Penyewaan dan Perniagaan <i>Real Estate, Renting and Business Activities</i>	5	9	11	6	6	765	1,359	5,638	427	1,131
Pentadbiran Awam dan Pertahanan dan Keselamatan Sosial Wajib <i>Public Administration and Defence and Compulsory Social Security</i>	0	0	0	0	0	0	0	0	0	0
Pendidikan <i>Education</i>	0	2	1	2	0	0	444	535	428	0
Kesihatan dan Kerja Sosial <i>Health and Social Work</i>	17	3	3	3	3	5,902	1,155	47	1,003	1,132
Aktiviti Perkhidmatan Komuniti, Sosial dan Persendirian Lain <i>Other Community, Social and Personal Service Activities</i>	8	9	15	17	16	2,303	804	4,330	3,923	728
Isi Rumah Persendirian dengan Pekerja Bergaji <i>Private Households With Employed Persons</i>	0	0	0	0	0	0	0	0	0	0
Organisasi dan Badan-Badan di Luar Wilayah <i>Extra-Territorial Organisations and Bodies</i>	4	0	0	0	0	3,821	0	0	0	0
<b>Jumlah Total</b>	<b>273</b>	<b>216</b>	<b>270</b>	<b>276</b>	<b>330</b>	<b>141,132</b>	<b>187,148</b>	<b>86,355</b>	<b>75,356</b>	<b>141,411</b>

\* Berdasarkan perjanjian kolektif dan borang maklumat syarikat yang memberi respon.

\* Based on collective agreements and information sheets of respondent companies.

**PURATA PERATUS PELARASAN UPAH DI DALAM PERJANJIAN KOLEKTIF MENGIKUT SEKTOR 2006 - 2010**  
**AVERAGE PERCENTAGE OF WAGE ADJUSTMENT IN COLLECTIVE AGREEMENTS BY SECTOR 2006 - 2010**

SEKTOR SECTOR	PURATA PERATUS PELARASAN UPAH* AVERAGE PERCENTAGE OF WAGE ADJUSTMENT*				
	2006	2007	2008	2009	2010
Pertanian, Pemburuan dan Perhutanan <i>Agriculture, Hunting and Forestry</i>	7	11	7	5	7
Perikanan <i>Fishing</i>	0	0	0	0	0
Perlombongan dan Pengkuarian <i>Mining and Quarrying</i>	6	13	4	4	5
Pembuatan <i>Manufacturing</i>	6	5	6	5	5
Bekalan Elektrik, Gas dan Air <i>Electricity, Gas and Water Supply</i>	5	8	5	0	3
Pembinaan <i>Construction</i>	5	5	2	7	3
Perdagangan Jual Borong dan Jual Runcit; Pembaikan Kenderaan Bermotor, Motosikal dan Barangan Persendirian dan Isi Rumah <i>Wholesale and Retail Trade; Repair of Motor Vehicles, Motorcycles and Personal and Household Goods</i>	12	6	5	5	3
Hotel dan Restoran <i>Hotels and Restaurants</i>	6	5	5	8	5
Pengangkutan, Penyimpanan dan Komunikasi <i>Transport, Storage and Communications</i>	7	6	5	5	8



**PURATA PERATUS PELARASAN UPAH DI DALAM PERJANJIAN KOLEKTIF MENGIKUT SEKTOR 2006 - 2010 (sambungan)**  
**AVERAGE PERCENTAGE OF WAGE ADJUSTMENT IN COLLECTIVE AGREEMENTS BY SECTOR 2006 - 2010 (continued)**

SEKTOR SECTOR	PURATA PERATUS PELARASAN UPAH* AVERAGE PERCENTAGE OF WAGE ADJUSTMENT*				
	2006	2007	2008	2009	2010
Pengantaraan Kewangan <i>Financial Intermediation</i>	6	7	16	9	8
Aktiviti Hartanah, Penyewaan dan Perniagaan <i>Real Estate, Renting and Business Activities</i>	8	5	6	3	7
Pentadbiran Awam dan Pertahanan dan Keselamatan Sosial Wajib <i>Public Administration and Defence and Compulsory Social Security</i>	0	0	0	0	0
Pendidikan <i>Education</i>	0	8	10	8	0
Kesihatan dan Kerja Sosial <i>Health and Social Work</i>	5	6	3	6	6
Aktiviti Perkhidmatan Komuniti, Sosial dan Persendirian Lain <i>Other Community, Social and Personal Service Activities</i>	6	5	8	5	5
Isi Rumah Persendirian Dengan Pekerja Bergaji <i>Private Households With Employed Persons</i>	0	0	0	0	0
Organisasi dan Badan-Badan di Luar Wilayah <i>Extra-territorial Organisations and Bodies</i>	6	0	0	0	0

\* Berasaskan perjanjian kolektif dan borang maklumat syarikat yang memberi respon.

\* Based on collective agreements and information sheets of respondent companies.

**KHIDMAT NASIHAT MENGIKUT PERKARA 2006 - 2010**  
**ADVISORY SERVICES BY SUBJECT 2006 - 2010**

PERKARA SUBJECT	BILANGAN PIHAK NUMBER OF PARTIES					MASA (Minit) TIME (Minutes)				
	2006	2007	2008	2009	2010	2006	2007	2008	2009	2010
Tuntutan Pengiktirafan <i>Claims for recognition</i>	310	184	130	268	684	2,769	3,048	2,120	5,753	7,085
Keengganan memulakan perundingan perjanjian kolektif <i>Refusal to enter into collective bargaining</i>	1,261	2,259	1,891	1,693	1,504	4,952	20,744	19,757	9,643	9,537
Kebuntuan dalam perundingan perjanjian kolektif <i>Deadlock in collective bargaining</i>	19,162	20,286	17,383	4,723	11,067	39,199	101,197	107,140	56,115	53,678
Pertikaian mengenai terma dan syarat pekerjaan termasuk tidak melaksanakan terma yang dikontrakkan dalam perjanjian kolektif dan lain-lain kontrak perkhidmatan <i>Disputes over terms and conditions of contractual terms in collective agreements &amp; other service contracts</i>	1,332	1,749	1,559	1,389	1,742	10,337	19,810	21,371	18,095	18,450
Pembuangan kerja <i>Dismissal</i>	7,171	7,914	6,839	7,132	5,994	169,155	214,714	174,653	206,211	179,308
Pengeneapan kerja dan renti-kerjasentara <i>Retrenchment and lay off</i>	357	357	432	805	528	6,440	10,882	7,452	19,140	11,600
Kenaikan pangkat, pengagihan tugas, pertukaran dan lain-lain hak istimewa pengurusan <i>Promotion, allocation of duties, transfer and other management prerogatives</i>	304	304	341	433	452	6,086	5,490	6,454	10,140	10,071

**KHIDMAT NASIHAT MENGIKUT PERKARA 2006 - 2010 (sambungan)**  
**ADVISORY SERVICES BY SUBJECT 2006 - 2010 (continued)**

PERKARA SUBJECT	BILANGAN PIHAK NUMBER OF PARTIES					MASA (Minit) TIME (Minutes)				
	2006	2007	2008	2009	2010	2006	2007	2008	2009	2010
Penurunan pangkat, penggantungan kerja, surat amaran dan lain-lain tindakan disiplin terhadap pekerja <i>Demotion, suspension, warning letter and other disciplinary actions against workers</i>	411	369	362	571	728	8,153	8,381	8,658	16,430	18,890
Kegagalan mematuhi piawaian perburuhan dan yang diperuntukkan dalam undang-undang perburuhan berkaitan dengan kemudahan dan lain-lain faedah yang bukan kewangan <i>Non-implementation of labour standards and statutory provisions relating to amenities and other non-monetary benefits</i>	241	267	163	264	333	4,885	3,928	2,593	4,765	6,505
Pelanggaran hak pekerja/ketidakadilan dalam amalan perburuhan <i>Infringement of worker's right/unfair labour practices</i>	698	813	319	580	679	9,849	30,159	8,121	15,040	12,074
Lain-lain <i>Others</i>	3,040	4,931	3,745	6,108	4,409	52,890	130,101	51,032	87,864	83,463
<b>Jumlah Total</b>	<b>34,287</b>	<b>39,433</b>	<b>33,164</b>	<b>23,966</b>	<b>28,120</b>	<b>314,715</b>	<b>548,454</b>	<b>409,351</b>	<b>449,196</b>	<b>410,661</b>

**LAWATAN DAN LATIHAN YANG DIJALANKAN MENGIKUT PEJABAT 2006 - 2010**  
**VISITS AND TRAINING CONDUCTED BY OFFICE 2006 - 2010**

PEJABAT OFFICE	BILANGAN NUMBER									
	LAWATAN VISITS					LATIHAN TRAINING				
	2006	2007	2008	2009	2010	2006	2007	2008	2009	2010
Ibu Pejabat ( <i>Headquarters</i> )	7	0	11	0	0	7	2	0	0	0
Wilayah Persekutuan	0	0	58	108	132	0	12	12	9	13
Selangor	3	16	9	24	39	18	14	16	15	26
Johor	236	291	294	218	148	21	16	16	22	24
Perak	39	107	306	368	381	12	12	12	12	13
Pulau Pinang	185	148	139	77	85	0	0	15	12	12
Negeri Sembilan	24	111	93	81	114	24	35	12	20	44
Kedah/Perlis	19	44	104	111	211	3	0	9	18	23
Kelantan	130	114	95	125	77	19	14	13	12	12
Terengganu	105	147	144	96	144	13	22	13	16	16
Pahang	51	107	59	64	171	9	11	14	16	12
Melaka	146	161	147	151	158	60	51	12	28	24
Kluang	36	56	55	41	50	15	24	20	18	24
Muar	81	50	42	50	52	16	12	12	12	12
Sarawak	106	101	145	49	154	0	72	24	44	61
Sabah	65	61	76	127	101	1	15	12	21	17
<b>Jumlah Total</b>	<b>1,233</b>	<b>1,514</b>	<b>1,777</b>	<b>1,690</b>	<b>2,017</b>	<b>218</b>	<b>312</b>	<b>212</b>	<b>275</b>	<b>333</b>

**CERAMAH DAN DIALOG YANG DIJALANKAN MENGIKUT PEJABAT 2006 - 2010**  
**TALKS AND DIALOGUES CONDUCTED BY OFFICE 2006 - 2010**

PEJABAT OFFICE	BILANGAN NUMBER									
	CERAMAH TALKS					DIALOG DIALOGUES				
	2006	2007	2008	2009	2010	2006	2007	2008	2009	2010
Ibu Pejabat ( <i>Headquarters</i> )	14	0	0	0	0	0	0	0	0	0
Wilayah Persekutuan	0	3	0	0	0	0	7	25	9	60
Selangor	4	1	3	7	17	3	12	8	8	6
Johor	283	247	2	0	0	10	5	290	469	266
Perak	27	57	39	48	48	25	57	33	48	43
Pulau Pinang	9	8	24	7	24	16	4	21	17	18
Negeri Sembilan	2	2	12	15	16	20	40	35	52	98
Kedah/Perlis	1	0	41	47	94	1	5	4	67	143
Kelantan	0	0	0	0	0	129	73	96	125	77
Terengganu	1	0	0	0	0	104	146	144	96	144
Pahang	0	0	0	0	0	50	96	52	65	112
Melaka	96	102	146	153	158	145	121	146	153	158
Kluang	0	15	0	0	9	32	35	53	63	13
Muar	4	0	1	9	3	49	50	44	52	50
Sarawak	75	110	151	57	131	11	0	0	0	0
Sabah	2	1	0	0	0	18	35	76	153	38
<b>Jumlah Total</b>	<b>518</b>	<b>546</b>	<b>419</b>	<b>343</b>	<b>500</b>	<b>613</b>	<b>686</b>	<b>1,027</b>	<b>1,377</b>	<b>1,226</b>

**PERJAWATAN DI JABATAN PERHUBUNGAN PERUSAHAAN MALAYSIA BAGI TAHUN 2010**  
**POSITION IN DEPARTMENT OF INDUSTRIAL RELATIONS IN 2010**

Pejabat Office	Jawatan Position											Jumlah Perjawatan Total Position	Pengisian Perjawatan Filled Up Position	Kekosongan Perjawatan Vacant Position
	U7	S54	S52	S48	M48	M44	S44	L44	M41	S41	Sokongan			
Ibu Pejabat	1	1	3	2	1	1	11	1	2	24	44	88	83	5
Johor	-	-	1	-	-	-	3	-	-	4	8	14	14	0
Perak	-	-	1	-	-	-	3	-	-	4	6	14	11	3
Pulau Pinang	-	-	1	-	-	-	3	-	-	4	6	14	12	2
Negeri Sembilan	-	-	-	1	-	-	-	-	-	3	4	10	10	0
Kedah/Perlis	-	-	-	1	-	-	-	-	-	3	4	9	9	0
Kelantan	-	-	-	1	-	-	-	-	-	3	2	9	7	2
Terengganu	-	-	-	1	-	-	-	-	-	3	2	9	6	3
Pahang	-	-	-	1	-	-	-	-	-	3	3	9	8	1
Melaka	-	-	-	1	-	-	-	-	-	3	4	9	9	0
Kluang	-	-	-	-	-	-	-	-	-	1	1	4	4	0
Muar	-	-	-	-	-	-	-	-	-	1	1	4	4	0
Sabah	-	-	-	1	-	-	-	-	-	3	4	9	9	0
Sarawak	-	-	-	1	-	-	-	-	-	3	4	9	9	0
Wilayah Persekutuan K.L	-	-	1	-	-	-	3	-	-	8	11	21	20	1
Selangor	-	-	1	-	-	-	3	-	-	8	12	21	20	1
<b>Jumlah Total</b>	<b>1</b>	<b>1</b>	<b>8</b>	<b>10</b>	<b>1</b>	<b>1</b>	<b>26</b>	<b>1</b>	<b>2</b>	<b>78</b>	<b>116</b>	<b>253</b>	<b>235</b>	<b>18</b>



**Lain-Lain Statistik dan  
Petunjuk-Petunjuk  
Utama  
2010**

*OTHER  
STATISTICS  
AND  
KEY INDICATORS*





**KATEGORI DAN KEANGGOTAAN KESATUAN SEKERJA 2006 - 2010**  
**CATEGORY AND TRADE UNION MEMBERSHIP 2006 - 2010**

Kategori Category	2006		2007		2008		2009		2010	
	Bil. No.	Keanggotaan Membership	Bil. No.	Keanggotaan Membership	Bil. No.	Keanggotaan Membership	Bil. No.	Keanggotaan Membership	Bil. No.	Keanggotaan Membership
Kesatuan Sekerja Pekerja: <i>Trade Union of Workmen:</i>										
<ul style="list-style-type: none"> <li>• Pekerja-Pekerja Sektor Swasta <i>Workers in Private Sector</i></li> </ul>	396	429,580	407	431,207	421	433,079	436	433,702	439	430,262
<ul style="list-style-type: none"> <li>• Pekerja-Pekerja Sektor Kerajaan <i>Workers in Government Sector</i></li> </ul>	130	305,606	130	305,606	132	306,029	137	306,168	139	306,176
<ul style="list-style-type: none"> <li>• Pekerja-Pekerja Badan Berkanun Dan Penguasa Tempatan <i>Workers in Statutory Bodies and Local Authorities</i></li> </ul>	92	65,729	92	65,726	92	65,803	93	66,317	98	66,178
Kesatuan-Kesatuan Majikan <i>Trade Union of Employers</i>	13	673	13	673	14	673	14	673	14	673
<b>Jumlah Total</b>	<b>631</b>	<b>801,588</b>	<b>642</b>	<b>803,212</b>	<b>659</b>	<b>805,584</b>	<b>680</b>	<b>806,860</b>	<b>690</b>	<b>803,289</b>

Sumber: Laman Web Jabatan Hal Ehwal Kesatuan Sekerja  
 Source: Department of Trade Union Affairs Website

**BILANGAN DAN KEANGGOTAAN KESATUAN SEKERJA MENGIKUT JANTINA DI MALAYSIA 2006 - 2010**  
*NUMBER OF TRADE UNIONS AND TRADE UNIONS MEMBERSHIP BY GENDER 2006 - 2010*

Tahun Year	Bilangan Kesatuan Number of Trade Unions	Keanggotaan Membership		
		Lelaki Male	Perempuan Female	Jumlah Total
2006	631	484,016	317,569	801,585
2007	642	485,306	317,906	803,212
2008	659	486,978	318,587	805,565
2009	680	487,679	319,181	806,860
2010	690	485,747	317,542	803,289

Sumber: Laman Web Jabatan Hal Ehwal Kesatuan Sekerja  
 Source: Department of Trade Union Affairs Website

**BILANGAN KESATUAN SEKERJA MENGIKUT SEKTOR 2006 - 2010**  
*NUMBER OF TRADE UNIONS BY SECTOR 2006 - 2010*

Sektor Sector	2006	2007	2008	2009	2010
Pertanian, Perhutanan dan Perikanan <i>Agriculture, Hunting and Forestry</i>	45	55	58	58	56
Perombongan dan Pengkuarian <i>Mining and Quarrying</i>	2	1	1	1	1
Pembuatan <i>Manufacturing</i>	167	154	159	162	169
Elektrik, Gas dan Air <i>Electricity, Gas and Water Supply</i>	8	40	40	40	40
Pembinaan <i>Construction</i>	9	11	11	11	11
Perdagangan <i>Trade</i>	18	21	24	32	32
Pengangkutan dan Telekomunikasi <i>Transport and Communication</i>	94	62	63	65	64
Perkhidmatan <i>Services</i>	288	298	303	311	317
<b>Jumlah Total</b>	<b>631</b>	<b>642</b>	<b>659</b>	<b>680</b>	<b>690</b>

Sumber: Laman Web Jabatan Hal Ehwal Kesatuan Sekerja  
 Source: Department of Trade Union Affairs Website

## KELUARAN DALAM NEGERI KASAR (KDNK) MALAYSIA 2006 - 2010

### GROSS DOMESTIC PRODUCT (GDP) FOR MALAYSIA 2006 - 2010

Tahun Year	Kadar Pertumbuhan (%) Growth Rate (%)
2006	5.9
2007	6.3
2008	4.6
2009	-1.7
2010	7.2

#### Nota Keterangan:

- Keluaran Dalam Negeri Kasar (KDNK) - Jumlah nilai barang dan perkhidmatan yang dikeluarkan dalam tempoh tertentu selepas menolak harga barang dan perkhidmatan yang digunakan dalam proses pengeluaran tetapi belum ditolak peruntukan bagi penggunaan modal tetap. KDNK boleh dinilai pada nilai-nilai pembeli dan pada harga faktor.

#### Notes:

- *Gross Domestic Product (GDP) - The total value of goods and services produced within a given period after deducting the cost of goods and services used up in the process of production but before deducting allowances for the consumption of fixed capital. GDP can be valued at purchasers' values and at factor cost.*

Sumber: Jabatan Perangkaan Malaysia  
Source : Department of Statistics, Malaysia

## INDEKS HARGA PENGGUNA (IHP) 2006-2010

### CONSUMER PRICE INDEX (CPI) 2006 - 2010

Tahun Year	Indeks Harga Pengguna (%) Consumer Price index (%)
2006	3.6
2007	2.0
2008	5.4
2009	0.6
2010	1.7

#### Nota Keterangan:

- Indeks Harga Pengguna – Mengukur kadar perubahan purata bagi sekumpulan barang dan perkhidmatan yang ditetapkan, yang mewakili corak perbelanjaan keseluruhan isi rumah di Malaysia dengan menggunakan tahun 1994 sebagai tahun asas.

#### Note:

- *Consumer Price Index – Measures the average rate of change in prices of a fixed basket of goods and services which represents the expenditure pattern of all households in Malaysia with 1994 as the base year.*

Sumber: Jabatan Perangkaan Malaysia  
Source : Department of Statistics, Malaysia

**BILANGAN PENDUDUK MENGIKUT WILAYAH 2006 - 2010**  
**NUMBER OF POPULATION BY REGION 2006 - 2010**

Wilayah Regions	Penduduk ('000) Population ('000)				
	2006	2007	2008	2009	2010
Semenanjung Malaysia <i>Peninsular Malaysia</i>	21,200.8	21,619.6	22,056.8	22,513.1	22,529.7
Sabah	3,081.9	3,149.8	3,219.2	3,290.0	3,214.2
Sarawak	2,357.5	2,404.2	2,452.8	2,503.6	2,506.5
<b>Jumlah Total</b>	<b>26,640.2</b>	<b>27,173.6</b>	<b>27,728.7</b>	<b>28,306.7</b>	<b>28,250.5</b>

Sumber: Jabatan Perangkaan Malaysia  
 Source : Department of Statistics, Malaysia

**Nota/Notes :**

1. Unjuran penduduk berasaskan kepada banci penduduk 2000 yang disesuaikan  
*Population projections based on the adjusted 2000 population census.*
2. Jumlah campuran mungkin berbeza kerana pembulatan  
*The added total may differ due to rounding*

**BILANGAN PENDUDUK MENGIKUT JANTINA 2006 - 2010**  
*NUMBER OF POPULATION BY GENDER 2006 - 2010*

Jantina Gender	Penduduk ('000) Population ('000)				
	2006	2007	2008	2009	2010
Lelaki <i>Male</i>	13,562.6	13,833.0	14,114.3	14,407.2	14,379.9
Perempuan <i>Female</i>	13,077.6	13,340.6	13,614.4	13,899.4	13,870.6
<b>Jumlah</b> <i>Total</i>	<b>26,640.2</b>	<b>27,173.6</b>	<b>27,728.7</b>	<b>28,306.7</b>	<b>28,250.5</b>

Sumber: Jabatan Perangkaan Malaysia  
*Source : Department of Statistics, Malaysia*

**TENAGA BURUH, GUNA TENAGA DAN KADAR PENGANGGURAN 2006 - 2010**  
**LABOUR FORCE, EMPLOYMENT AND UNEMPLOYMENT RATE 2006 - 2010**

Tahun Year	Tenaga Buruh ('000) Labour Force ('000)	Guna Tenaga ('000) Employment ('000)	Kadar Pengangguran (%) Unemployment Rate (%)
2006	10,628.9	10,275.4	3.3
2007	10,889.5	10,538.1	3.2
2008	11,170.8	10,819.8	3.1
2009	11,315.3	10,897.3	3.7
2010	11,517.2	11,129.4	3.4

Sumber: Laman Web Jabatan Perangkaan Malaysia  
 Source: Department of Statistics, Malaysia Website

**Nota Keterangan:**

- Tenaga Buruh: Merujuk kepada semua orang, pada bila-bila masa sepanjang minggu rujukan, yang berada dalam kumpulan umur 15-64 tahun (tahun genap pada hari lahir yang terakhir) dan mereka sama ada bekerja atau menganggur.
- Guna Tenaga: Merujuk kepada mereka yang melakukan sebarang pekerjaan untuk mendapat bayaran, keuntungan atau keuntungan keluarga (sebagai majikan, pekerja, pekerja sendiri atau pekerja keluarga tanpa gaji)
- Kadar Pengangguran: Kadar pengangguran (%) = bil. penganggur ÷ bil.penduduk di dalam tenaga buruh x 100

**Note:**

- *Labour Force: Refers to all person who, at any time during the reference week, were in the 16-64 years age group (in complete years at last birthday) and who were either employed or unemployed.*
- *Employment: Refers to all person who did any work for pay, profit or family gain (as an employer, employee, own account worker or unpaid family worker).*
- *Unemployment Rate: Unemployment Rate (%) = No. of unemployment persons ÷ Total no. in the labour force x 100*

**PEKERJA ASING DI MALAYSIA 2006 - 2010**  
**FOREIGN WORKERS IN MALAYSIA 2006 - 2010**

<b>Tahun Year</b>	<b>Bilangan Number</b>
2006	1,869,209
2007	2,044,805
2008	2,062,596
2009	1,591,461
2010	1,817,871

Sumber: Jabatan Tenaga Kerja, Semenanjung Malaysia  
Source: Labour Department, Peninsular Malaysia



**DAYA SAING MALAYSIA (RANKING BAGI PRESTASI KESELURUHAN) 2007 - 2010**  
**MALAYSIA COMPETITIVENESS (OVERALL PERFORMANCE RANKING) 2007 - 2010**

Negara Countries	2007	2008	2009	2010	Negara Countries	2007	2008	2009	2010
United States	1	1	1	3	Finland	17	15	9	19
Singapore	2	2	3	1	Germany	16	16	13	16
Hong Kong	3	3	2	2	China	15	17	20	18
Switzerland	6	4	4	4	New Zealand	19	18	15	20
Luxembourg	4	5	12	11	<b>Malaysia</b>	<b>23</b>	<b>19</b>	<b>18</b>	<b>10</b>
Denmark	5	6	5	13	Israel	21	20	24	17
Australia	12	7	7	5	United Kingdom	20	21	21	22
Canada	10	8	8	7	Japan	24	22	17	27
Sweden	9	9	6	6	Estonia	22	23	35	34
Netherlands	8	10	10	12	Belgium	25	24	22	25
Norway	13	11	11	9	France	28	25	28	24
Ireland	14	12	19	21	Chile	26	26	25	28
Taiwan	18	13	23	8	Thailand	33	27	26	26
Austria	11	14	16	14	Czech Republic	32	28	29	29

Sumber: Perbadanan Produktiviti Malaysia  
 Source: Malaysia Productivity Corporation

**DAYA SAING MALAYSIA (POPULASI LEBIH DARIPADA 20 JUTA) 2007 - 2010**  
**MALAYSIA COMPETITIVENESS (POPULATION GREATER THAN 20 MILLION) 2007 - 2010**

Negara Countries	2007	2008	2009	2010	Negara Countries	2007	2008	2009	2010
United States	1	1	1	1	Philippines	19	16	18	18
Australia	3	2	2	2	Colombia	15	17	25	22
Canada	2	3	3	3	Brazil	23	18	16	17
Taiwan	6	4	9	4	Poland	26	19	19	14
Germany	5	5	4	6	Romania	18	20	26	26
China	4	6	7	7	Italy	16	21	24	19
<b>Malaysia</b>	<b>8</b>	<b>7</b>	<b>6</b>	<b>5</b>	Russia	17	22	23	25
United Kingdom	7	8	8	8	Turkey	22	23	21	24
Japan	9	9	5	12	Mexico	21	24	20	23
France	11	10	12	10	Indonesia	27	25	17	15
Thailand	14	11	10	11	Argentina	25	26	27	27
India	10	12	13	13	South Africa	24	27	22	21
Korea	12	13	11	9	Ukraine	20	28	28	28
Spain	13	14	15	16	Venezuela	28	29	29	29
Peru	-	15	14	20					

Sumber: Perbadanan Produktiviti Malaysia  
 Source: Malaysia Productivity Corporation

**RATIFIKASI KONVENSYEN ILO OLEH MALAYSIA**  
*ILO CONVENTION RATIFICATION BY MALAYSIA*

<b>Konvensyen Convention</b>	<b>Tarikh Ratifikasi Ratification Date</b>
C29 Forced Labour Convention, 1930	11.11.1957
C50 Recruiting of Indigenous Workers, 1936	11.11.1957
C64 Contracts of Employment (Indigenous Workers) Convention, 1939	11.11.1957
C65 Penal Sanctions (Indigenous Workers) Convention, 1939	11.11.1957
C81 Labour Inspection Convention, 1947	01.07.1963
C88 Employment Service Convention, 1948	06.06.1974
C95 Protection of Wages Convention, 1949	17.11.1961
C98 Right to Organise and Collective Bargaining Convention, 1949	05.06.1961
C100 Equal Remuneration Convention, 1951	09.09.1997
C105 Abolition of Forced Labour Convention, 1957	13.10.1958 "denounced" pada 10.10.1990 "denounced" on 10.10.1990
C119 Guarding of Machinery Convention, 1963	06.06.1974
C123 Minimum Age (Underground Work) Convention, 1965	06.06.1974
C138 Minimum Age Convention, 1973	09.09.1997
C144 Tripartite Consultation (International Labour Standards) Convention, 1976	14.06.2002
C182 Worst Forms of Child Labour Convention, 1999	10.11.2000

Jumlah Ratifikasi: 14 Ratifikasi Bersyarat: 0 Denounced: 1  
 Ratified: 14 Conditional Ratification: 0 Denounced: 1

Sumber: Laman Web ILO  
 Source: ILO Website

**AGIHAN PENDAPATAN BAGI KUMPULAN ISI RUMAH 20% TERTINGGI, 40% PERTENGAHAN DAN 40% TERENDAH  
MENGIKUT ETNIK DAN STRATA, MALAYSIA 2002 - 2009**

*INCOME SHARE OF TOP 20%, MIDDLE 40% AND BOTTOM 40% OF HOUSEHOLDS  
BY ETHNICITY AND STRATA, MALAYSIA 2002 - 2009*

Etnik / Ethnic	20% Tertinggi / Top 20%			
	2002	2004	2007	2009
Strata				
Malaysia	51.3	51.8	49.8	49.6
<b>Etnik / Ethnic</b>				
Bumiputera	49.1	51.2	48.7	49.5
Cina / Chinese	50.9	50.6	49.0	48.4
India / Indians	46.2	50.1	48.0	48.8
Lain-Lain / Others	50.4	48.6	60.8	55.3
<b>Strata</b>				
Bandar / Urban	49.6	49.8	48.6	*
Luar Bandar / Rural	46.7	46.0	45.7	*

Disediakan oleh : Unit Perancangan Ekonomi  
Prepared by : Economic Planning Unit

**AGIHAN PENDAPATAN BAGI KUMPULAN ISI RUMAH 20% TERTINGGI, 40% PERTENGAHAN DAN 40% TERENDAH MENGIKUT ETNIK DAN STRATA, MALAYSIA 2002 - 2009 (sambungan)**

*INCOME SHARE OF TOP 20%, MIDDLE 40% AND BOTTOM 40% OF HOUSEHOLDS BY ETHNICITY AND STRATA, MALAYSIA 2002 - 2009 (continued)*

<b>Etnik / Ethnic</b>	<b>40% Pertengahan / Middle 40%</b>			
	2002	2004	2007	2009
Strata				
Malaysia	35.2	35.0	35.6	36.1
<b>Etnik / Ethnic</b>				
Bumiputera	36.3	35.3	36.3	36.1
Cina / Chinese	35.3	35.4	36.2	36.4
India / Indians	37.4	35.5	35.7	35.7
Lain-Lain / Others	35.5	35.9	27.6	31.6
<b>Strata</b>				
Bandar / Urban	35.7	35.6	36.2	*
Luar Bandar / Rural	37.2	37.4	36.9	*

**Nota / Note:**

\* Akan dikemaskini / to be updated

**Sumber / Source:**

- 1) Penyiataan selepas banci penduduk dan perumahan, 1970 (rujukan 1970)  
*Post enumeration survey of 1970 population and housing census (reference 1970)*
- 2) Banci pertanian 1977, Malaysia (rujukan 1976)  
*Agriculture census 1977 (reference 1976)*
- 3) Penyiataan-penyiataan pendapatan isi rumah  
*Household income surveys*
- 4) Kompilasi statistik  
*Statistical compilations*

Disediakan Oleh : Unit Perancangan Ekonomi  
*Prepared By : Economic Planning Unit*

<b>Etnik / Ethnic</b>	<b>40% Terendah / Bottom 40%</b>			
	2002	2004	2007	2009
Strata				
Malaysia	13.5	13.2	14.6	14.3
<b>Etnik / Ethnic</b>				
Bumiputera	14.6	13.5	15.2	14.4
Cina / Chinese	13.8	14.0	14.9	15.2
India / Indians	16.4	14.4	16.2	15.5
Lain-Lain / Others	14.1	15.5	11.5	13.1
<b>Strata</b>				
Bandar / Urban	14.7	14.6	15.2	*
Luar Bandar / Rural	16.1	16.6	17.4	*

**INSIDEN KEMISKINAN TEGAR MENGIKUT ETNIK, STRATA DAN NEGERI, MALAYSIA 2002 - 2009**  
**INCIDENCE OF HARDCORE POVERTY BT ETHNICITY, STRATA AND STATE MALAYSIA 2002 - 2009**

Tahun	2002	2004	2007	2009
<b>Malaysia</b>	1.0	1.2	0.7	0.7
<b>Etnik / Ethnic</b>				
Bumiputera	1.6	1.9	1.0	1.1
Cina / Chinese	0.1	0.0	0.1	0.1
India / Indians	0.3	0.3	0.3	0.3
Lain-Lain / Others	0.8	1.2	1.4	1.3
<b>Strata</b>				
Bandar / Urban	0.3	0.4	0.3	0.2
Luar Bandar / Rural	2.6	2.9	1.4	1.8
<b>Negeri / State</b>				
Johor	0.1	0.3	0.2	0.1
Kedah	2.0	1.3	0.3	0.8
Kelantan	3.4	1.3	1.5	1.0
Melaka	0.0	0.2	0.2	0.1
N.Sembilan	0.2	0.2	0.1	0.1
Pahang	1.1	1.0	0.4	0.3
Pulau Pinang	0.1	-	0.1	0.1
Perak	1.0	1.1	0.7	0.5
Perlis	0.9	1.7	1.4	0.8
Selangor	0.2	0.04	0.1	0.1
Terengganu	2.2	4.4	0.8	0.5
Sabah/F.T Labuan	4.0	6.5	3.7	4.7
Sarawak	1.8	1.1	0.7	1.0
F.T. KL	-	0.2	0.1	0.1
F.T. Putrajaya	-	-	-	-

**Sumber / Source:**

- 1) Penyasatan selepas banci penduduk dan perumahan, 1970 (rujukan 1970)  
*Post enumeration survey of 1970 population and housing census (reference 1970)*
- 2) Penyasatan-penyasatan pendapatan isi rumah  
*Household income surveys*
- 3) Kompilasi statistik  
*Statistical compilations*

Disediakan Oleh : Unit Perancangan Ekonomi  
 Prepared By : Economic Planning Unit

**TABURAN PERATUS ISI RUMAH MENGIKUT KELAS PENDAPATAN, MALAYSIA 2002 - 2009**  
**PERCENTAGE DISTRIBUTION OF HOUSEHOLDS BY INCOME CLASS MALAYSIA 2002 - 2009**

Tahun / Year	Kelas Pendapatan (RM) / Income Class										
	Jumlah / Total										
	499 and below	500 - 999	1,000 - 1,499	1,500 - 1,999	2,000 - 2,499	2,500 - 2,999	3,000 - 3,499	3,500 - 3,999	4,000 - 4,999	5,000 and above	Jumlah / Total
2002	3.8	15.4	16.5	13.4	10.4	8.3	6.3	4.7	6.7	14.7	100.0
2004	2.8	13.5	15.8	13.2	10.8	8.2	6.5	5.2	7.2	16.8	100.0
2007	1.7	6.8	15.8	13.5	11.2	8.6	7.1	5.8	8.6	20.8	100.0
2009	1.2	6.1	14.2	11.9	10.7	8.6	7.3	6.3	9.5	24.2	100.0
	Bandar / Urban										
2002	1.4	9.0	13.9	12.9	11.2	9.6	7.5	5.7	8.6	20.2	100.0
2004	1.0	7.9	12.2	12.7	11.4	9.0	7.6	6.2	9.1	22.9	100.0
2007	0.7	3.9	11.3	11.8	11.0	9.0	8.0	6.8	10.3	27.2	100.0
2009	0.4	3.3	9.9	10.1	10.5	8.9	8.0	7.1	11.3	30.6	100.0
	Luar Bandar / Rural										
2002	8.4	28.3	21.5	14.3	8.9	5.6	3.9	2.6	2.9	3.6	100.0
2004	6.5	24.7	22.7	14.2	9.7	6.5	4.2	3.1	3.7	4.7	100.0
2007	3.7	13.0	25.2	17.2	11.8	7.7	5.3	3.6	5.1	7.4	100.0
2009	2.9	12.3	23.6	15.9	11.2	8.1	5.7	4.6	5.5	10.3	100.0

Sumber / Source:

- 1) Penyiasatan selepas banci penduduk dan perumahan, 1970 (rujukan 1970)  
*Post enumeration survey of 1970 population and housing census (reference 1970)*
- 2) Banci pertanian 1977, Malaysia (rujukan 1976)  
*Agriculture census 1977 (reference 1976)*
- 3) Penyiasatan-penyiasatan pendapatan isi rumah  
*Household income surveys*
- 4) Kompilasi statistik  
*Statistical compilations*

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