

**JABATAN PERHUBUNGAN PERUSAHAAN MALAYSIA**  
(KEMENTERIAN SUMBER MANUSIA)



**DEPARTMENT OF INDUSTRIAL RELATIONS MALAYSIA**  
(MINISTRY OF HUMAN RESOURCES)

# **STATISTIK DAN PETUNJUK-PETUNJUK UTAMA 2011**

## **STATISTICS AND KEY INDICATORS 2011**



## **PRAKATA KETUA PENGARAH PERHUBUNGAN PERUSAHAAN MALAYSIA**

Buku Statistik Dan Petunjuk-Petunjuk Utama 2011 diterbitkan sebagai sumber rujukan kepada para pegawai Jabatan Perhubungan Perusahaan Malaysia (JPPM) khasnya dan amnya kepada pihak-pihak lain yang terlibat secara langsung atau tidak langsung dalam bidang tugas perhubungan perusahaan.

Buku ini juga boleh digunapakai untuk menganalisa prestasi Jabatan dalam menjalankan setiap aktiviti Jabatan. Bagi mereka yang ingin mengetahui lebih dekat tentang isu perburuhan di Malaysia, statistik yang disediakan di dalam buku ini juga boleh membantu dalam memantau perkembangan tren perhubungan perusahaan di Malaysia.

Akhir kata saya ingin mengucapkan terima kasih kepada mereka yang terlibat dalam penyediaan dan penerbitan Buku Statistik Dan Petunjuk-Petunjuk Utama 2011.

A handwritten signature in black ink, appearing to read 'Fong Khei Por Amk', with a long horizontal stroke extending to the right.

**FONG KHEI POR AMK**

**Ketua Pengarah**

**Perhubungan Perusahaan Malaysia**



## **PREFACE**

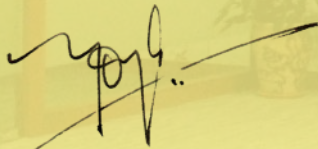
### **DIRECTOR GENERAL**

### **INDUSTRIAL RELATIONS MALAYSIA**

*The Statistics Book and Key Indicators 2011 is published as a reference for the officers of The Department of Industrial Relations Malaysia (DIRM) in particular and other parties who are directly or indirectly involved in the area of industrial relations work in general.*

*This book may be used to analyze the Department performance in handling the Department activities. For those who like to know more about the labour issues in Malaysia, the statistics that has been compiled may be able to facilitate them in monitoring the industrial relations trend in Malaysia.*

*In conclusion, I wish to thank those who were involved in the preparation and publication of the Statistics Book and Key Indicators 2011.*



**FONG KHEI POR AMK**  
**Director General**  
**Industrial Relations Malaysia**



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