

Statistik dan Petunjuk-Petunjuk Utama

Statistic and Key Indicators



2024

JABATAN PERHUBUNGAN PERUSAHAAN MALAYSIA
DEPARTMENT OF INDUSTRIAL RELATIONS MALAYSIA

PRAKATA

FOREWORD

KETUA PENGARAH JABATAN PERHUBUNGAN PERUSAHAAN MALAYSIA

Assalamualaikum w.b.t. dan Salam Sejahtera.

Penerbitan Buku Statistik Dan Petunjuk-petunjuk Utama ini adalah untuk memaklumkan pencapaian terhadap aktiviti-aktiviti utama Jabatan Perhubungan Perusahaan Malaysia (JPPM). Sumber maklumat yang digunakan dalam menyediakan statistik ini adalah daripada Enforcement Management System Module-C (EMSC).

Buku ini boleh dijadikan panduan asas untuk digunakan oleh majikan, pekerja, kesatuan sekerja atau mana-mana pihak yang terlibat secara langsung atau tidak langsung dalam pengurusan perhubungan perusahaan. Maklumat dalam buku ini juga boleh membantu pengguna memahami dan menganalisa trend perhubungan perusahaan di Malaysia.

Saya ingin merakamkan sekalung penghargaan kepada semua Bahagian atas kerjasama melaporkan maklumat statistik dan syabas kepada Bahagian Perancangan dan Penyelidikan Dasar, JPPM atas usaha mengumpul dan menyediakan input bagi Buku Statistik dan Petunjuk-petunjuk Utama ini.



Saya berharap agar JPPM mampu kekal komited dengan sentiasa memfokuskan penyampaian perkhidmatan terbaik pada masa ini dan masa akan datang.

A handwritten signature in black ink, appearing to read 'Khalid Bin Jali'.

KHALID BIN JALI
Ketua Pengarah Perhubungan Perusahaan
Malaysia

ISI KANDUNGAN

CONTENTS

- 9 **RUJUKAN PANTAS JPPM 2024**
IRDM QUICK REFERENCE 2024
 - 12 **PENGENDALIAN PERTIKAIAN PERUSAHAAN**
TRADE DISPUTE DEALT
 - 13 Pengendalian Pertikaian Perusahaan, 2020-2024
Trade Dispute Dealt, 2020-2024
 - 14 Pertikaian Perusahaan Mengikut Industri (MSIC 2008), 2020-2024
Trade Dispute by Industry (MSIC 2008), 2020-2024
 - 20 Pertikaian Perusahaan Mengikut Sebab, 2020-2024
Trade Dispute by Causes, 2020-2024
 - 23 **PENGENDALIAN PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 8**
TRADE DISPUTE DEALT UNDER SECTION 8
 - 24 Pengendalian Pertikaian Perusahaan di Bawah Seksyen 8, 2020-2024
Trade Dispute Dealt Under Section 8, 2020-2024
 - 26 Pertikaian Perusahaan di Bawah Seksyen 8 Mengikut Industri (MSIC 2008), 2020-2024
Trade Dispute Dealt Under Section 8 by Industry, 2020-2024
 - 31 Pertikaian Perusahaan di Bawah Seksyen 8 Mengikut Sebab, 2020-2024
Trade Dispute Dealt Under Section 8 by Causes, 2020-2024
 - 34 Pengendalian Pertikaian Perusahaan di Bawah Seksyen 8 Mengikut Negeri, 2020-2024
Trade Dispute Dealt Under Section 8 by State, 2020-2024, 2020-2024
 - 36 **PENGENDALIAN TUNTUTAN PENGIKTIRAFAN DI BAWAH SEKSYEN 9**
CLAIM FOR RECOGNITION UNDER SECTION 9
 - 37 Pengendalian Tuntutan Pengiktirafan di Bawah Seksyen 9, 2020-2024
Claim for Recognition Under Section 9, 2020-2024
 - 39 Tuntutan Pengiktirafan di Bawah Seksyen 9 Mengikut Industri (MSIC 2008), 2020-2024
Claim for Recognition Under Section 9 by Industry (MSIC 2008), 2020-2024
 - 42 Kaedah Penyelesaian Tuntutan Pengiktirafan di Bawah Seksyen 9 Mengikut Industri (MSIC 2008), 2020-2024
Mode of Settlement for Recognition Claim Under Section 9 by Industry (MSIC 2008), 2020-2024
 - 48 **PENGENDALIAN PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 13**
TRADE DISPUTE DEALT UNDER SECTION 13
 - 49 Pengendalian Pertikaian Perusahaan di Bawah Seksyen 13, 2020-2024
Trade Dispute Dealt Under Section 13, 2020-2024
 - 51 Pertikaian Perusahaan Di Bawah Seksyen 13 Mengikut Industri (MSIC 2008), 2020-2024
Trade Dispute Under Section 13 by Industry (MSIC 2008), 2020-2024
- 4 **STATISTIK DAN PETUNJUK-PETUNJUK UTAMA** | STATISTICS AND KEY INDICATORS

ISI KANDUNGAN
CONTENTS

- 58 Pertikaian Perusahaan Di Bawah Seksyen 13 Mengikut Sebab, 2020-2024
Trade Dispute Under Section 13 by Causes, 2020-2024
- 61 Pengendalian Pertikaian Perusahaan di Bawah Seksyen 13 Mengikut Negeri, 2020-2024
Trade Dispute Dealt Under Section 13 by State, 2020-2024, 2020-2024
- 63 PENGENDALIAN PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 18**
TRADE DISPUTE DEALT UNDER SECTION 18
- 64 Pengendalian Pertikaian Perusahaan di Bawah Seksyen 18, 2020-2024
Trade Dispute Dealt Under Section 18, 2020-2024
- 66 Pertikaian Perusahaan Di Bawah Seksyen 18 Mengikut Industri (MSIC 2008), 2020-2024
Trade Dispute Under Section 18 by Industry (MSIC 2008), 2020-2024
- 71 Pertikaian Perusahaan Di Bawah Seksyen 18 Mengikut Sebab, 2020-2024
Trade Dispute Under Section 18 by Causes 2020-2024
- 74 Pengendalian Pertikaian Perusahaan di Bawah Seksyen 18 Mengikut Negeri, 2020-2024
Trade Dispute Dealt Under Section 18 by State, 2020-2024, 2020-2024
- 76 PENGENDALIAN KES REPRESENTASI PEMULIHAN KERJA DI BAWAH SEKSYEN 20**
CLAIM FOR REINSTATEMENT UNDER SECTION 20 DEALT
- 77 Pengendalian Kes Representasi Pemulihan Kerja di Bawah Seksyen 20, 2020-2024
Claim for Reinstatement Under Section 20 Dealt, 2020-2024
- 79 Representasi Pemulihan Kerja di Bawah Seksyen 20 Mengikut Industri (MSIC 2008), 2020-2024
Claim for Reinstatement Under Section 20 by Industry (MSIC 2008), 2020-2024
- 82 Representasi Pemulihan Kerja di Bawah Seksyen 20 Mengikut Jenis Pembuangan, 2020-2024
Claim for Reinstatement Under Section 20 by Cause of Dismissal, 2020-2024
- 84 Pengendalian Kes Representasi Pemulihan Kerja di Bawah Seksyen 20 Mengikut Negeri, 2020-2024
Claim for Reinstatement Under Section 20 Dealt by State, 2020-2024
- 86 Representasi Pemulihan Kerja di Bawah Seksyen 20 Mengikut Kategori Pekerjaan, 2020-2024
Claim for Reinstatement Under Section 20 by Job Category, 2020-2024
- 87 Pengendalian Kes Representasi Pemulihan Kerja di Bawah Seksyen 20 Mengikut Gaji, 2020-2024
Claim for Reinstatement Under Section 20 by Salary, 2020-2024
- 88 Representasi Pemulihan Kerja di Bawah Seksyen 20 Mengikut Jantina, 2020-2024
Claim for Reinstatement Under Section 20 by Gender, 2020-2024
- 89 PENGENDALIAN TINDAKAN PERUSAHAAN INDUSTRIAL ACTION DEALT**

ISI KANDUNGAN CONTENTS

- 90 Mogok Mengikut Industri (MSIC 2008), 2020-2024
Strikes by Industry (MSIC 2008), 2020-2024
- 95 Mogok Mengikut Sebab, 2020-2024
Strikes by Causes, 2020-2024
- 98 Mogok Mengikut Jenis, 2020-2024
Nature os Strikes, 2020-2024
- 99 Mogok Mengikut Cara Penyelesaian, 2020-2024
Method of Settlement of Strikes, 2020-2024
- 100 Mogok Mengikut Keputusan Penyelesaian, 2020-2024
Strikes by Outcome of Settlement, 2020-2024
- 102 Mogok Mengikut Pejabat, 2020-2024
Strikes Reported by Office, 2020-2024
- 104 Piket Mengikut Industri (MSIC 2008), 2020-2024
Picket by Industry (MSIC 2008), 2020-2024
- 109 Piket Mengikut Sebab, 2020-2024
Picket by Causes, 2020-2024
- 112 Piket Dilaporkan Mengikut Pejabat, 2020-2024
Picket Reported by Office, 2020-2024
- 114 LAIN-LAIN AKTIVITI
MISCELLANEOUS ACTIVITIES**
- 115 Lain-lain Aduan Mengikut Perkar, 2020-2024
Miscellaneous Complaints by Subject, 2020-2024
- 116 Pengendalian Lain-lain Aduan, 2020-2024
Miscellaneous Complaints Dealt, 2020-2024
- 117 Khidmat Nasihat Mengikut Sebab, 2020-2024
Advisory Services by Causes, 2020-2024
- 122 Khidmat Nasihat Mengikut Negeri, 2020-2024
Advisory Services by State, 2020-2024
- 124 Lawatan Industri Yang Dijalankan Mengikut Negeri, 2020-2024
Industrial Visits Conducted by State, 2020-2024
- 126 Ceramah dan Dialog Sosial Yang Dijalankan Mengikut Negeri, 2020-2024
Talks and Social Dialogues Conducted by State, 2020-2024
- 128 Majikan Yang Telah Melaksanakan PLWS dan Pekerja Yang Menikmati Faedah PLWS Mengikut Sektor, 2020-2024
Employers Implementing PLWS and Employees Benefiting From PLWS by Sector, 2020-2024
- 130 Majikan Yang Telah Melaksanakan PLWS Dan Pekerja Yang Menikmati Faedah PLWS Mengikut Negeri, 2020-2024
Employers Implementing PLWS and Employees Benefiting From PLWS by State, 2020-2024
- 132 INDEKS KEHARMONIAN PERUSAHAAN NASIONAL
NATIONAL INDUSTRIAL HARMONY INDEX**
- 133 Indeks Keharmonian Perusahaan Nasional
National Industrial Harmony Index
- 134 Petunjuk Tahap Keharmonian Perusahaan
Indicator of Industrial Harmony Level

NOTA KETERANGAN

NOTES

PERTIKAIAN PERUSAHAAN

Pertikaian perusahaan bermaksud suatu pertikaian di antara majikan dengan pekerja-pekerjanya yang berhubung kait dengan pekerjaan atau bukan pekerjaan atau terma-terma dan syarat-syarat pekerjaan atau keadaan tempat pekerjaan.

REPRESENTASI PEMULIHAN KERJA

Representasi pemulihan kerja bermaksud seseorang yang telah dibuang kerja atau beranggapan telah dibuang kerja tanpa sebab atau alasan yang munasabah boleh mengemukakan representasi secara bertulis kepada Ketua Pengarah Perhubungan Perusahaan. Representasi tersebut hendaklah difailkan di Jabatan Perhubungan Perusahaan yang berhampiran dengan tempat pekerjaan di mana pekerja dibuang kerja dalam tempoh 60 hari dari tarikh pemuangan kerja.

MOGOK

Mogok bermaksud tindakan memberhentikan atau enggan melakukan kerja oleh sekumpulan pekerja yang bertindak secara bersatu atau menyekat, mengurang, menangguh atau menamatkan pelaksanaan mana-mana tugas berkaitan dengan pekerjaan mereka.

TRADE DISPUTE

Trade Dispute means a dispute between the employer and his workmen on issues relating to employment or non-employment or terms and conditions of employment or conditions of work.

CLAIM FOR REINSTATEMENT

Claim For Reinstatement means a workman who is dismissed or who considers his/her dismissal to be without just cause or excuse, may make representation in writing to the Director General of Industrial Relations. The representations may be filed at the office of the Director General of Industrial Relations nearest to the place of employment from which the workman was dismissed, within 60 days of the dismissal

STRIKE

Strike means stoppage or refusal to work by a group of workmen acting in concerted effort to restrict, reduce, suspend or terminate any task related to their jobs.

NOTA KETERANGAN

NOTES

PIKET

Piket bermaksud seorang atau lebih, bertindak bagi pihaknya atau bagi pihak mereka atau bagi pihak kesatuan sekerja atau bagi pihak majikan dalam meneruskan suatu pertikaian perusahaan untuk hadir ke tempat dimana pekerja itu bekerja bagi tujuan mendedahkan kepada orang ramai tentang rungutan pekerja atau apa-apa bentuk bantahan.

TUNTUTAN PENGIKTIRAFAN

Tuntutan Pengiktirafan bermaksud tuntutan yang dikemukakan oleh sesebuah kesatuan sekerja kepada pihak majikan dan dikendalikan oleh Jabatan Perhubungan Perusahaan Malaysia bagi menentukan sama ada sesebuah kesatuan itu layak atau tidak untuk mewakili pekerja berkenaan dan mempunyai majoriti untuk mewakili pekerja-pekerja dalam rundingan kolektif.

PERJANJIAN KOLEKTIF

Perjanjian kolektif bermaksud suatu perjanjian bertulis yang dihasilkan daripada perundingan kolektif di antara majikan atau kesatuan sekerja majikan dengan kesatuan sekerja pekerja yang mengandungi terma-terma dan syarat perkhidmatan yang dipersetujui oleh majikan dan kesatuan sekerja pekerja

APP 1967

Akta Perhubungan Perusahaan 1967 (Akta 177) dan Peraturan-peraturan di bawahnya yang diurusadbirkan oleh Jabatan Perhubungan Perusahaan Malaysia dan dikuatkuasakan di seluruh Malaysia.

PICKET

Picket means one or more persons acting on his or their behalf or on behalf a trade union or of an employer in furtherance of the trade dispute to attend at or near any place where the workman works and disclose to the public about employee's grievance or any form of protest.

CLAIM FOR RECOGNITION

Claim for recognition means a claim submitted by a trade union to an employer and processed by the Department of Industrial Relations Malaysia to determine whether the trade union is eligible or not to represent the respective workers and have the majority to represent workers in collective bargaining.

COLLECTIVE AGREEMENT

Collective agreement means an agreement in writing concluded from collective bargaining between employer or a trade union of employers and a trade union of workman relating to the terms and conditions of employment and work of workmen or concerning relations between such parties.

IRA 1967

Industrial Relations Act 1967 (Act 177) and regulations made thereunder, administered by the Department of Industrial Relations Malaysia and enforced throughout Malaysia.

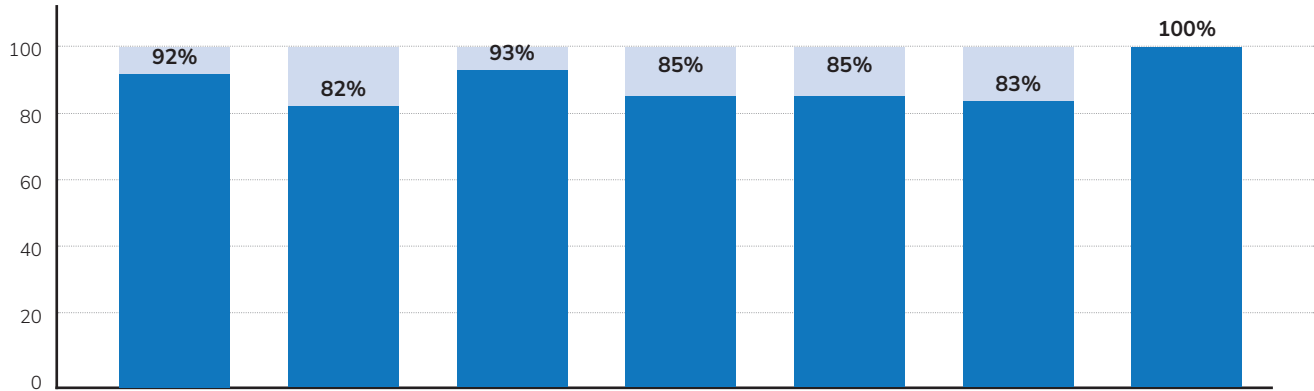
RUJUKAN PANTAS STATISTIK JPPM 2024

IRDM QUICK REFERENCE 2024



PENYELESAIAN KES JPPM 2024

SETTLEMENT OF DIRM CASES 2024



AKTIVITI ACTIVITIES	Hak Berkesatuan (S.8) Union Rights (S.8)	Tuntutan Pengiktirafan (S.9) Claim for Recognition (S.9)	Isu Kapasiti (S.9(1A)) Capacity Issue (S.9(1A))	Perjanjian Kolektif (S.13) Collective Agreement (S.13)	Pertikaian Perusahaan (S.18) Trade Dispute (S.18)	Representasi Pemulihan Kerja (S.20) Claim for Reinstatement (S.20)	Tindakan Perusahaan Industrial Action
KENDALI DEALT	13	92	1940	109	182	5323	169
SELESAI RESOLVED	12	75	1803	93	154	4394	169

PENCAPAIAN JPPM 2024

DIRM ACHIEVEMENT 2024

Penyelesaian Kes S.20 Secara Rundingan Damai

Settlement of Cases Under Section 20
Through Conciliation

2,945

Pelaksanaan PLWS

Implementation of PLWS

102,007



6,566,675

Pekerja
Employees

Nilai Bayaran Ex-Gratia

Ex-Gratia Value

RM65,393,880.41

Indeks Keharmonian Perusahaan

Industrial Harmony Index (IHI)

83.6%



PENGENDALIAN PERTIKAIAN PERUSAHAAN

TRADE DISPUTE DEALT

Nota: Pengendalian Pertikaian Perusahaan melibatkan gabungan pertikaian di bawah Seksyen 8, 13 dan 18.
Note: The handling of industrial disputes involves a combination of disputes under Sections 8, 13, and 18.



PENGENDALIAN PERTIKAIAN PERUSAHAAN 2020–2024

TRADE DISPUTE DEALT 2020–2024

PERKARA PARTICULARS		2020	2021	2022	2023	2024
Dilaporkan/ <i>Reported</i>	Bil./No.	374	263	269	281	281
Dikendalikan/ <i>Dealt</i>	Bil./No.	428	407	339	345	353
Diselesaikan/ <i>Resolved</i>	Bil./No.	284	337	275	273	259
	Peratus Selesai / <i>Percentage Resolved</i> (%)	66	83	81	79	73
Baki/ <i>Balance</i>	Bil./No.	144	70	64	72	94

PENGENDALIAN PERTIKAIAN PERUSAHAAN 2020-2024

TRADE DISPUTE DEALT 2020-2024

CARA PENYELESAIAN METHOD OF SETTLEMENT		2020	2021	2022	2023	2024
Diselesaikan Melalui Rundingan Damai/ <i>Resolved Through Conciliation</i>	Bil./No.	225	225	212	216	205
Dirujuk ke Mahkamah Perusahaan/ <i>Referred to Industrial Court</i>	Bil./No.	50	82	57	53	50
Tidak Dirujuk ke Mahkamah Perusahaan/ <i>Not Referred to Industrial Court</i>	Bil./No.	9	30	6	4	4
Jumlah/ <i>Total</i>		284	337	275	273	259

Nota/*Note*:
Pengendalian kes pertikaian perusahaan di bawah seksyen 8, seksyen 13 dan seksyen 18, Akta 177.
Trade dispute cases under Section 8, Section 13 and Section 18, Act 177.

Sumber/*Source*:
Jabatan Perhubungan Perusahaan Malaysia
Department of Industrial Relations Malaysia

PERTIKAIAN PERUSAHAAN MENGIKUT INDUSTRI (MSIC 2008), 2020–2024

TRADE DISPUTE BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pertanian, Perhutanan dan Perikanan/ <i>Agriculture, Forestry and Fishing</i>	27	31	32	24	29	132	4,856	170,327	272	751
Perlombongan dan Pengkuarian/ <i>Mining and Quarrying</i>	4	2	2	2	1	65	351	15	64	30
Pembuatan/ <i>Manufacturing</i>	241	127	160	146	96	32,218	15,704	20,321	36,425	13,717
Bekalan Elektrik, Gas, Wap dan Pendingin Udara/ <i>Electricity, Gas, Steam and Air Conditioning Supply</i>	1	1	4	9	0	0	1	895	977	0
Bekalan Air, Pembentungan, Pengurusan Sisa dan Aktiviti Pemulihan/ <i>Water Supply, Sewerage, Waste Management and Remediation Activities</i>	3	4	1	8	3	202	491	1	3,178	302

PERTIKAIAN PERUSAHAAN MENGIKUT INDUSTRI (MSIC 2008), 2020–2024

TRADE DISPUTE BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pembinaan/ <i>Construction</i>	1	5	0	1	0	0	220	0	117	0
Perdagangan Borong dan Runcit, Pembaikan Kenderaan Bermotor dan Motosikal/ <i>Wholesale and Retail Trade, Repair of Motor Vehicles and Motorcycles</i>	13	15	1	4	4	1,575	92	0	60	300
Pengangkutan dan Penyimpanan/ <i>Transportation and Storage</i>	22	8	26	16	15	2,831	747	1,055	2,055	1,584
Penginapan dan Aktiviti Perkhidmatan Makanan dan Minuman/ <i>Accommodation and Food Service Activities</i>	13	7	5	2	4	1,661	168	340	182	163
Maklumat dan Komunikasi/ <i>Information and Communication</i>	5	0	5	8	7	383	0	428	5,988	13,625

PERTIKAIAN PERUSAHAAN MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
TRADE DISPUTE BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Aktiviti Kewangan dan Insurans/ Takaful/ <i>Financial and Insurance Activities/Takaful</i>	2	5	9	5	9	1	1,236	1,599	695	1,783
Aktiviti Hartanah/ <i>Real Estate Activities</i>	0	0	0	0	0	0	0	0	0	0
Aktiviti Profesional, Sainifik dan Teknika/ <i>Professional, Scientific and Technical Activities</i>	0	1	0	0	0	0	50	0	0	0
Aktiviti Pentadbiran dan Khidmat Sokongan/ <i>Administrative and Support Service Activities</i>	13	5	0	1	5	3,497	815	0	100	1,074
Pentadbiran Awam dan Pertahanan; Aktiviti Keselamatan Sosial Wajib/ <i>Public Administration and Defence; Compulsory Social Security Activities</i>	0	1	0	0	0	0	24	0	0	0

PERTIKAIAN PERUSAHAAN MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
TRADE DISPUTE BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pendidikan/ <i>Education</i>	0	0	0	13	7	0	0	0	213	786
Aktiviti Kesihatan Kemanusiaan dan Kerja Sosial/ <i>Human Health and Social Work Activities</i>	3	5	12	9	18	639	2,007	451	138	564
Kesenian, Hiburan dan Rekreasi/ <i>Arts, Entertainment and Recreation</i>	4	1	1	0	1	75	31	0	0	86
Aktiviti Perkhidmatan Lain/ <i>Other Service Activities</i>	22	45	11	33	32	949	3,439	183	2,263	15,041

PERTIKAIAN PERUSAHAAN MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
TRADE DISPUTE BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Aktiviti Isi Rumah sebagai Majikan; Aktiviti mengeluarkan Barangan dan Perkhidmatan yang Tidak Dapat Dibezakan oleh Isi Rumah untuk Kegunaan Sendiri/ <i>Activities of Households as Employers; Undifferentiated Goods-And Services-producing Activities of Households for Own Use</i>	0	0	0	0	0	0	0	0	0	0
Aktiviti Badan dan Pertubuhan Luar Wilayah/ <i>Activities of Extraterritorial Organisations and Bodies</i>	0	0	0	0	0	0	0	0	0	0
Jumlah/Total	374	263	269	281	231	44,228	30,232	195,615	52,727	49,806

Nota/Note:

1. Pengendalian kes pertikaian perusahaan di bawah seksyen 8, seksyen 13 dan seksyen 18 Akta 177
Trade dispute cases under Section 8, Section 13 and Section 18 Act 177
2. Kes dilaporkan pada tahun semasa mengikut industri (MSIC 2008)
Reported cases on current year by industry (MSIC 2008)

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
 Department of Industrial Relations Malaysia

PERTIKAIAN PERUSAHAAN MENGIKUT SEBAB, 2020–2024

TRADE DISPUTE BY CAUSES, 2020–2024

SEBAB PERTIKAIAN REASON FOR DISPUTES	BILANGAN PERTIKAIAN NUMBER OF DISPUTES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Keengganan memulakan rundingan bersama/ <i>Refusal to commence collective bargaining</i>	18	18	32	29	34	819	2,240	5,045	3,400	18,256
Kebuntuan dalam rundingan bersama/ <i>Deadlock in collective bargaining</i>	80	51	64	48	44	22,171	8,339	178,540	6,855	2,871
Pertikaian ke atas terma dan syarat perkhidmatan didalam perjanjian kolektif dan lain-lain kontrak perkhidmatan/ <i>Dispute over terms and conditions of contractual terms in collective agreement and other service contracts</i>	111	96	112	76	97	7,198	9,123	7,592	29,600	18,458

PERTIKAIAN PERUSAHAAN MENGIKUT SEBAB, 2020–2024
TRADE DISPUTE BY CAUSES, 2020–2024

SEBAB PERTIKAIAN REASON FOR DISPUTES	BILANGAN PERTIKAIAN NUMBER OF DISPUTES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pengenehan kerja dan renti-kerja sentara/ <i>Retrenchment and lay-off</i>	9	6	1	1	7	729	162	85	42	219
Kenaikan pangkat, pengagihan tugas, pertukaran dan lain-lain hak istimewa pengurusan/ <i>Promotion, allocation of duties, transfer and other management prerogatives</i>	14	8	9	7	13	1,525	116	254	205	823
Penurunan pangkat, penggantungan kerja, surat amaran dan lain-lain tindakan disiplin terhadap pekerja/ <i>Demotion, suspension, warning letter and other disciplinary actions against workers</i>	17	10	9	2	6	386	258	467	3	22

PERTIKAIAN PERUSAHAAN MENGIKUT SEBAB, 2020–2024
TRADE DISPUTE BY CAUSES, 2020–2024

SEBAB PERTIKAIAN REASON FOR DISPUTES	BILANGAN PERTIKAIAN NUMBER OF DISPUTES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Kegagalan mematuhi piawaiian perburuhan yang diperuntukkan dalam undang-undang perburuhan berkaitan dengan kemudahan dan lain-lain faedah yang bukan kewangan/ <i>Non-compliance of labour standards provided in legislation related to amenities and facilities and other non-monetary benefits</i>	56	33	2	7	13	4401	3599	40	642	7821
Perlanggaran hak-hak pekerja/ ketidakadilan dalam amalan perburuhan/ <i>Infringements of workers' rights/ unfair labour practices</i>	64	24	26	95	16	6,483	932	2,398	11,155	1,186
Lain-lain/ <i>Others</i>	5	17	14	16	1	516	5,463	1,194	1,025	150
Jumlah/Total	374	263	269	281	231	44,228	30,232	195,615	52,927	49,806

Nota/Note:

1. Pengendalian kes pertikaian perusahaan di bawah seksyen 8, seksyen 13 dan seksyen 18 Akta 177
Trade dispute cases under Section 8, Section 13 and Section 18 Act 177
2. Kes dilaporkan pada tahun semasa
Reported cases on current year

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
 Department of Industrial Relations Malaysia

PENGENDALIAN PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 8

TRADE DISPUTE DEALT UNDER SECTION 8



PENGENDALIAN PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 8, 2020–2024

TRADE DISPUTE DEALT UNDER SECTION 8, 2020–2024

PERKARA PARTICULARS		2020	2021	2022	2023	2024
Dilaporkan/ <i>Reported</i>	Bil./No.	35	14	18	16	9
Dikendalikan/ <i>Dealt</i>	Bil./No.	38	35	22	23	13
Diselesaikan/ <i>Resolved</i>	Bil./No.	17	31	15	19	12
	Peratus Selesai / <i>Percentage Resolved</i> (%)	45	89	68	83	92
Baki/ <i>Balance</i>	Bil./No.	21	4	7	4	1

PENGENDALIAN PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 8, 2020–2024
TRADE DISPUTE DEALT UNDER SECTION 8, 2020–2024

CARA PENYELESAIAN METHOD OF SETTLEMENT		2020	2021	2022	2023	2024
Diselesaikan Melalui Rundingan Damai/ <i>Resolved Through Conciliation</i>	BiL./No.	12	13	8	18	9
Dirujuk ke Mahkamah Perusahaan/ <i>Referred to Industrial Court</i>	BiL./No.	3	9	4	1	3
Tidak Dirujuk ke Mahkamah Perusahaan/ <i>Not Referred to Industrial Court</i>	BiL./No.	2	9	3	0	0
Jumlah/Total		17	31	15	19	12

Nota/Note:

1. Pengendalian kes pertikaian perusahaan di bawah seksyen 8 Akta 177
Trade dispute cases under Section 8 Act 177
2. Kes dilaporkan pada tahun semasa mengikut industri (MSIC 2008)
Reported cases on current year by industry (MSIC 2008)

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
Department of Industrial Relations Malaysia

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 8 MENGIKUT INDUSTRI (MSIC 2008), 2020–2024

TRADE DISPUTE UNDER SECTION 8 BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pertanian, Perhutanan dan Perikanan/ <i>Agriculture, Forestry and Fishing</i>	0	0	0	0	0	0	0	0	0	0
Perlombongan dan Pengkuarian/ <i>Mining and Quarrying</i>	3	0	0	0	0	38	0	0	0	0
Pembuatan/ <i>Manufacturing</i>	22	7	10	5	3	837	216	2,232	3,583	93
Bekalan Elektrik, Gas, Wap dan Pendingin Udara/ <i>Electricity, Gas, Steam and Air Conditioning Supply</i>	0	0	0	0	0	0	0	0	0	0
Bekalan Air, Pembentukan, Pengurusan Sisa dan Aktiviti Pemulihan/ <i>Water Supply, Sewerage, Waste Management and Remediation Activities</i>	1	0	0	0	1	1	0	0	0	300

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 8 MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
TRADE DISPUTE UNDER SECTION 8 BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pembinaan/ <i>Construction</i>	0	0	0	0	0	0	0	0	0	0
Perdagangan Borong dan Runcit, Pembaikan Kenderaan Bermotor dan Motosikal/ <i>Wholesale and Retail Trade, Repair of Motor Vehicles and Motorcycles</i>	0	0	0	0	0	0	0	0	0	0
Pengangkutan dan Penyimpanan/ <i>Transportation and Storage</i>	1	1	3	1	0	1	45	100	34	0
Penginapan dan Aktiviti Perkhidmatan Makanan dan Minuman/ <i>Accommodation and Food Service Activities</i>	3	0	0	0	0	9	0	0	0	0
Maklumat dan Komunikasi/ <i>Information and Communication</i>	0	0	1	0	0	0	0	0	0	0

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 8 MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
TRADE DISPUTE UNDER SECTION 8 BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Aktiviti Kewangan dan Insurans/ Takaful/ <i>Financial and Insurance Activities/Takaful</i>	1	0	4	0	0	0	0	0	0	0
Aktiviti Hartanah/ <i>Real Estate Activities</i>	0	0	0	0	0	0	0	0	0	0
Aktiviti Profesional, Saintifik dan Teknika/ <i>Professional, Scientific and Technical Activities</i>	0	0	0	0	0	0	0	0	0	0
Aktiviti Pentadbiran dan Khidmat Sokongan/ <i>Administrative and Support Service Activities</i>	2	4	0	0	1	2,424	57	0	0	1
Pentadbiran Awam dan Pertahanan; Aktiviti Keselamatan Sosial Wajib/ <i>Public Administration and Defence; Compulsory Social Security Activities</i>	0	0	0	0	0	0	0	0	0	0

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 8 MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
TRADE DISPUTE UNDER SECTION 8 BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pendidikan/ <i>Education</i>	0	0	0	7	4	0	0	0	20	770
Aktiviti Kesihatan Kemanusiaan dan Kerja Sosial/ <i>Human Health and Social Work Activities</i>	0	0	0	1	0	0	0	0	137	0
Kesenian, Hiburan dan Rekreasi/ <i>Arts, Entertainment and Recreation</i>	1	0	0	0	0	1	0	0	0	0
Aktiviti Perkhidmatan Lain/ <i>Other Service Activities</i>	1	2	0	2	0	3	98	0	1,351	0

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 8 MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
TRADE DISPUTE UNDER SECTION 8 BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Aktiviti Isi Rumah sebagai Majikan; Aktiviti mengeluarkan Barangan dan Perkhidmatan yang Tidak Dapat Dibezakan oleh Isi Rumah untuk Kegunaan Sendiri/ <i>Activities of Households as Employers; Undifferentiated Goods-And Services-producing Activities of Households for Own Use</i>	0	0	0	0	0	0	0	0	0	0
Aktiviti Badan dan Pertubuhan Luar Wilayah/ <i>Activities of Extraterritorial Organisations and Bodies</i>	0	0	0	0	0	0	0	0	0	0
Jumlah/Total	35	14	18	16	9	3,314	416	2,332	5,125	1,164

Nota/Note:

1. Pengendalian kes pertikaian perusahaan di bawah seksyen 8 Akta 177
Trade dispute cases under Section 8 Act 177
2. Kes dilaporkan pada tahun semasa mengikut industri (MSIC 2008)
Reported cases on current year by industry (MSIC 2008)

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
 Department of Industrial Relations Malaysia

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 8 MENGIKUT SEBAB, 2020–2024

TRADE DISPUTE UNDER SECTION 8 BY CAUSES, 2020–2024

SEBAB PERTIKAIAN REASON FOR DISPUTES	BILANGAN PERTIKAIAN NUMBER OF DISPUTES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Keengganan memulakan rundingan bersama/ <i>Refusal to commence collective bargaining</i>	0	0	0	0	0	0	0	0	0	0
Kebuntuan dalam rundingan bersama/ <i>Deadlock in collective bargaining</i>	0	0	0	0	0	0	0	0	0	0
Pertikaian ke atas terma dan syarat perkhidmatan didalam perjanjian kolektif dan lain-lain kontrak perkhidmatan/ <i>Dispute over terms and conditions of contractual terms in collective agreement and other service contracts</i>	0	0	0	0	0	0	0	0	0	0

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 8 MENGIKUT SEBAB, 2020–2024
TRADE DISPUTE UNDER SECTION 8 BY CAUSES, 2020–2024

SEBAB PERTIKAIAN REASON FOR DISPUTES	BILANGAN PERTIKAIAN NUMBER OF DISPUTES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pengenehian kerja dan renti-kerja sentara/ <i>Retrenchment and lay-off</i>	0	0	0	0	0	0	0	0	0	0
Kenaikan pangkat, pengagihan tugas, pertukaran dan lain-lain hak istimewa pengurusan/ <i>Promotion, allocation of duties, transfer and other management prerogatives</i>	0	0	0	0	0	0	0	0	0	0
Penurunan pangkat, penggantungan kerja, surat amaran dan lain-lain tindakan disiplin terhadap pekerja/ <i>Demotion, suspension, warning letter and other disciplinary actions against workers</i>	0	0	0	0	0	0	0	0	0	0

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 8 MENGIKUT SEBAB, 2020–2024
TRADE DISPUTE UNDER SECTION 8 BY CAUSES, 2020–2024

SEBAB PERTIKAIAN REASON FOR DISPUTES	BILANGAN PERTIKAIAN NUMBER OF DISPUTES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Kegagalan mematuhi piawaian perburuhan yang diperuntukkan dalam undang-undang perburuhan berkaitan dengan kemudahan dan lain-lain faedah yang bukan kewangan/ <i>Non-compliance of labour standards provided in legislation related to amenities and facilities and other non-monetary benefits</i>	0	0	0	0	0	0	0	0	0	0
Perlanggaran hak-hak pekerja/ ketidakadilan dalam amalan perburuhan/ <i>Infringements of workers' rights/ unfair labour practices</i>	35	14	18	16	9	1,638	3,314	416	5,125	1,164
Lain-lain/ <i>Others</i>	0	0	0	0	0	0	0	0	0	0
Jumlah/Total	35	14	18	16	9	1,638	3,314	416	5,125	1,164

Nota/Note:

1. Pengendalian kes pertikaian perusahaan di bawah seksyen 8 Akta 177
Trade dispute cases under Section 8 Act 177
2. Kes dilaporkan pada tahun semasa
Reported cases on current year

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
Department of Industrial Relations Malaysia

PENGENDALIAN PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 8 MENGIKUT NEGERI, 2020–2024

TRADE DISPUTE DEALT UNDER SECTION 8 BY STATE, 2020–2024

NEGERI STATE	BILANGAN PERTIKAIAN NUMBER OF DISPUTES				
	2020	2021	2022	2023	2024
Johor	4	3	5	2	0
Kedah/Perlis	3	0	0	0	0
Kelantan	0	0	0	0	0
Melaka	3	0	0	2	0
Negeri Sembilan	0	0	0	0	0
Pahang	1	0	1	0	0
Pulau Pinang	2	1	2	1	0
Perak	6	5	0	1	2
Selangor	7	3	0	10	6
Terengganu	0	0	5	0	0

PENGENDALIAN PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 8 MENGIKUT NEGERI, 2020–2024
TRADE DISPUTE DEALT UNDER SECTION 8 BY STATE, 2020–2024

NEGERI STATE	2020	2021	2022	2023	2024
Sabah	7	2	0	0	1
Sarawak	0	0	0	0	0
Wilayah Persekutuan Kuala Lumpur	2	0	5	0	0
Ibu Pejabat/Wilayah Persekutuan Putrajaya	0	0	0	0	0
Jumlah/Total	35	14	18	16	9

Nota/Note:

1. Pengendalian kes pertikaian perusahaan di bawah seksyen 8 Akta 177
[Trade dispute cases under Section 8 Act 177](#)

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
 Department of Industrial Relations Malaysia

PENGENDALIAN TUNTUTAN PENGIKTIRAFAN DI BAWAH SEKSYEN 9

CLAIM FOR RECOGNITION UNDER SECTION 9



PENGENDALIAN TUNTUTAN PENGIKTIRAFAN DI BAWAH SEKSYEN 9, 2020–2024

CLAIM FOR RECOGNITION UNDER SECTION 9, 2020–2024

PERKARA PARTICULARS		2020	2021	2022	2023	2024
Dilaporkan/ <i>Reported</i>	Bil./No.	117	96	126	77	70
Dikendalikan/ <i>Dealt</i>	Bil./No.	183	146	143	116	92
Diselesaikan/ <i>Resolved</i>	Bil./No.	133	129	104	94	75
	Peratus Selesai / <i>Percentage Resolved</i> (%)	73	88	73	81	82
Baki/ <i>Balance</i>	Bil./No.	50	17	39	22	17

PENGENDALIAN TUNTUTAN PENGIKTIRAFAN DI BAWAH SEKSYEN 9, 2020–2024
CLAIM FOR RECOGNITION UNDER SECTION 9, 2020–2024

CARA PENYELESAIAN METHOD OF SETTLEMENT		2020	2021	2022	2023	2024
Pengiktirafan Secara Sukarela/ <i>Recognition Accorded Voluntarily</i>	Bil./No.	9	2	8	9	8
Pengiktirafan Atas Keputusan Menteri/ <i>Recognition Accorded By Decision Of The Minister</i>	Bil./No.	12	23	5	0	1
Keputusan Menteri Tidak Iktiraf/ <i>Decision Of The Minister Not To Accord Recognition</i>	Bil./No.	28	21	5	3	0
Pengiktirafan Atas Keputusan KP/ <i>Recognition Accorded By Decision Of DG</i>	Bil./No.			13	15	9
Keputusan KP Tidak Iktiraf/ <i>Decision Of DG Not To Accord Recognition</i>	Bil./No.			28	25	21
Tuntutan Ditolak/Ditarik Balik/Kesatuan Tidak Layak/Dibatalkan/ <i>Claim Rejected / Withdrawn / Union Not Eligible / Cancelled</i>	Bil./No.	61	37	26	33	30
Lain-Lain/ <i>Others</i>	Bil./No.	23	46	19	9	6
Jumlah/Total	Bil./No.	133	129	104	94	75

Sumber/Source:
 Jabatan Perhubungan Perusahaan Malaysia
 Department of Industrial Relations Malaysia

TUNTUTAN PENGIKTIRAFAN DI BAWAH SEKSYEN 9 MENGIKUT INDUSTRI (MSIC 2008), 2020–2024

CLAIM FOR RECOGNITION UNDER SECTION 9 BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES				
	2020	2021	2022	2023	2024
Pertanian, Perhutanan dan Perikanan/ <i>Agriculture, Forestry and Fishing</i>	2	0	5	4	3
Perlombongan dan Pengkuarian/ <i>Mining and Quarrying</i>	2	0	0	1	0
Pembuatan/ <i>Manufacturing</i>	93	71	88	57	50
Bekalan Elektrik, Gas, Wap dan Pendingin Udara/ <i>Electricity, Gas, Steam and Air Conditioning Supply</i>	0	1	4	1	0
Bekalan Air, Pembentungan, Pengurusan Sisa dan Aktiviti Pemulihan/ <i>Water Supply, Sewerage, Waste Management and Remediation Activities</i>	3	3	0	0	0
Pembinaan/ <i>Construction</i>	0	0	0	0	0
Perdagangan Borong dan Runcit, Pembaikan Kenderaan Bermotor dan Motosikal/ <i>Wholesale and Retail Trade, Repair of Motor Vehicles and Motorcycles</i>	7	4	9	5	2

TUNTUTAN PENGIKTIRAFAN DI BAWAH SEKSYEN 9 MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
CLAIM FOR RECOGNITION UNDER SECTION 9 BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES				
	2020	2021	2022	2023	2024
Pengangkutan dan Penyimpanan/ <i>Transportation and Storage</i>	2	13	14	7	6
Penginapan dan Aktiviti Perkhidmatan Makanan dan Minuman/ <i>Accommodation and Food Service Activities</i>	3	1	1	1	1
Maklumat dan Komunikasi/ <i>Information and Communication</i>	0	0	2	0	0
Aktiviti Kewangan dan Insurans/ Takaful/ <i>Financial and Insurance Activities/Takaful</i>	3	1	2	0	5
Aktiviti Hartanah/ <i>Real Estate Activities</i>	0	0	0	0	0
Aktiviti Profesional, Sainifik dan Teknikal/ <i>Professional, Scientific and Technical Activities</i>	0	0	0	0	0
Aktiviti Pentadbiran dan Khidmat Sokongan/ <i>Administrative and Support Service Activities</i>	0	0	0	0	0
Pentadbiran Awam dan Pertahanan; Aktiviti Keselamatan Sosial Wajib/ <i>Public Administration and Defence; Compulsory Social Security Activities</i>	0	0	0	0	2

TUNTUTAN PENGIKTIRAFAN DI BAWAH SEKSYEN 9 MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
CLAIM FOR RECOGNITION UNDER SECTION 9 BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES				
	2020	2021	2022	2023	2024
Pendidikan/ <i>Education</i>	1	0	0	1	0
Aktiviti Kesihatan Kemanusiaan dan Kerja Sosial/ <i>Human Health and Social Work Activities</i>	0	0	0	0	0
Kesenian, Hiburan dan Rekreasi/ <i>Arts, Entertainment and Recreation</i>	0	2	0	0	0
Aktiviti Perkhidmatan Lain/ <i>Other Service Activities</i>	1	0	1	0	1
Aktiviti Isi Rumah sebagai Majikan; Aktiviti Mengeluarkan Barangan dan Perkhidmatan yang Tidak Dapat Dibezakan oleh Isi Rumah untuk Kegunaan Sendiri/ <i>Activities of Households as Employers; Undifferentiated Goods-And Services-producing Activities of Households for Own Use</i>	0	0	0	0	0
Aktiviti Badan dan Pertubuhan Luar Wilayah/ <i>Activities of Extraterritorial Organisations and Bodies</i>	0	0	0	0	0
Jumlah/Total	117	96	126	77	70

Nota/Note:

1. Kes dilaporkan pada tahun semasa mengikut industri (MSIC 2008)
Reported cases on current year by industry (MSIC 2008)

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
Department of Industrial Relations Malaysia

KAEDAH PENYELESAIAN TUNTUTAN PENGIKTIRAFAN DI BAWAH SEKSYEN 9 MENGIKUT INDUSTRI 2020–2024

MODE OF SETTLEMENT FOR RECOGNITION CLAIM UNDER SECTION 9 BY INDUSTRY, 2020–2024

INDUSTRI INDUSTRY	KAEDAH PENYELESAIAN MODE OF SETTLEMENT																															
	SECARA SUKARELA ACCORDED VOLUNTARILY					KEPUTUSAN MENTERI DECISION OF MINISTER										KEPUTUSAN KETUA PENGARAH DECISION OF DIRECTOR GENERAL										DITOLAK / TARIK BALIK / TIDAK LAYAK / DIBATALKAN REJECTED / WITHDRAWN / NOT ELIGIBLE / CANCELLED						
						PENGIKTIRAFAN ACCORDED RECOGNITION					TIDAK IKTIRAF NOT ACCORDED RECOGNITION					PENGIKTIRAFAN ACCORDED RECOGNITION					TIDAK IKTIRAF NOT ACCORDED RECOGNITION											
	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24		
Pertanian, Perhutanan dan Perikanan/ <i>Agriculture, Forestry and Fishing</i>	0	0	1	0	0	1	1	0	0	0	0	0	0	0	1	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	3	3
Perlombongan dan Pengkuarian/ <i>Mining and Quarrying</i>	1	0	0	0	0	2	12	0	0	0	1	0	1	0	0	2	12	0	0	0	0	1	0	0	0	0	0	0	0	1		
Pembuatan/ <i>Manufacturing</i>	6	0	4	3	6	9	0	5	0	1	23	17	4	1	0	9	0	11	0	8	23	17	24	0	21	51	28	12	28	17		
Bekalan Elektrik, Gas, Wap dan Pendingin Udara/ <i>Electricity, Gas, Steam and Air Conditioning Supply</i>	0	0	1	2	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	3	0	0	

KAEDAH PENYELESAIAN TUNTUTAN PENGIKTIRAFAN DI BAWAH SEKSYEN 9 MENGIKUT INDUSTRI 2020–2024
MODE OF SETTLEMENT FOR RECOGNITION CLAIM UNDER SECTION 9 BY INDUSTRY, 2020–2024

INDUSTRI INDUSTRY	KAEDAH PENYELESAIAN MODE OF SETTLEMENT																														
	SECARA SUKARELA ACCORDED VOLUNTARILY					KEPUTUSAN MENTERI DECISION OF MINISTER										KEPUTUSAN KETUA PENGARAH DECISION OF DIRECTOR GENERAL										DITOLAK / TARIK BALIK / TIDAK LAYAK / DIBATALKAN REJECTED / WITHDRAWN / NOT ELIGIBLE / CANCELLED					
						PENGIKTIRAFAN ACCORDED RECOGNITION					TIDAK IKTIRAF NOT ACCORDED RECOGNITION					PENGIKTIRAFAN ACCORDED RECOGNITION					TIDAK IKTIRAF NOT ACCORDED RECOGNITION										
	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	
Bekalan Air, Pembentukan, Pengurusan Sisa dan Aktiviti Pemulihan/ <i>Water Supply, Sewerage, Waste Management and Remediation Activities</i>	1	0	0	0	0	0	1	0	0	0	1	0	0	0	0	0	0	1	0	0	0	1	0	0	0	0	1	2	0	0	0
Pembinaan/ <i>Construction</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Perdagangan Borong dan Runcit, Pembaikan Kenderaan Bermotor dan Motosikal/ <i>Wholesale and Retail Trade, Repair of Motor Vehicles and Motorcycles</i>	0	0	0	2	0	0	5	0	0	0	1	0	0	1	0	0	0	5	0	0	0	1	0	3	0	0	4	0	2	2	2
Pengangkutan dan Penyimpanan/ <i>Transportation and Storage</i>	1	2	1	2	0	0	0	0	0	0	0	3	0	0	0	0	0	0	1	0	0	0	0	3	0	0	1	6	7	5	6

KAEDAH PENYELESAIAN TUNTUTAN PENGIKTIRAFAN DI BAWAH SEKSYEN 9 MENGIKUT INDUSTRI 2020–2024
MODE OF SETTLEMENT FOR RECOGNITION CLAIM UNDER SECTION 9 BY INDUSTRY, 2020–2024

INDUSTRI INDUSTRY	KAEDAH PENYELESAIAN MODE OF SETTLEMENT																														
	SECARA SUKARELA ACCORDED VOLUNTARILY					KEPUTUSAN MENTERI DECISION OF MINISTER										KEPUTUSAN KETUA PENGARAH DECISION OF DIRECTOR GENERAL										DITOLAK / TARIK BALIK / TIDAK LAYAK / DIBATALKAN REJECTED / WITHDRAWN / NOT ELIGIBLE / CANCELLED					
						PENGIKTIRAFAN ACCORDED RECOGNITION					TIDAK IKTIKRAF NOT ACCORDED RECOGNITION					PENGIKTIRAFAN ACCORDED RECOGNITION					TIDAK IKTIKRAF NOT ACCORDED RECOGNITION										
	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	
Penginapan dan Aktiviti Perkhidmatan Makanan dan Minuman/ <i>Accommodation and Food Service Activities</i>	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0	0	0	0	1	0	1	0	1	0	0	0	2	0	0	1	1
Maklumat dan Komunikasi/ <i>Information and Communication</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	2	0	0
Aktiviti Kewangan dan Insurans/ Takaful/ <i>Financial and Insurance Activities/Takaful</i>	0	0	1	0	0	0	0	1	0	0	0	1	0	0	0	0	0	1	0	0	0	1	0	0	0	0	1	0	0	0	5
Aktiviti Hartanah/ <i>Real Estate Activities</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Profesional, Saintifik dan Teknikal/ <i>Professional, Scientific and Technical Activities</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

KAEDAH PENYELESAIAN TUNTUTAN PENGIKTIRAFAN DI BAWAH SEKSYEN 9 MENGIKUT INDUSTRI 2020–2024
MODE OF SETTLEMENT FOR RECOGNITION CLAIM UNDER SECTION 9 BY INDUSTRY, 2020–2024

INDUSTRI INDUSTRY	KAEDAH PENYELESAIAN MODE OF SETTLEMENT																													
	SECARA SUKARELA ACCORDED VOLUNTARILY					KEPUTUSAN MENTERI DECISION OF MINISTER										KEPUTUSAN KETUA PENGARAH DECISION OF DIRECTOR GENERAL										DITOLAK / TARIK BALIK / TIDAK LAYAK / DIBATALKAN REJECTED / WITHDRAWN / NOT ELIGIBLE / CANCELLED				
						PENGIKTIRAFAN ACCORDED RECOGNITION					TIDAK IKTIKRAF NOT ACCORDED RECOGNITION					PENGIKTIRAFAN ACCORDED RECOGNITION					TIDAK IKTIKRAF NOT ACCORDED RECOGNITION									
	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24
Aktiviti Pentadbiran dan Khidmat Sokongan/ <i>Administrative and Support Service Activities</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pentadbiran Awam dan Pertahanan; Aktiviti Keselamatan Sosial Wajib/ <i>Public Administration and Defence; Compulsory Social Security Activities</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pendidikan/ <i>Education</i>	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Kesihatan Kemanusiaan dan Kerja Sosial/ <i>Human Health and Social Work Activities</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

KAEDAH PENYELESAIAN TUNTUTAN PENGIKTIRAFAN DI BAWAH SEKSYEN 9 MENGIKUT INDUSTRI 2020–2024
MODE OF SETTLEMENT FOR RECOGNITION CLAIM UNDER SECTION 9 BY INDUSTRY, 2020–2024

INDUSTRI INDUSTRY	KAEDAH PENYELESAIAN MODE OF SETTLEMENT																														
	SECARA SUKARELA ACCORDED VOLUNTARILY					KEPUTUSAN MENTERI DECISION OF MINISTER										KEPUTUSAN KETUA PENGARAH DECISION OF DIRECTOR GENERAL										DITOLAK / TARIK BALIK / TIDAK LAYAK / DIBATALKAN REJECTED / WITHDRAWN / NOT ELIGIBLE / CANCELLED					
						PENGIKTIRAFAN ACCORDED RECOGNITION					TIDAK IKTIKRAF NOT ACCORDED RECOGNITION					PENGIKTIRAFAN ACCORDED RECOGNITION					TIDAK IKTIKRAF NOT ACCORDED RECOGNITION										
	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	
Kesenian, Hiburan dan Rekreasi/ Arts, Entertainment and Recreation	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	
Aktiviti Perkhidmatan Lain/ Other Service Activities	0	0	0	0	1	0	0	0	0	0	1	0	0	0	0	0	0	0	0	15	0	1	0	1	25	0	1	1	0	1	0
Aktiviti Isi Rumah sebagai Majikan; Aktiviti Mengeluarkan Barangan dan Perkhidmatan yang Tidak Dapat Dibezakan oleh Isi Rumah untuk Kegunaan Sendiri/ Activities of Households as Employers; Undifferentiated Goods- And Services-producing Activities of Households for Own Use	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	

KAEDAH PENYELESAIAN TUNTUTAN PENGIKTIRAFAN DI BAWAH SEKSYEN 9 MENGIKUT INDUSTRI 2020–2024
MODE OF SETTLEMENT FOR RECOGNITION CLAIM UNDER SECTION 9 BY INDUSTRY, 2020–2024

INDUSTRI INDUSTRY	KAEDAH PENYELESAIAN MODE OF SETTLEMENT																													
	SECARA SUKARELA ACCORDED VOLUNTARILY					KEPUTUSAN MENTERI DECISION OF MINISTER										KEPUTUSAN KETUA PENGARAH DECISION OF DIRECTOR GENERAL										DITOLAK / TARIK BALIK / TIDAK LAYAK / DIBATALKAN REJECTED / WITHDRAWN / NOT ELIGIBLE / CANCELLED				
						PENGIKTIRAFAN ACCORDED RECOGNITION					TIDAK IKTIRAF NOT ACCORDED RECOGNITION					PENGIKTIRAFAN ACCORDED RECOGNITION					TIDAK IKTIRAF NOT ACCORDED RECOGNITION									
	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24	20 20	20 21	20 22	20 23	20 24
Aktiviti Badan dan Pertubuhan Luar Wilayah/ Activities of Extraterritorial Organisations and Bodies	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Jumlah/Total	9	2	8	9	8	12	23	5	0	1	28	21	5	3	0	12	23	13	15	9	28	21	28	25	21	61	37	26	42	36

Nota/Note:

1. Kes dilaporkan pada tahun semasa
Reported cases on current year

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
Department of Industrial Relations Malaysia

PENGENDALIAN PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 13

TRADE DISPUTE DEATH UNDER SECTION 13



PENGENDALIAN PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 13, 2020–2024

TRADE DISPUTE DEALT UNDER SECTION 13, 2020–2024

PERKARA PARTICULARS		2020	2021	2022	2023	2024
Dilaporkan/ <i>Reported</i>	Bil./No.	98	69	96	78	85
Dikendalikan/ <i>Dealt</i>	Bil./No.	126	114	126	96	109
Diselesaikan/ <i>Resolved</i>	Bil./No.	81	84	108	72	93
	Peratus Selesai / <i>Percentage Resolved</i> (%)	64	74	86	75	85
Baki/ <i>Balance</i>	Bil./No.	45	30	18	24	16

PENGENDALIAN PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 13, 2020–2024
TRADE DISPUTE DEALT UNDER SECTION 13, 2020–2024

CARA PENYELESAIAN METHOD OF SETTLEMENT		2020	2021	2022	2023	2024
Diselesaikan Melalui Rundingan Damai/ <i>Resolved Through Conciliation</i>	BiL./No.	51	48	77	55	70
Dirujuk ke Mahkamah Perusahaan/ <i>Referred to Industrial Court</i>	BiL./No.	30	35	31	17	23
Tidak Dirujuk ke Mahkamah Perusahaan/ <i>Not Referred to Industrial Court</i>	BiL./No.	0	1	0	0	0
Jumlah/Total		81	84	108	72	93

Nota/Note:

1. Pengendalian kes pertikaian perusahaan di bawah seksyen 13 APP 1967
Trade dispute cases under section 13 IRA 1967

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
 Department of Industrial Relations Malaysia

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 13 MENGIKUT INDUSTRI (MSIC 2008), 2020–2024

TRADE DISPUTE UNDER SECTION 13 BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pertanian, Perhutanan dan Perikanan/ <i>Agriculture, Forestry and Fishing</i>	2	6	4	1	5	22	4,535	170,142	200	166
Perlombongan dan Pengkuarian/ <i>Mining and Quarrying</i>	1	1	2	2	1	27	1	15	64	30
Pembuatan/ <i>Manufacturing</i>	71	34	70	41	40	19,992	2,413	10,533	5,984	4246
Bekalan Elektrik, Gas, Wap dan Pendingin Udara/ <i>Electricity, Gas, Steam and Air Conditioning Supply</i>	0	0	2	2	0	0	0	844	123	0

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 13 MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
TRADE DISPUTE UNDER SECTION 13 BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Bekalan Air, Pembentukan, Pengurusan Sisa dan Aktiviti Pemulihan/ <i>Water Supply, Sewerage, Waste Management and Remediation Activities</i>	2	4	0	4	0	201	491	0	2,026	0
Pembinaan/ <i>Construction</i>	0	1	0	1	0	0	121	0	117	0
Perdagangan Borong dan Runcit, Pembaikan Kenderaan Bermotor dan Motosikal/ <i>Wholesale and Retail Trade, Repair of Motor Vehicles and Motorcycles</i>	4	9	1	1	1	872	0	0	5	100

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 13 MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
TRADE DISPUTE UNDER SECTION 13 BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pengangkutan dan Penyimpanan/ <i>Transportation and Storage</i>	6	2	5	5	7	769	49	333	539	759
Penginapan dan Aktiviti Perkhidmatan Makanan dan Minuman/ <i>Accommodation and Food Service Activities</i>	1	2	1	0	2	101	37	82	0	162
Maklumat dan Komunikasi/ <i>Information and Communication</i>	3	0	2	1	1	313	0	304	50	10
Aktiviti Kewangan dan Insurans/ Takaful/ <i>Financial and Insurance Activities/ Takaful</i>	0	0	2	3	2	0	0	1,265	689	161

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 13 MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
TRADE DISPUTE UNDER SECTION 13 BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Aktiviti Hartanah/ <i>Real Estate Activities</i>	0	0	0	0	0	0	0	0	0	0
Aktiviti Profesional, Saintifik dan Teknika/ <i>Professional, Scientific and Technical Activities</i>	0	1	0	0	0	0	50	0	0	0
Aktiviti Pentadbiran dan Khidmat Sokongan/ <i>Administrative and Support Service Activities</i>	2	1	0	1	0	2	758	0	100	0

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 13 MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
TRADE DISPUTE UNDER SECTION 13 BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pentadbiran Awam dan Pertahanan; Aktiviti Keselamatan Sosial Wajib/ <i>Public Administration and Defence; Compulsory Social Security Activities</i>	0	0	0	0	0	0	0	0	0	0
Pendidikan/ <i>Education</i>	0	0	0	1	0	0	0	0	53	0
Aktiviti Kesihatan Kemanusiaan dan Kerja Sosial/ <i>Human Health and Social Work Activities</i>	2	5	3	1	10	639	2,007	51	1	562
Kesenian, Hiburan dan Rekreasi/ <i>Arts, Entertainment and Recreation</i>	1	0	0	0	0	22	0	0	0	0

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 13 MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
TRADE DISPUTE UNDER SECTION 13 BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Aktiviti Perkhidmatan Lain/ <i>Other Service Activities</i>	3	3	4	14	16	30	117	16	309	15,022
Aktiviti Isi Rumah sebagai Majikan; Aktiviti Mengeluarkan Barangan dan Perkhidmatan yang Tidak Dapat Dibezakan oleh Isi Rumah untuk Kegunaan Sendiri/ <i>Activities of Households as Employers; Undifferentiated Goods-And Services-producing Activities of Households for Own Use</i>	0	0	0	0	0	0	0	0	0	0

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 13 MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
TRADE DISPUTE UNDER SECTION 13 BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Aktiviti Badan dan Pertubuhan Luar Wilayah/ Activities of Extraterritorial Organisations and Bodies	0	0	0	0	0	0	0	0	0	0
Jumlah/Total	98	69	96	78	85	22,990	10,579	183,585	10,260	21,218

Nota/Note:

1. Pengendalian kes pertikaian perusahaan di bawah seksyen 13 Akta 177
[Trade dispute cases under section 13 Act 177](#)
2. Kes dilaporkan pada tahun semasa mengikut industri (MSIC 2008)
[Reported cases on current year by industry \(MSIC 2008\)](#)

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
 Department of Industrial Relations Malaysia

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 13 MENGIKUT SEBAB, 2020–2024

TRADE DISPUTE UNDER SECTION 13 BY CAUSES, 2020–2024

SEBAB PERTIKAIAN REASON FOR DISPUTES	BILANGAN PERTIKAIAN NUMBER OF DISPUTES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Keengganan memulakan perundingan kolektif/ <i>Refusal to commence collective bargaining</i>	18	18	32	29	31	819	2,240	5,045	3,400	18,253
Kebuntuan dalam perundingan kolektif/ <i>Deadlock in collective bargaining</i>	80	51	64	48	42	22,171	8,339	178,540	6,855	2,703
Pertikaian ke atas terma dan syarat perkhidmatan didalam perjanjian kolektif dan lain-lain kontrak perkhidmatan/ <i>Dispute over terms and conditions of contractual terms in collective agreement and other service contracts</i>	0	0	0	0	12	0	0	0	0	262

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 13 MENGIKUT SEBAB, 2020–2024
TRADE DISPUTE UNDER SECTION 13 BY CAUSES, 2020–2024

SEBAB PERTIKAIAN REASON FOR DISPUTES	BILANGAN PERTIKAIAN NUMBER OF DISPUTES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pengenehan kerja dan renti-kerja sentara/ <i>Retrenchment and lay-off</i>	0	0	0	0	0	0	0	0	0	0
Kenaikan pangkat, pengagihan tugas, pertukaran dan lain-lain hak istimewa pengurusan/ <i>Promotion, allocation of duties, transfer and other management prerogatives</i>	0	0	0	0	0	0	0	0	0	0
Penurunan pangkat, penggantungan kerja, surat amaran dan lain-lain tindakan disiplin terhadap pekerja/ <i>Demotion, suspension, warning letter and other disciplinary actions against workers</i>	0	0	0	0	0	0	0	0	0	0

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 13 MENGIKUT SEBAB, 2020–2024
TRADE DISPUTE UNDER SECTION 13 BY CAUSES, 2020–2024

SEBAB PERTIKAIAN REASON FOR DISPUTES	BILANGAN PERTIKAIAN NUMBER OF DISPUTES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Kegagalan mematuhi piawaiian perburuhan yang diperuntukkan dalam undang-undang perburuhan berkaitan dengan kemudahan dan lain-lain faedah yang bukan kewangan/ <i>Non-compliance of labour standards provided in legislation related to amenities and facilities and other non-monetary benefits</i>	0	0	0	0	0	0	0	0	0	0
Perlanggaran hak-hak pekerja/ ketidakadilan dalam amalan perburuhan/ <i>Infringements of workers' rights/ unfair labour practices</i>	0	0	0	0	0	0	0	0	0	0
Lain-lain/ <i>Others</i>	0	0	0	1	0	0	0	0	5	0
Jumlah/Total	98	69	96	78	85	22,990	10,579	183,585	10,260	21,218

Nota/Note:

1. Pengendalian kes pertikaian perusahaan di bawah seksyen 13 Akta 177
Trade dispute cases under Section 13 Act 177
2. Kes dilaporkan pada tahun semasa
Reported cases on current year

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
 Department of Industrial Relations Malaysia

PENGENDALIAN PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 13 MENGIKUT NEGERI, 2020–2024

TRADE DISPUTE DEALT UNDER SECTION 13 BY STATE, 2020–2024

NEGERI STATE	BILANGAN PERTIKAIAN NUMBER OF DISPUTES				
	2020	2021	2022	2023	2024
Johor	12	8	12	5	5
Kedah/Perlis	6	6	4	5	4
Kelantan	1	0	0	0	0
Melaka	5	1	6	6	0
Negeri Sembilan	3	9	5	3	3
Pahang	3	3	6	0	7
Pulau Pinang	20	9	7	10	8
Perak	10	6	8	7	10
Selangor	33	16	40	31	35
Terengganu	0	0	1	0	0

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 13 MENGIKUT SEBAB, 2020–2024
TRADE DISPUTE UNDER SECTION 13 BY CAUSES, 2020–2024

NEGERI STATE	BILANGAN PERTIKAIAN NUMBER OF DISPUTES				
	2020	2021	2022	2023	2024
Sabah	1	0	1	3	2
Sarawak	0	0	2	1	0
Wilayah Persekutuan Kuala Lumpur	4	11	4	6	9
Ibu Pejabat/Wilayah Persekutuan Putrajaya	0	0	0	1	2
Jumlah/Total	98	69	96	78	85

Nota/Note:

1. Pengendalian kes pertikaian perusahaan di bawah seksyen 13 Akta 177
Trade dispute cases under Section 13 Act 177

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
 Department of Industrial Relations Malaysia

PENGENDALIAN PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 18

TRADE DISPUTE DEALT UNDER SECTION 18



PENGENDALIAN PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 18, 2020–2024

TRADE DISPUTE DEALT UNDER SECTION 18, 2020–2024

PERKARA PARTICULARS		2020	2021	2022	2023	2024
Dilaporkan/ <i>Reported</i>	Bil./No.	241	180	155	187	137
Dikendalikan/ <i>Dealt</i>	Bil./No.	264	259	192	227	182
Diselesaikan/ <i>Resolved</i>	Bil./No.	185	222	152	182	154
	Peratus Selesai/ <i>Percentage Resolved</i> (%)	70	86	79	80	85
Baki/ <i>Balance</i>	Bil./No.	79	37	40	45	28

PENGENDALIAN PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 18, 2020–2024
TRADE DISPUTE DEALT UNDER SECTION 18, 2020–2024

CARA PENYELESAIAN METHOD OF SETTLEMENT		2020	2021	2022	2023	2024
Diselesaikan Melalui Rundingan Damai/ <i>Resolved Through Conciliation</i>	BiL./No.	161	164	127	143	126
Dirujuk ke Mahkamah Perusahaan/ <i>Referred to Industrial Court</i>	BiL./No.	17	38	22	35	24
Tidak Dirujuk ke Mahkamah Perusahaan/ <i>Not Referred to Industrial Court</i>	BiL./No.	7	20	3	4	4
Jumlah/Total		185	222	152	182	154

Nota/Note:

1. Pengendalian kes pertikaian perusahaan di bawah seksyen 18 Akta 177
Trade dispute cases under section 18 Act 177

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
 Department of Industrial Relations Malaysia

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 18 MENGIKUT INDUSTRI (MSIC 2008), 2020–2024

TRADE DISPUTE UNDER SECTION 18 BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pertanian, Perhutanan dan Perikanan/ <i>Agriculture, Forestry and Fishing</i>	25	25	28	23	24	110	321	185	72	585
Perlombongan dan Pengkuarian/ <i>Mining and Quarrying</i>	0	1	0	0	0	0	350	0	0	0
Pembuatan/ <i>Manufacturing</i>	148	86	80	100	53	11,389	13,075	7,556	26,858	9,378
Bekalan Elektrik, Gas, Wap dan Pendingin Udara/ <i>Electricity, Gas, Steam and Air Conditioning Supply</i>	1	1	2	7	0	0	1	51	854	0
Bekalan Air, Pembentungan, Pengurusan Sisa dan Aktiviti Pemulihan/ <i>Water Supply, Sewerage, Waste Management and Remediation Activities</i>	0	0	1	4	2	0	0	1	1,352	2

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 18 MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
TRADE DISPUTE UNDER SECTION 18 BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pembinaan/ <i>Construction</i>	1	4	0	0	0	0	99	0	0	0
Perdagangan Borong dan Runcit, Pembaikan Kenderaan Bermotor dan Motosikal/ <i>Wholesale and Retail Trade, Repair of Motor Vehicles and Motorcycles</i>	9	6	0	3	3	703	92	0	55	200
Pengangkutan dan Penyimpanan/ <i>Transportation and Storage</i>	15	5	18	10	8	2,061	653	622	1,482	825
Penginapan dan Aktiviti Perkhidmatan Makanan dan Minuman/ <i>Accommodation and Food Service Activities</i>	9	5	4	2	2	1,551	131	258	182	1
Maklumat dan Komunikasi/ <i>Information and Communication</i>	2	0	2	7	6	70	0	124	5,938	13,615

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 18 MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
TRADE DISPUTE UNDER SECTION 18 BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Aktiviti Kewangan dan Insurans/ Takaful/ <i>Financial and Insurance Activities/Takaful</i>	1	5	3	2	7	1	1,236	334	6	1,622
Aktiviti Hartanah/ <i>Real Estate Activities</i>	0	0	0	0	0	0	0	0	0	0
Aktiviti Profesional, Saintifik dan Teknika/ <i>Professional, Scientific and Technical Activities</i>	0	0	0	0	0	0	0	0	0	0
Aktiviti Pentadbiran dan Khidmat Sokongan/ <i>Administrative and Support Service Activities</i>	9	0	0	0	4	1,071	0	0	0	1,073
Pentadbiran Awam dan Pertahanan; Aktiviti Keselamatan Sosial Wajib/ <i>Public Administration and Defence; Compulsory Social Security Activities</i>	0	1	0	0	0	0	24	0	0	0

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 18 MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
TRADE DISPUTE UNDER SECTION 18 BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pendidikan/ <i>Education</i>	0	0	0	5	3	0	0	0	140	16
Aktiviti Kesihatan Kemanusiaan dan Kerja Sosial/ <i>Human Health and Social Work Activities</i>	1	0	9	7	8	0	0	400	0	2
Kesenian, Hiburan dan Rekreasi/ <i>Arts, Entertainment and Recreation</i>	2	1	1	0	1	52	31	0	0	86
Aktiviti Perkhidmatan Lain/ <i>Other Service Activities</i>	18	40	7	17	16	916	3,224	167	603	19

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 18 MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
TRADE DISPUTE UNDER SECTION 18 BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Aktiviti Isi Rumah sebagai Majikan; Aktiviti mengeluarkan Barangan dan Perkhidmatan yang Tidak Dapat Dibezakan oleh Isi Rumah untuk Kegunaan Sendiri/ <i>Activities of Households as Employers; Undifferentiated Goods-And Services-producing Activities of Households for Own Use</i>	0	0	0	0	0	0	0	0	0	0
Aktiviti Badan dan Pertubuhan Luar Wilayah/ <i>Activities of Extraterritorial Organisations and Bodies</i>	0	0	0	0	0	0	0	0	0	0
Jumlah/Total	241	180	155	187	137	17,924	19,237	9,698	37,542	27,424

Nota/Note:

1. Pengendalian kes pertikaian perusahaan di bawah seksyen 18
Trade dispute cases dealt under Section 18
2. Kes dilaporkan pada tahun semasa
Reported cases on current year

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
 Department of Industrial Relations Malaysia

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 18 MENGIKUT SEBAB, 2020–2024

TRADE DISPUTE UNDER SECTION 18 BY CAUSES, 2020–2024

SEBAB PERTIKAIAN REASON FOR DISPUTES	BILANGAN PERTIKAIAN NUMBER OF DISPUTES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Keengganan memulakan perundingan kolektif/ <i>Refusal to commence collective bargaining</i>	0	0	0	0	3	0	0	0	0	3
Kebuntuan dalam perundingan kolektif/ <i>Deadlock in collective bargaining</i>	0	0	0	0	2	0	0	0	0	168
Pertikaian ke atas terma dan syarat perkhidmatan didalam perjanjian kolektif dan lain-lain kontrak perkhidmatan/ <i>Dispute over terms and conditions of contractual terms in collective agreement and other service contracts</i>	111	96	112	76	85	7,198	9,123	7,592	29,600	18,196

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 18 MENGIKUT SEBAB, 2020–2024
TRADE DISPUTE UNDER SECTION 18 BY CAUSES, 2020–2024

SEBAB PERTIKAIAN REASON FOR DISPUTES	BILANGAN PERTIKAIAN NUMBER OF DISPUTES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pengenehan kerja dan renti-kerja sentara/ <i>Retrenchment and lay-off</i>	9	6	1	1	7	729	162	85	42	219
Kenaikan pangkat, pengagihan tugas, pertukaran dan lain-lain hak istimewa pengurusan/ <i>Promotion, allocation of duties, transfer and other management prerogatives</i>	14	8	9	7	13	1,525	116	254	205	823
Penurunan pangkat, penggantungan kerja, surat amaran dan lain-lain tindakan disiplin terhadap pekerja/ <i>Demotion, suspension, warning letter and other disciplinary actions against workers</i>	17	10	9	2	6	386	258	467	3	22

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 18 MENGIKUT SEBAB, 2020–2024
TRADE DISPUTE UNDER SECTION 18 BY CAUSES, 2020–2024

SEBAB PERTIKAIAN REASON FOR DISPUTES	BILANGAN PERTIKAIAN NUMBER OF DISPUTES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Kegagalan mematuhi piawaian perburuhan yang diperuntukkan dalam undang-undang perburuhan berkaitan dengan kemudahan dan lain-lain faedah yang bukan kewangan/ <i>Non-compliance of labour standards provided in legislation related to amenities and facilities and other non-monetary benefits</i>	56	33	2	7	13	4,401	3,599	40	642	7821
Perlanggaran hak-hak pekerja/ ketidakadilan dalam amalan perburuhan/ <i>Infringements of workers' rights/ unfair labour practices</i>	29	10	8	79	7	3,169	516	66	6,030	22
Lain-lain/ <i>Others</i>	5	17	14	15	1	516	5,463	1,194	1,020	150
Jumlah/Total	241	180	155	187	137	17,924	19,237	9,698	37,542	27,424

Nota/Note:

1. Pengendalian kes pertikaian perusahaan di bawah seksyen 18 Akta 177
Trade dispute cases under Section 18 Act 177
2. Kes dilaporkan pada tahun semasa
Reported cases on current year

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
Department of Industrial Relations Malaysia

PENGENDALIAN PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 18 MENGIKUT NEGERI, 2020–2024

TRADE DISPUTE DEALT UNDER SECTION 18 BY STATE, 2020–2024

NEGERI STATE	BILANGAN LAWATAN NUMBER OF VISITS				
	2020	2021	2022	2023	2024
Johor	27	48	22	28	14
Kedah/Perlis	10	5	4	5	4
Kelantan	2	1	4	13	4
Melaka	10	8	12	5	8
Negeri Sembilan	4	6	11	10	16
Pahang	5	10	12	11	5
Pulau Pinang	17	20	12	15	2
Perak	27	24	14	21	19
Selangor	55	103	77	54	43
Terengganu	2	1	1	2	3

PERTIKAIAN PERUSAHAAN DI BAWAH SEKSYEN 18 MENGIKUT SEBAB, 2020–2024
TRADE DISPUTE UNDER SECTION 18 BY CAUSES, 2020–2024

NEGERI STATE	BILANGAN LAWATAN NUMBER OF VISITS				
	2020	2021	2022	2023	2024
Sabah	1	0	3	1	0
Sarawak	2	1	0	2	0
Wilayah Persekutuan Kuala Lumpur	6	14	8	18	17
Ibu Pejabat/Wilayah Persekutuan Putrajaya	3	0	0	2	2
Jumlah/Total	171	241	180	187	137

Nota/Note:

1. Pengendalian kes pertikaian perusahaan di bawah seksyen 18 Akta 177
[Trade dispute cases under Section 18 Act 177](#)

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
 Department of Industrial Relations Malaysia

PENGENDALIAN KES REPRESENTASI PEMULIHAN KERJA DI BAWAH SEKSYEN 20

CLAIM FOR REINSTATEMENT UNDER SECTION 20 DEALT



PENGENDALIAN KES REPRESENTASI PEMULIHAN KERJA DI BAWAH SEKSYEN 20, 2020–2024

CLAIM FOR REINSTATEMENT UNDER SECTION 20 DEALT, 2020–2024

PERKARA PARTICULARS		2020	2021	2022	2023	2024
Dilaporkan/ <i>Reported</i>	Bil./No.	7,718	3,684	3,568	3,914	4,404
Dikendalikan/ <i>Dealt</i>	Bil./No.	9,142	6,551	4,822	5,218	5,323
Diselesaikan/ <i>Resolved</i>	Bil./No.	6,275	5,297	3,518	4,299	4,394
	Peratus Selesai/ <i>Percentage Resolved</i> (%)	68.64	80.86	72.96	82.39	82.55
Baki/ <i>Balance</i>	Bil./No.	2,867	1,254	1,304	919	929

PENGENDALIAN KES REPRESENTASI PEMULIHAN KERJA DI BAWAH SEKSYEN 20, 2020–2024
CLAIM FOR REINSTATEMENT UNDER SECTION 20 DEALT, 2020–2024

CARA PENYELESAIAN METHOD OF SETTLEMENT		2020	2021	2022	2023	2024
Diselesaikan Melalui Rundingan Damai/ <i>Resolved Through Conciliation</i>	BiL./No.	3,694	2,443	2,256	2,806	2,945
Dirujuk ke Mahkamah Perusahaan/ <i>Referred to Industrial Court</i>	BiL./No.	2,511	2,736	1,262	1,493	1,449
Tidak Dirujuk ke Mahkamah Perusahaan/ <i>Not Referred to Industrial Court</i>	BiL./No.	70	118	0	0	0
Jumlah/Total		6,275	5,297	3,518	4,299	4,394

Sumber/Source:
 Jabatan Perhubungan Perusahaan Malaysia
 Department of Industrial Relations Malaysia

REPRESENTASI PEMULIHAN KERJA DI BAWAH SEKSYEN 20 MENGIKUT INDUSTRI (MSIC 2008), 2020–2024

CLAIMS FOR REINSTATEMENT UNDER SECTION 20 BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES				
	2020	2021	2022	2023	2024
Pertanian, Perhutanan dan Perikanan/ <i>Agriculture, Forestry and Fishing</i>	86	63	52	60	65
Perlombongan dan Pengkuarian/ <i>Mining and Quarrying</i>	75	62	20	43	39
Pembuatan/ <i>Manufacturing</i>	1,691	756	887	1,023	1,161
Bekalan Elektrik, Gas, Wap dan Pendingin Udara/ <i>Electricity, Gas, Steam and Air Conditioning Supply</i>	142	52	38	87	100
Bekalan Air, Pembentungan, Pengurusan Sisa dan Aktiviti Pemulihan/ <i>Water Supply, Sewerage, Waste Management and Remediation Activities</i>	28	22	10	15	26
Pembinaan/ <i>Construction</i>	512	280	220	148	154
Perdagangan Borong dan Runcit, Pembaikan Kenderaan Bermotor dan Motosikal/ <i>Wholesale and Retail Trade, Repair of Motor Vehicles and Motorcycles</i>	458	259	161	234	254

REPRESENTASI PEMULIHAN KERJA DI BAWAH SEKSYEN 20 MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
CLAIMS FOR REINSTATEMENT UNDER SECTION 20 BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES				
	2020	2021	2022	2023	2024
Pengangkutan dan Penyimpanan/ <i>Transportation and Storage</i>	673	278	461	293	213
Penginapan dan Aktiviti Perkhidmatan Makanan dan Minuman/ <i>Accommodation and Food Service Activities</i>	818	201	81	81	95
Maklumat dan Komunikasi/ <i>Information and Communication</i>	370	183	135	149	157
Aktiviti Kewangan dan Insurans/ Takaful/ <i>Financial and Insurance Activities/Takaful</i>	153	137	94	95	168
Aktiviti Hartanah/ <i>Real Estate Activities</i>	95	43	52	44	50
Aktiviti Profesional, Sainifik dan Teknikal/ <i>Professional, Scientific and Technical Activities</i>	219	66	104	93	66
Aktiviti Pentadbiran dan Khidmat Sokongan/ <i>Administrative and Support Service Activities</i>	187	153	108	151	84
Pentadbiran Awam dan Pertahanan; Aktiviti Keselamatan Sosial Wajib/ <i>Public Administration and Defence; Compulsory Social Security Activities</i>	21	9	7	13	14

REPRESENTASI PEMULIHAN KERJA DI BAWAH SEKSYEN 20 MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
CLAIMS FOR REINSTATEMENT UNDER SECTION 20 BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES				
	2020	2021	2022	2023	2024
Pendidikan/ <i>Education</i>	292	137	125	101	115
Aktiviti Kesihatan Kemanusiaan dan Kerja Sosial/ <i>Human Health and Social Work Activities</i>	124	99	62	101	100
Kesenian, Hiburan dan Rekreasi/ <i>Arts, Entertainment and Recreation</i>	62	23	24	11	24
Aktiviti Perkhidmatan Lain/ <i>Other Service Activities</i>	1,709	855	922	1,166	1,507
Aktiviti Isi Rumah sebagai Majikan; Aktiviti mengeluarkan Barangan dan Perkhidmatan yang Tidak Dapat Dibezakan oleh Isi Rumah untuk Kegunaan Sendiri/ <i>Activities of Households as Employers; Undifferentiated Goods-And Services-producing Activities of Households for Own Use</i>	0	0	1	0	2
Aktiviti Badan dan Pertubuhan Luar Wilayah/ <i>Activities of Extraterritorial Organisations and Bodies</i>	3	6	4	6	10
Jumlah/Total	7,718	3,684	3,568	3,914	4,404

Nota/Note:

1. Kes dilaporkan pada tahun semasa mengikut industri (MSIC 2008)
Reported cases on current year by industry (MSIC 2008)

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
Department of Industrial Relations Malaysia

REPRESENTASI PEMULIHAN KERJA MENGIKUT JENIS PEMBUANGAN, 2020–2024

CLAIMS FOR REINSTATEMENT BY NATURE OF DISMISSAL 2020–2024

SEBAB PENAMATAN CAUSE OF DISMISSAL	BILANGAN KES NUMBER OF CASES				
	2020	2021	2022	2023	2024
Salahlaku/ <i>Misconduct</i>	1,096	747	700	822	965
Pembuangan Terancang/ <i>Constructive Dismissal</i>	514	329	378	364	340
Pengenepian/ <i>Retrenchment</i>	3,056	1,057	978	821	895
Tidak Disahkan Jawatan/ <i>Non-confirmation</i>	239	105	119	173	175
Kontrak Bertempoh Tetap/ <i>Fixed Term Contract</i>	281	143	91	101	146
Pemecatan Mudah/ <i>Termination Simpliciter</i>	1,252	624	527	712	669
Dipaksa Letak Jawatan/ <i>Forced Resignation</i>	293	157	199	207	250
Letak Jawatan Secara Sukarela/ <i>Voluntary Resignation</i>	77	53	45	28	38
Kekecewaan Kontrak/ <i>Frustration of Contract</i>	25	34	23	26	47
Persaraan/ <i>Retirement</i>	16	8	9	12	6

REPRESENTASI PEMULIHAN KERJA MENGIKUT JENIS PEMBUANGAN, 2020–2024
CLAIMS FOR REINSTATEMENT BY NATURE OF DISMISSAL 2020–2024

SEBAB PENAMATAN CAUSE OF DISMISSAL	BILANGAN KES NUMBER OF CASES				
	2020	2021	2022	2023	2024
Gaji Minimum/ <i>Minimum Wages</i>	0	0	0	0	1
Pelaksanaan Umur Persaraan/ <i>Implementation of Retirement Age</i>	6	1	6	3	5
Prestasi Kerja Tidak Memuaskan/ <i>Unsatisfactory Performance</i>	542	320	360	411	541
Lain-lain/ <i>Others</i>	321	106	133	234	326
Jumlah/<i>Total</i>	7,718	3,684	3,568	3,914	4,404

Sumber/*Source*:
 Jabatan Perhubungan Perusahaan Malaysia
 Department of Industrial Relations Malaysia

PENGENDALIAN KES REPRESENTASI PEMULIHAN KERJA DI BAWAH SEKSYEN 20 MENGIKUT NEGERI, 2020–2024

CLAIM FOR REINSTATEMENT UNDER SECTION 20 DEALT BY STATE, 2020–2024

NEGERI STATE	BILANGAN LAWATAN NUMBER OF VISITS				
	2020	2021	2022	2023	2024
Johor	762	371	294	342	306
Kedah/Perlis	188	149	88	76	129
Kelantan	59	43	19	29	24
Melaka	174	76	50	64	84
Negeri Sembilan	287	108	141	116	139
Pahang	246	82	68	68	412
Pulau Pinang	531	226	292	503	325
Perak	244	134	141	228	206
Selangor	2,866	1,226	1,361	1,259	1,487
Terengganu	63	31	93	78	26

PENGENDALIAN KES REPRESENTASI PEMULIHAN KERJA DI BAWAH SEKSYEN 20 MENGIKUT NEGERI, 2020–2024
CLAIM FOR REINSTATEMENT UNDER SECTION 20 DEALT BY STATE, 2020–2024

NEGERI STATE	BILANGAN LAWATAN NUMBER OF VISITS				
	2020	2021	2022	2023	2024
Sabah	199	158	90	131	117
Sarawak	196	116	71	78	91
Wilayah Persekutuan Kuala Lumpur	1,903	964	860	942	1,058
Jumlah/Total	7,718	3,684	3,568	3,914	4,404

Sumber/Source:
 Jabatan Perhubungan Perusahaan Malaysia
 Department of Industrial Relations Malaysia

REPRESENTASI PEMULIHAN KERJA DI BAWAH SEKSYEN 20 MENGIKUT KATEGORI PEKERJAAN, 2020–2024

CLAIM FOR REINSTATEMENT UNDER SECTION 20 BY JOB CATEGORY, 2020–2024

KATEGORI PEKERJAAN JOB CATEGORY	BILANGAN KES NUMBER OF CASES				
	2020	2021	2022	2023	2024
Profesional/Pengurusan dan Eksekutif/ Professional/Managerial and Executive	4,288	2,140	1,959	2,251	2,649
Bukan Eksekutif dan Lebih Rendah/ Non Executive and Below	3,387	1,534	1,606	1,651	1,731
Ekspatriat/Expatriate	27	7	1	9	15
Bukan Ekspatriat/Non-Expatriate	16	3	2	3	9
Jumlah/Total	7,718	3,684	3,568	3,914	4,404

Nota/Note:

1. Kes dilaporkan pada tahun semasa
Reported cases on current year

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
Department of Industrial Relations Malaysia

PENGENDALIAN KES REPRESENTASI PEMULIHAN KERJA DI BAWAH SEKSYEN 20 MENGIKUT GAJI 2020–2024

CLAIM FOR REINSTATEMENT UNDER SECTION 20 BY SALARY, 2020–2024

GAJI SALARY	BILANGAN KES NUMBER OF CASES				
	2020	2021	2022	2023	2024
RM0 - RM1,999	1,598	736	603	747	663
RM2,000 - RM4,999	3,352	1,456	1,545	1,559	1,778
RM5,000 - RM9,999	1,761	901	843	888	1,091
RM10,000 - RM14,999	458	258	255	309	382
RM15,000 - RM19,999	252	150	143	164	208
RM20,000 - RM24,999	119	60	54	89	111
RM25,000 - RM29,999	43	41	51	53	61
RM30,000 - RM34,999	33	39	22	33	35
RM35,000 - RM39,999	31	13	11	20	15
RM40,000 - RM44,999	17	8	11	13	15
RM45,000 - RM49,000	8	8	5	6	7
Melebihi / Above RM50,000	46	14	25	33	38
Jumlah/Total	7,718	3,684	3,568	3,914	4,404

Nota/Note:

1. Kes dilaporkan pada tahun semasa
Reported cases on current year

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
Department of Industrial Relations Malaysia

REPRESENTASI PEMULIHAN KERJA DI BAWAH SEKSYEN 20 MENGIKUT JANTINA, 2020–2024

CLAIM FOR REINSTATEMENT UNDER SECTION 20 BY GENDER, 2020–2024

JANTINA GENDER	BILANGAN KES NUMBER OF CASES				
	2020	2021	2022	2023	2024
Lelaki/ <i>Male</i>	4,989	2,292	2,307	2,469	2,865
Perempuan/ <i>Female</i>	2,729	1,392	1,261	1,445	1,539
Jumlah/ <i>Total</i>	7,718	3,684	3,568	3,914	4,404

Nota/*Note:*

1. Kes dilaporkan pada tahun semasa
Reported cases on current year

Sumber/*Source:*

Jabatan Perhubungan Perusahaan Malaysia
Department of Industrial Relations Malaysia

PENGENDALIAN TINDAKAN PERUSAHAAN

INDUSTRIAL ACTION DEALT



MOGOK MENGIKUT INDUSTRI (MSIC 2008), 2020–2024

STRIKES BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED					HARI BEKERJA YANG HILANG MAN-DAYS LOST				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pertanian, Perhutanan dan Perikanan/ <i>Agriculture, Forestry and Fishing</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pertombongan dan Pengkuarian/ <i>Mining and Quarrying</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pembuatan/ <i>Manufacturing</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Bekalan Elektrik, Gas, Wap dan Pendingin Udara/ <i>Electricity, Gas, Steam and Air Conditioning Supply</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Bekalan Air, Pembentungan, Pengurusan Sisa dan Aktiviti Pemulihan/ <i>Water Supply, Sewerage, Waste Management and Remediation Activities</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

MOGOK MENGIKUT INDUSTRI (MSIC 2008), 2020–2024

STRIKES BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED					HARI BEKERJA YANG HILANG MAN-DAYS LOST				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pembinaan/ <i>Construction</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Perdagangan Borong dan Runcit, Pembaikan Kenderaan Bermotor dan Motosikal/ <i>Wholesale and Retail Trade, Repair of Motor Vehicles and Motorcycles</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pengangkutan dan Penyimpanan/ <i>Transportation and Storage</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Penginapan dan Aktiviti Perkhidmatan Makanan dan Minuman/ <i>Accommodation and Food Service Activities</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Maklumat dan Komunikasi/ <i>Information and Communication</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

MOGOK MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
STRIKES BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED					HARI BEKERJA YANG HILANG MAN-DAYS LOST				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Aktiviti Kewangan dan Insurans/ Takafu/ <i>Financial and Insurance Activities/ Takaful</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Hartanah/ <i>Real Estate Activities</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Profesional, Sainifik dan Teknika/ <i>Professional, Scientific and Technical Activities</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Pentadbiran dan Khidmat Sokongan/ <i>Administrative and Support Service Activities</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pentadbiran Awam dan Pertahanan; Aktiviti Keselamatan Sosial Wajib/ <i>Public Administration and Defence; Compulsory Social Security Activities</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

MOGOK MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
STRIKES BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED					HARI BEKERJA YANG HILANG MAN-DAYS LOST				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pendidikan/ <i>Education</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Kesihatan Kemanusiaan dan Kerja Sosial/ <i>Human Health and Social Work Activities</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Kesenian, Hiburan dan Rekreasi/ <i>Arts, Entertainment and Recreation</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Perkhidmatan Lain/ <i>Other Service Activities</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

MOGOK MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
STRIKES BY INDUSTRY (MSIC 2008), 2020–2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED					HARI BEKERJA YANG HILANG MAN-DAYS LOST				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Aktiviti Isi Rumah sebagai Majikan; Aktiviti Mengeluarkan Barangan dan Perkhidmatan yang Tidak Dapat Dibezakan oleh Isi Rumah untuk Kegunaan Sendiri/ <i>Activities of Households as Employers; Undifferentiated Goods- And Services-producing Activities of Households for Own Use</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Aktiviti Badan dan Pertubuhan Luar Wilayah/ <i>Activities of Extraterritorial Organisations and Bodies</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Jumlah/Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Nota/Note:

1. Kes dilaporkan pada tahun semasa
Reported cases on current year
2. Tiada mogok sepertimana yang ditakrifkan di bawah Akta 177 yang dilaporkan ke
JPPM pada tahun 2020-2024
No strike action in accordance to Act 177 was reported to DIRM in 2020-2024

Sumber/Source:
Jabatan Perhubungan Perusahaan Malaysia
Department of Industrial Relations Malaysia

MOGOK MENGIKUT SEBAB, 2020–2024

STRIKE BY CAUSES, 2020–2024

SEBAB CAUSES	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED					HARI BEKERJA YANG HILANG MAN-DAYS LOST				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Keengganan memulakan rundingan kolektif/ <i>Refusal to commence collective bargaining</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Kebuntuan dalam rundingan kolektif/ <i>Deadlock in collective bargaining</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pertikaian di atas terma dan syarat perkhidmatan mengikut perjanjian kolektif dan lain-lain kontrak perkhidmatan/ <i>Dispute over terms and conditions of contractual terms in collective agreements and other service contracts</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pengeneapan kerja dan renti-kerja sentara/ <i>Retrenchment and lay-off</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

MOGOK MENGIKUT SEBAB, 2020–2024
STRIKE BY CAUSES, 2020–2024

SEBAB CAUSES	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED					HARI BEKERJA YANG HILANG MAN-DAYS LOST				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Kenaikan pangkat, pengagihan tugas, pertukaran dan lain-lain hak istimewa pengurusan/ <i>Promotion, allocation of duties, transfer and other management prerogatives</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Penurunan pangkat, penggantungan kerja, surat amaran dan lain-lain tindakan disiplin terhadap pekerja/ <i>Demotion, suspension, warning letter and other disciplinary actions against workers</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Kegagalan mematuhi piawai perburuhan yang diperuntukkan dalam undang-undang perburuhan berkaitan dengan kemudahan dan lain-lain faedah yang bukan kewangan/ <i>Non-compliance of labour standards provided in legislation related to amenities and facilities and other non-monetary benefits</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

MOGOK MENGIKUT SEBAB, 2020–2024
STRIKE BY CAUSES, 2020–2024

SEBAB CAUSES	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED					HARI BEKERJA YANG HILANG MAN-DAYS LOST				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pertanggaran hak-hak pekerja/ ketidakadilan dalam amalan perburuhan/ <i>Infringements of workers' rights/ unfair labour practices</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Lain-lain/Others	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Jumlah/Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Nota/Note:

- Kes dilaporkan pada tahun semasa
Reported cases on current year
- Tiada mogok sepertimana yang ditakrifkan di bawah Akta 177 yang dilaporkan ke JPPM pada tahun 2020-2024
No strike action in accordance to Act 177 was reported to DIRM in 2020-2024

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
 Department of Industrial Relations Malaysia

MOGOK MENGIKUT JENIS, 2020–2024

NATURE OF STRIKES, 2020–2024

JENIS MOGOK NATURE OF STRIKES	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED					HARI BEKERJA YANG HILANG MAN-DAYS LOST				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Penghentian kerja sepenuhnya/ <i>Total cessation of work</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Penghentian kerja sebahagian/ <i>Partial cessation of work</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Lain-lain bentuk tindakan bersama yang menjejaskan operasi pengeluaran biasa/ <i>Other forms of concerted actions which adversely affect normal production operations</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Jumlah / Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Nota/Note:

- Kes dilaporkan pada tahun semasa
Reported cases on current year
- Tiada mogok sepertimana yang ditakrifkan di bawah Akta 177 yang dilaporkan ke JPPM pada tahun 2020-2024
No strike action in accordance to Act 177 was reported to DIRM in 2020-2024

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
Department of Industrial Relations Malaysia

MOGOK MENGIKUT CARA PENYELESAIAN, 2020–2024

METHOD OF SETTLEMENT OF STRIKES, 2020–2024

JENIS MOGOK NATURE OF STRIKES	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED					HARI BEKERJA YANG HILANG MAN-DAYS LOST				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Melalui rundingan secara langsung / <i>Through direct negotiation</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Melalui campurtangan / Rundingan damai Jabatan/ <i>Through intervention / Conciliation by the Department</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Melalui rujukan pertikaian ke Mahkamah Perusahaan/ <i>Through trade disputes referred to Industrial Court</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Menghentikan / Tidak meneruskan tindakan secara sukarela/ <i>Voluntary Withdrawal</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Lain-Lain / <i>Others</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Jumlah / Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Nota/Note:

1. Kes dilaporkan pada tahun semasa
Reported cases on current year
2. Tiada mogok sepertimana yang ditakrifkan di bawah Akta 177 yang dilaporkan ke JPPM pada tahun 2020-2024
No strike action in accordance to Act 177 was reported to DIRM in 2020-2024

Sumber/Source:
Jabatan Perhubungan Perusahaan Malaysia
Department of Industrial Relations Malaysia

MOGOK MENGIKUT KEPUTUSAN PENYELESAIAN, 2020–2024

STRIKES BY OUTCOME OF SETTLEMENT, 2020–2024

KEPUTUSAN PENYELESAIAN OUTCOME OF SETTLEMENT	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED					HARI BEKERJA YANG HILANG MAN-DAYS LOST				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Tuntutan dituruti sepenuhnya/ <i>Claim entirely met</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tuntutan ditolak / <i>Claim rejected</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sebahagian dari tuntutan dituruti dan sebahagian lagi ditolak/ <i>Claim partially met and partially rejected</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Tuntutan ditarik balik / digugurkan/ <i>Claim withdrawn / dropped</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

MOGOK MENGIKUT SEBAB, 2020–2024
STRIKE BY CAUSES, 2020–2024

KEPUTUSAN PENYELESAIAN OUTCOME OF SETTLEMENT	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED					HARI BEKERJA YANG HILANG MAN-DAYS LOST				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Hasil penyelesaian melalui perundingan secara langsung, runding damai atau arbitrase sedang di tunggu/ <i>Result of settlement through negotiation, conciliation or arbitration awaited</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Jumlah / Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Nota/Note:

- Kes dilaporkan pada tahun semasa
Reported cases on current year
- Tiada mogok sepertimana yang ditakrifkan di bawah Akta 177 yang dilaporkan ke JPPM pada tahun 2020-2024
No strike action in accordance to Act 177 was reported to DIRM in 2020-2024

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
 Department of Industrial Relations Malaysia

MOGOK MENGIKUT PEJABAT, 2020–2024

STRIKES REPORTED BY OFFICE, 2020–2024

JENIS MOGOK NATURE OF STRIKES	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED					HARI BEKERJA YANG HILANG MAN-DAYS LOST				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Ibu Pejabat/ <i>Headquarters</i>	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Johor	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Kedah / Perlis	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Kelantan	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Kluang	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Melaka	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Muar	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Negeri Sembilan	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pahang	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Perak	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Pulau Pinang	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

MOGOK MENGIKUT PEJABAT, 2020–2024
STRIKES REPORTED BY OFFICE, 2020–2024

JENIS MOGOK NATURE OF STRIKES	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED					HARI BEKERJA YANG HILANG MAN-DAYS LOST				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Sabah	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Sarawak	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Selangor	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Terengganu	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Wilayah Persekutuan Kuala Lumpur	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
Jumlah / Total	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

Nota/Note:

- Kes dilaporkan pada tahun semasa
Reported cases on current year
- Tiada mogok sepertimana yang ditakrifkan di bawah Akta 177 yang dilaporkan ke JPPM pada tahun 2020-2024
No strike action in accordance to Act 177 was reported to DIRM in 2020-2024

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
 Department of Industrial Relations Malaysia

PIKET MENGIKUT INDUSTRI (MSIC 2008), 2020–2024

PICKET BY INDUSTRY (MSIC 2008), 2020-2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pertanian, Perhutanan dan Perikanan/ <i>Agriculture, Forestry and Fishing</i>	0	1	0	0	1	0	174	0	0	8
Perlombongan dan Pengkuarian/ <i>Mining and Quarrying</i>	0	0	0	0	0	0	0	0	0	0
Pembuatan/ <i>Manufacturing</i>	8	4	8	2	1	1,064	140	1,817	252	60
Bekalan Elektrik, Gas, Wap dan Pendingin Udara/ <i>Electricity, Gas, Steam and Air Conditioning Supply</i>	0	0	0	0	0	0	0	0	0	0
Bekalan Air, Pembentukan, Pengurusan Sisa dan Aktiviti Pemulihan/ <i>Water Supply, Sewerage, Waste Management and Remediation Activities</i>	0	1	0	0	0	0	22	0	0	0

PIKET MENGIKUT INDUSTRI (MSIC 2008), 2020–2024

PICKET BY INDUSTRY (MSIC 2008), 2020-2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pembinaan/ <i>Construction</i>	0	0	0	0	0	0	0	0	0	0
Perdagangan Borong dan Runcit, Pembaikan Kenderaan Bermotor dan Motosikal/ <i>Wholesale and Retail Trade, Repair of Motor Vehicles and Motorcycles</i>	0	0	0	1	0	0	0	0	30	0
Pengangkutan dan Penyimpanan/ <i>Transportation and Storage</i>	0	0	0	0	0	0	0	0	0	0
Penginapan dan Aktiviti Perkhidmatan Makanan dan Minuman/ <i>Accommodation and Food Service Activities</i>	0	0	0	0	5	0	0	0	0	89
Maklumat dan Komunikasi/ <i>Information and Communication</i>	0	0	0	0	0	0	0	0	0	0

PIKET MENGIKUT INDUSTRI (MSIC 2008), 2020–2024
PICKET BY INDUSTRY (MSIC 2008), 2020-2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Aktiviti Kewangan dan Insurans/ Takaful/ <i>Financial and Insurance Activities/ Takaful</i>	0	0	12	1	161	0	0	1,416	47	5,490
Aktiviti Hartanah/ <i>Real Estate Activities</i>	0	0	0	0	0	0	0	0	0	0
Aktiviti Profesional, Sainifik dan Teknika/ <i>Professional, Scientific and Technical Activities</i>	0	0	0	0	0	0	0	0	0	0
Aktiviti Pentadbiran dan Khidmat Sokongan/ <i>Administrative and Support Service Activities</i>	0	0	0	0	0	0	0	0	0	0
Pentadbiran Awam dan Pertahanan; Aktiviti Keselamatan Sosial Wajib/ <i>Public Administration and Defence; Compulsory Social Security Activities</i>	0	0	0	0	0	0	0	0	0	0

PIKET MENGIKUT INDUSTRI (MSIC 2008), 2020–2024

PICKET BY INDUSTRY (MSIC 2008), 2020-2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pendidikan/ <i>Education</i>	0	0	0	0	1	0	0	0	0	4
Aktiviti Kesihatan Kemanusiaan dan Kerja Sosial/ <i>Human Health and Social Work Activities</i>	0	1	0	0	0	0	31	0	0	0
Kesenian, Hiburan dan Rekreasi/ <i>Arts, Entertainment and Recreation</i>	0	0	0	0	0	0	0	0	0	0
Aktiviti Perkhidmatan Lain/ <i>Other Service Activities</i>	0	0	2	2	0	0	0	305	48	0

PIKET MENGIKUT INDUSTRI (MSIC 2008), 2020–2024

PICKET BY INDUSTRY (MSIC 2008), 2020-2024

INDUSTRI INDUSTRY	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Aktiviti Isi Rumah sebagai Majikan; Aktiviti mengeluarkan Barangan dan Perkhidmatan yang Tidak Dapat Dibezaikan oleh Isi Rumah untuk Kegunaan Sendiri/ <i>Activities of Households as Employers; Undifferentiated Goods-And Services-producing Activities of Households for Own Use</i>	0	0	0	0	0	0	0	0	0	0
Aktiviti Badan dan Pertubuhan Luar Wilayah/ <i>Activities of Extraterritorial Organisations and Bodies</i>	0	0	0	0	0	0	0	0	0	0
Jumlah/Total	8	7	22	6	169	1,064	367	3,538	377	5,651

Nota/Note:

1. Kes dilaporkan pada tahun semasa mengikut industri (MSIC 2008)
Reported cases on current year by industry (MSIC 2008)

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
Department of Industrial Relations Malaysia

PIKET MENGIKUT SEBAB, 2020–2024

PICKET BY CAUSES, 2020–2024

SEBAB CAUSES	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Keengganan memulakan rundingan kolektif/ <i>Refusal to commence collective bargaining</i>	1	0	1	0		200	0	490	0	
Kebuntuan dalam rundingan kolektif/ <i>Deadlock in collective bargaining</i>	4	1	4	0	6	710	110	1,130	0	149
Pertikaian di atas terma dan syarat perkhidmatan didalam perjanjian kolektif dan lain-lain kontrak perkhidmatan/ <i>Dispute over terms and conditions of contractual terms in collective agreement and other service contracts</i>	1	3	3	0		154	174	217	0	

PIKET MENGIKUT SEBAB, 2020–2024

PICKET BY CAUSES, 2020–2024

SEBAB CAUSES	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Pengenehan kerja dan renti-kerja sentara/ <i>Retrenchment and lay-off</i>	0	0	0	2		0	0	0	89	
Kenaikan pangkat, pengagihan tugas, pertukaran dan lain-lain hak istimewa pengurusan/ <i>Promotion, allocation of duties, transfer and other management prerogatives</i>	0	0	0	0		0	0	0	0	
Penurunan pangkat, penggantungan kerja, surat amaran dan lain-lain tindakan disiplin terhadap pekerja/ <i>Demotion, suspension, warning letter and other disciplinary actions against workers</i>	0	0	0	0		0	0	0	0	

PIKET MENGIKUT SEBAB, 2020–2024
PICKET BY CAUSES, 2020–2024

SEBAB CAUSES	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Kegagalan mematuhi piawaian perburuhan yang diperuntukkan dalam undang-undang perburuhan berkaitan dengan kemudahan dan lain-lain faedah yang bukan kewangan/ <i>Non-implementation of labour standards provided in legislation related to amenities and facilities and other non-monetary benefits</i>	0	0	0	0		0	0	0	0	
Perlanggaran hak pekerja/ketidakadilan dalam amalan perburuhan/ <i>Infringements of workers' rights/unfair labour practices</i>	2	0	5	2	162	0	0	180	233	5,494
Lain-lain/Others	0	3	9	2	1	0	83	1,521	55	8
Jumlah/Total	8	7	22	6	169	1,064	367	3,538	377	5,651

Nota/Note:

1. Kes dilaporkan pada tahun semasa
Reported cases on current year

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
Department of Industrial Relations Malaysia

PIKET DILAPORKAN MENGIKUT PEJABAT, 2020–2024

PICKET REPORTED BY OFFICE, 2020–2024

PEJABAT OFFICE	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Johor	0	0	3	0	16	0	0	247	0	451
Kedah / Perlis	2	1	1	0	1	600	110	80	0	25
Kelantan	0	0	1	0	28	0	0	350	0	661
Kluang	0	0	0	0	0	0	0	0	0	0
Melaka	0	0	1	0	9	0	0	35	0	309
Muar	0	0	0	0	0	0	0	0	0	0
Negeri Sembilan	0	1	0	0	8	0	22	0	0	249
Pahang	0	1	0	0	1	0	30	0	0	90
Perak	1	1	2	1	35	60	31	306	8	558
Pulau Pinang	1	0	3	1	32	130	0	710	59	1,220

PIKET DILAPORKAN MENGIKUT PEJABAT, 2020–2024

PICKET REPORTED BY OFFICE, 2020–2024

PEJABAT OFFICE	BILANGAN KES NUMBER OF CASES					BILANGAN PEKERJA TERLIBAT NUMBER OF WORKERS INVOLVED				
	2020	2021	2022	2023	2024	2020	2021	2022	2023	2024
Sabah	0	1	0	0	0	0	174	0	0	0
Sarawak	0	0	0	0	0	0	0	0	0	0
Selangor	2	2	5	1	5	274	0	1,140	193	265
Terengganu	0	0	2	1	4	0	0	70	30	23
Wilayah Persekutuan Kuala Lumpur	2	0	4	2	30	0	0	600	87	1,800
Jumlah / Total	8	7	22	6	169	1,064	367	3,538	377	5,651

Nota/Note:

1. Kes dilaporkan pada tahun semasa
Reported cases on current year

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
Department of Industrial Relations Malaysia

LAIN-LAIN AKTIVITI

MISCELLANEOUS ACTIVITIES



LAIN-LAIN ADUAN MENGIKUT PERKARA, 2020–2024

MISCELLANEOUS COMPLAINTS BY SUBJECT, 2020-2024

PERKARA SUBJECT	BILANGAN KES NUMBER OF CASES				
	2020	2021	2022	2023	2024
Penamatan Kerja / <i>Termination Of Employment</i>	39	27	19	7	7
Amalan perburuhan yang tidak adil/ <i>Unfair labour practices</i>	6	4	0	26	37
Terma dan syarat perkhidmatan/ <i>Terms and conditions of service</i>	8	9	0	2	10
Lain-lain (Contoh: penganiayaan, gangguan seksual dan sebagainya) / <i>Others (e.g: victimisation, sexual harassment and etc)</i>	39	18	24	20	22
Jumlah / Total	92	58	43	55	76

Nota/Note:

1. Kes dilaporkan pada tahun semasa
Reported cases on current year

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
Department of Industrial Relations Malaysia

PENGENDALIAN LAIN-LAIN ADUAN, 2020–2024

MISCELLANEOUS COMPLAINTS DEALT, 2020–2024

PERKARA PARTICULARS		2020	2021	2022	2023	2024
Dilaporkan/ <i>Reported</i>	Bil./No.	92	58	43	55	76
Dikendalikan/ <i>Dealt</i>	Bil./No.	92	58	43	55	76
Diselesaikan/ <i>Resolved</i>	Bil./No.	92	58	43	55	76
	Peratus Selesai/ <i>Percentage Resolved</i> (%)	100.00	100.00	100.00	100.00	100.00
Baki/ <i>Balance</i>	Bil./No.	0	0	0	0	0

Sumber/*Source*:

Jabatan Perhubungan Perusahaan Malaysia
Department of Industrial Relations Malaysia

KHIDMAT NASIHAT MENGIKUT SEBAB, 2020–2024

ADVISORY SERVICES BY CAUSES, 2020–2024

SEBAB CAUSES	2020		2021		2022		2023		2024	
	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)
Tuntutan Pengiktirafan/ <i>Claim for recognition</i>	76	3,490	71	1,790	37	1,190	47	1,900	36	1,679
Keengganan memulakan rundingan kolektif/ <i>Refusal to commence collective bargaining</i>	47	1,295	11	295	16	635	40	1,172	38	1,385
Kebuntuan dalam rundingan kolektif/ <i>Deadlock in collective bargaining</i>	54	1,740	73	1,315	49	2,515	29	883	124	3,334

KHIDMAT NASIHAT MENGIKUT SEBAB, 2020–2024
ADVISORY SERVICES BY CAUSES, 2020–2024

SEBAB CAUSES	2020		2021		2022		2023		2024	
	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)
Pertikaian di atas terma dan syarat perkhidmatan mengikut perjanjian kolektif dan lain-lain kontrak perkhidmatan/ <i>Dispute over terms and conditions of contractual terms in collective agreement and other service contracts</i>	159	3,700	441	10,420	474	9,275	289	5,738	502	19,579
Pembuangan kerja/ <i>Dismissals</i>	11,976	262,969	18,644	301,406	23,682	240,636	33,731	380,672	35,093	421,407
Pengenehan kerja dan renti-kerja sentara/ <i>Retrenchment and lay-off</i>	4,216	102,611	8,844	143,722	6,242	97,098	2,939	49,749	3,257	42,257

KHIDMAT NASIHAT MENGIKUT SEBAB, 2020–2024
ADVISORY SERVICES BY CAUSES, 2020–2024

SEBAB CAUSES	2020		2021		2022		2023		2024	
	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)
Kenaikan pangkat, pengagihan tugas, pertukaran dan lain- lain hak istimewa pengurusan/ <i>Promotion, allocation of duties, transfer and other management prerogatives</i>	468	6,148	2,167	36,555	756	13,505	2,317	26,625	2,622	28,890
Penurunan pangkat, penggantungan kerja, surat amaran dan lain- lain tindakan disiplin terhadap pekerja/ <i>Demotion, suspension, warning letter and other disciplinary actions against workers</i>	1,124	14,195	2,018	35,790	844	20,110	2,165	37,552	3,554	40,396

KHIDMAT NASIHAT MENGIKUT SEBAB, 2020–2024
ADVISORY SERVICES BY CAUSES, 2020–2024

SEBAB CAUSES	2020		2021		2022		2023		2024	
	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)
Kegagalan mematuhi piawaian perburuhan yang diperuntukkan dalam undang-undang perburuhan berkaitan dengan kemudahan dan lain-lain faedah yang bukan kewangan/ <i>Non-implementation of labour standards provided in legislation relating to amenities and facilities and other non-monetary benefits</i>	670	3,552	934	19,050	262	7,225	1,470	17,892	1,158	16,796

KHIDMAT NASIHAT MENGIKUT SEBAB, 2020–2024
ADVISORY SERVICES BY CAUSES, 2020–2024

SEBAB CAUSES	2020		2021		2022		2023		2024	
	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)
Perlanggaran hak-hak pekerja/ Ketidakadilan dalam amalan perburuhan/ <i>Infringements of workers' rights/ Unfair labour practices</i>	349	7,239	1,152	18,900	4,113	65,180	2,514	13,048	3,069	41,201
Lain-lain/ <i>Others</i>	3,840	68,224	12,014	165,543	6,199	102,507	5,471	66,081	6,214	89,009
Jumlah/Total	22,979	475,163	46,369	734,786	42,674	559,876	51,012	601,312	55,667	705,933

Nota/Note:

1. Kes dilaporkan pada tahun semasa
Reported cases on current year

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
Department of Industrial Relations Malaysia

KHIDMAT NASIHAT MENGIKUT NEGERI, 2020–2024

ADVISORY SERVICES BY STATE, 2020–2024

NEGERI STATE	2020		2021		2022		2023		2024	
	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)
Johor	1,915	69,402	2,516	49,078	2,077	37,870	2,226	44,720	2,142	44,285
Kedah / Perlis	998	30,315	908	27,485	1,151	34,895	1,175	35,515	1,116	33,600
Kelantan	496	5,860	1,552	31,200	581	21,270	564	16,312	1,387	29,265
Melaka	1,403	4,022	888	6,860	745	6,880	1,542	15,725	2,595	39,804
Negeri Sembilan	652	19,640	1,166	30,580	1,534	31,080	1,957	39,100	1,977	39,175
Pahang	1,544	28,720	661	6,450	524	25,651	1,023	44,538	2,171	56,894
Perak	955	25,128	1,354	39,240	1,341	39,861	1,001	12,500	1,387	16,265
Pulau Pinang	2,002	40,040	1,295	16,495	918	10,380	1,386	39,925	1,342	34,251

KHIDMAT NASIHAT MENGIKUT NEGERI, 2020–2024
ADVISORY SERVICES BY STATE, 2020–2024

NEGERI STATE	2020		2021		2022		2023		2024	
	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)	BILANGAN PIHAK NUMBER OF PARTIES	MASA (minit) TIME (minutes)
Sabah	1,812	18,120	637	13,570	576	12,995	1,190	26,488	1,210	26,588
Sarawak	662	11,760	1,222	17,553	1,044	21,904	924	19,832	514	4,970
Selangor	2,179	91,463	11,987	153,290	11,517	50,640	11,721	58,605	12,021	60,105
Terengganu	425	17,878	716	20,980	756	21,090	1,337	25,540	1,851	34,358
Wilayah Persekutuan Kuala Lumpur	7,936	112,815	21,467	322,005	19,910	245,360	24,966	222,512	25,954	286,373
Jumlah / Total	22,979	475,163	46,369	734,786	42,674	559,876	51,012	601,312	55,667	705,933

Nota/Note:

1. Kes dilaporkan pada tahun semasa
Reported cases on current year

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
Department of Industrial Relations Malaysia

LAWATAN INDUSTRI YANG DIJALANKAN MENGIKUT NEGERI, 2020–2024

INDUSTRIAL VISITS CONDUCTED BY STATE, 2020–2024

NEGERI STATE	BILANGAN LAWATAN NUMBER OF VISITS				
	2020	2021	2022	2023	2024
Johor	420	483	483	486	484
Kedah/Perlis	151	181	180	180	182
Kelantan	35	125	134	121	130
Melaka	86	183	180	182	180
Negeri Sembilan	91	181	180	181	180
Pahang	79	148	181	164	185
Perak	266	375	373	367	365
Pulau Pinang	90	345	367	367	365
Sabah	152	185	167	180	181
Sarawak	205	250	258	249	242

LAWATAN INDUSTRI YANG DIJALANKAN MENGIKUT NEGERI, 2020–2024
INDUSTRIAL VISITS CONDUCTED BY STATE, 2020–2024

NEGERI STATE	BILANGAN LAWATAN NUMBER OF VISITS				
	2020	2021	2022	2023	2024
Selangor	102	210	204	175	179
Terengganu	67	140	121	128	132
Wilayah Persekutuan Kuala Lumpur	68	123	120	66	108
Jumlah/Total	1,812	2,929	2,948	2,846	2,913

Nota/Note:

1. Bilangan lawatan dilaporkan pada tahun semasa
Reported visits on current year

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
Department of Industrial Relations Malaysia

CERAMAH DAN DIALOG SOSIAL YANG DIJALANKAN MENGIKUT NEGERI, 2020–2024

TALKS AND SOCIAL DIALOGUES CONDUCTED BY STATE, 2020–2024

NEGERI STATE	BILANGAN DIALOG (DIALOG SOSIAL) NUMBER OF DIALOGUES (SOCIAL DIALOGUES)				
	2020	2021	2022	2023	2024
Johor	95	102	114	103	100
Kedah/Perlis	30	45	36	40	36
Kelantan	27	26	38	24	75
Melaka	36	38	47	36	36
Negeri Sembilan	35	37	36	36	40
Pahang	20	24	30	31	36
Perak	50	78	86	71	72
Pulau Pinang	63	82	79	73	77

CERAMAH DAN DIALOG SOSIAL YANG DIJALANKAN MENGIKUT NEGERI, 2020–2024
TALKS AND SOCIAL DIALOGUES CONDUCTED BY STATE, 2020–2024

NEGERI STATE	BILANGAN DIALOG (DIALOG SOSIAL) NUMBER OF DIALOGUES (SOCIAL DIALOGUES)				
	2020	2021	2022	2023	2024
Sabah	34	48	36	36	36
Sarawak	58	58	63	48	62
Selangor	130	203	223	184	186
Terengganu	26	31	49	24	24
Wilayah Persekutuan Kuala Lumpur	88	121	131	128	138
Jumlah/Total	692	893	968	834	918

Nota/Note:

1. Bilangan ceramah dan dialog dilaporkan pada tahun semasa
Number of talks and dialogues on current year
2. Mulai tahun 2017, ceramah dan dialog dijadikan satu aktiviti yang sama dan dinamakan sebagai Dialog Sosial. Maka, bilangan bagi aktiviti ini adalah bersekali.
Starting from 2017, talks and dialogues are incorporated as one activity and converted to Social Dialogue. Thus, number of these activities is interrelated.

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
 Department of Industrial Relations Malaysia

MAJIKAN YANG TELAH MELAKSANAKAN PLWS DAN PEKERJA YANG MENIKMATI FAEDAH PLWS MENGIKUT SEKTOR, 2020–2024

EMPLOYERS IMPLEMENTING PLWS AND EMPLOYEES BENEFITING FROM PLWS BY SECTOR, 2020–2024

SEKTOR SECTOR	2020		2021		2022		2023		2024	
	BILANGAN MAJIKAN YANG MELAKSANAKAN PLWS NUMBER OF EMPLOYERS IMPLEMENTING PLWS	BILANGAN PEKERJA YANG MENIKMATI FAEDAH PLWS NUMBER OF EMPLOYEES BENEFITTING FROM PLWS	BILANGAN MAJIKAN YANG MELAKSANAKAN PLWS NUMBER OF EMPLOYERS IMPLEMENTING PLWS	BILANGAN PEKERJA YANG MENIKMATI FAEDAH PLWS NUMBER OF EMPLOYEES BENEFITTING FROM PLWS	BILANGAN MAJIKAN YANG MELAKSANAKAN PLWS NUMBER OF EMPLOYERS IMPLEMENTING PLWS	BILANGAN PEKERJA YANG MENIKMATI FAEDAH PLWS NUMBER OF EMPLOYEES BENEFITTING FROM PLWS	BILANGAN MAJIKAN YANG MELAKSANAKAN PLWS NUMBER OF EMPLOYERS IMPLEMENTING PLWS	BILANGAN PEKERJA YANG MENIKMATI FAEDAH PLWS NUMBER OF EMPLOYEES BENEFITTING FROM PLWS	BILANGAN MAJIKAN YANG MELAKSANAKAN PLWS NUMBER OF EMPLOYERS IMPLEMENTING PLWS	BILANGAN PEKERJA YANG MENIKMATI FAEDAH PLWS NUMBER OF EMPLOYEES BENEFITTING FROM PLWS
Pembuatan/ Manufacturing	12,004	1,530,015	12,579	1,641,458	13,214	1,787,603	14,108	1,960,445	15,096	2,240,857
Perkhidmatan/ Services	65,377	2,432,657	66,993	2,686,249	68,911	2,864,388	70,922	3,082,632	73,186	3,272,929
Pembinaan/ Construction	5,920	196,271	6,106	211,001	6,233	222,502	6,421	236,970	6,573	256,446
Pertanian/ Agriculture	4,635	464,263	4,771	488,774	4,930	523,552	5,072	555,480	5,308	592,383

MAJIKAN YANG TELAH MELAKSANAKAN PLWS DAN PEKERJA YANG MENIKMATI FAEDAH PLWS MENGIKUT SEKTOR, 2020–2024

EMPLOYERS IMPLEMENTING PLWS AND EMPLOYEES BENEFITING FROM PLWS BY SECTOR, 2020–2024

SEKTOR SECTOR	2020		2021		2022		2023		2024	
	BILANGAN MAJIKAN YANG MELAKSANAKAN PLWS NUMBER OF EMPLOYERS IMPLEMENTING PLWS	BILANGAN PEKERJA YANG MENIKMATI FAEDAH PLWS NUMBER OF EMPLOYEES BENEFITING FROM PLWS	BILANGAN MAJIKAN YANG MELAKSANAKAN PLWS NUMBER OF EMPLOYERS IMPLEMENTING PLWS	BILANGAN PEKERJA YANG MENIKMATI FAEDAH PLWS NUMBER OF EMPLOYEES BENEFITING FROM PLWS	BILANGAN MAJIKAN YANG MELAKSANAKAN PLWS NUMBER OF EMPLOYERS IMPLEMENTING PLWS	BILANGAN PEKERJA YANG MENIKMATI FAEDAH PLWS NUMBER OF EMPLOYEES BENEFITING FROM PLWS	BILANGAN MAJIKAN YANG MELAKSANAKAN PLWS NUMBER OF EMPLOYERS IMPLEMENTING PLWS	BILANGAN PEKERJA YANG MENIKMATI FAEDAH PLWS NUMBER OF EMPLOYEES BENEFITING FROM PLWS	BILANGAN MAJIKAN YANG MELAKSANAKAN PLWS NUMBER OF EMPLOYERS IMPLEMENTING PLWS	BILANGAN PEKERJA YANG MENIKMATI FAEDAH PLWS NUMBER OF EMPLOYEES BENEFITING FROM PLWS
Lain-Lain/ <i>Other</i>	1,823	193,915	1,823	193,915	1,844	204,060	1,844	204,060	1,844	204,060
Jumlah/Total	89,759	4,817,121	92,272	5,221,397	95,132	5,602,105	98,367	6,039,587	102,007	6,566,675

Nota/Note:

Bilangan majikan yang melaksanakan PLWS dan bilangan pekerja yang menikmati PLWS pada tahun semasa
Numbers of employers implementing PLWS and employees benefiting from PLWS on current year

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
Department of Industrial Relations Malaysia

MAJIKAN YANG TELAH MELAKSANAKAN PLWS DAN PEKERJA YANG MENIKMATI FAEDAH PELAKSANAAN PLWS MENGIKUT NEGERI, 2020–2024

EMPLOYERS IMPLEMENTING PLWS AND EMPLOYEES BENEFITING FROM PLWS BY STATE, 2020–2024

SEKTOR SECTOR	2020		2021		2022		2023		2024	
	BILANGAN MAJIKAN YANG MELAKSANAKAN PLWS NUMBER OF EMPLOYERS IMPLEMENTING PLWS	BILANGAN PEKERJA YANG MENIKMATI FAEDAH PLWS NUMBER OF EMPLOYEES BENEFITING FROM PLWS	BILANGAN MAJIKAN YANG MELAKSANAKAN PLWS NUMBER OF EMPLOYERS IMPLEMENTING PLWS	BILANGAN PEKERJA YANG MENIKMATI FAEDAH PLWS NUMBER OF EMPLOYEES BENEFITING FROM PLWS	BILANGAN MAJIKAN YANG MELAKSANAKAN PLWS NUMBER OF EMPLOYERS IMPLEMENTING PLWS	BILANGAN PEKERJA YANG MENIKMATI FAEDAH PLWS NUMBER OF EMPLOYEES BENEFITING FROM PLWS	BILANGAN MAJIKAN YANG MELAKSANAKAN PLWS NUMBER OF EMPLOYERS IMPLEMENTING PLWS	BILANGAN PEKERJA YANG MENIKMATI FAEDAH PLWS NUMBER OF EMPLOYEES BENEFITING FROM PLWS	BILANGAN MAJIKAN YANG MELAKSANAKAN PLWS NUMBER OF EMPLOYERS IMPLEMENTING PLWS	BILANGAN PEKERJA YANG MENIKMATI FAEDAH PLWS NUMBER OF EMPLOYEES BENEFITING FROM PLWS
Johor	13,858	652,732	14,452	715,393	14,905	769,274	15,471	831,222	16,084	899,988
Kedah/Perlis	5,357	237,453	5,502	253,329	5,703	279,609	5,901	304,223	6,153	356,518
Kelantan	2,530	60,579	2,589	65,688	2,686	102,453	2,845	112,410	3,016	118,518
Melaka	4,606	224,365	4,701	235,442	4,851	252,218	5,046	276,315	5,276	305,151
Negeri Sembilan	4,175	174,650	4,285	183,415	4,461	192,386	4,659	208,566	4,920	244,359
Pahang	3,460	138,796	3,535	142,578	3,660	156,739	3,847	173,516	4,066	190,561
Perak	9,186	495,206	9,618	533,324	10,017	557,261	10,398	600,466	9,317	758,558
Pulau Pinang	7,908	569,589	8,162	620,793	8,503	671,105	8,882	716,276	10,863	731,222

MAJIKAN YANG TELAH MELAKSANAKAN PLWS DAN PEKERJA YANG MENIKMATI FAEDAH PLWS MENGIKUT SEKTOR, 2020–2024

EMPLOYERS IMPLEMENTING PLWS AND EMPLOYEES BENEFITING FROM PLWS BY SECTOR, 2020–2024

SEKTOR SECTOR	2020		2021		2022		2023		2024	
	BILANGAN MAJIKAN YANG MELAKSANAKAN PLWS NUMBER OF EMPLOYERS IMPLEMENTING PLWS	BILANGAN PEKERJA YANG MENIKMATI FAEDAH PLWS NUMBER OF EMPLOYEES BENEFITING FROM PLWS	BILANGAN MAJIKAN YANG MELAKSANAKAN PLWS NUMBER OF EMPLOYERS IMPLEMENTING PLWS	BILANGAN PEKERJA YANG MENIKMATI FAEDAH PLWS NUMBER OF EMPLOYEES BENEFITING FROM PLWS	BILANGAN MAJIKAN YANG MELAKSANAKAN PLWS NUMBER OF EMPLOYERS IMPLEMENTING PLWS	BILANGAN PEKERJA YANG MENIKMATI FAEDAH PLWS NUMBER OF EMPLOYEES BENEFITING FROM PLWS	BILANGAN MAJIKAN YANG MELAKSANAKAN PLWS NUMBER OF EMPLOYERS IMPLEMENTING PLWS	BILANGAN PEKERJA YANG MENIKMATI FAEDAH PLWS NUMBER OF EMPLOYEES BENEFITING FROM PLWS	BILANGAN MAJIKAN YANG MELAKSANAKAN PLWS NUMBER OF EMPLOYERS IMPLEMENTING PLWS	BILANGAN PEKERJA YANG MENIKMATI FAEDAH PLWS NUMBER OF EMPLOYEES BENEFITING FROM PLWS
Sabah	7,054	293,022	7,200	315,674	7,385	346,146	7,568	360,828	7,734	379,695
Sarawak	6,692	258,592	6,831	274,554	7,071	292,841	7,370	334,190	7,695	359,839
Selangor	9,225	740,800	9,439	790,120	9,640	828,845	9,873	935,802	10,124	981,606
Terengganu	3,314	93,186	3,407	99,588	3,540	116,038	3,655	124,378	3,815	134,628
Wilayah Persekutuan Kuala Lumpur	12,327	865,090	12,484	978,438	12,643	1,024,129	12,785	1,048,334	12,877	1,092,971
Wilayah Persekutuan Putrajaya	67	13,061	67	13,061	67	13,061	67	13,061	67	13,061
Jumlah / Total	89,759	4,817,121	92,272	5,221,397	95,132	5,602,105	98,367	6,039,587	102,007	6,566,675

Nota/Note:

Bilangan majikan yang melaksanakan PLWS dan bilangan pekerja yang menikmati PLWS pada tahun semasa
 Numbers of employers implementing PLWS and employees benefiting from PLWS on current year

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
 Department of Industrial Relations Malaysia

INDEKS KEHARMONIAN PERUSAHAAN NASIONAL

NATIONAL INDUSTRIAL HARMONY INDEX



INDEKS KEHARMONIAN PERUSAHAAN NASIONAL

NATIONAL INDUSTRIAL HARMONY INDEX

	IHI NASIONAL BAGI TAHUN 2018–2024 IHI NATIONAL, 2018–2024				
	2018	2019	2020	2022	2024
INDEKS / INDEX	75.8	77.3	78.0	78.89	83.6
TAHAP KEHARMONIAN PERUSAHAAN/ INDUSTRIAL HARMONY LEVEL	Baik/Good	Baik/Good	Baik/Good	Baik/Good	Baik/Good

PETUNJUK TAHAP KEHARMONIAN PERUSAHAAN

INDICATOR OF INDUSTRIAL HARMONY LEVEL

SKOR INDEKS / INDEX SCORE (%)	0-49.90	50.00-69.9	70.00-89.90	90.00-100.00
TAHAP KEHARMONIAN PERUSAHAAN/ INDUSTRIAL HARMONY LEVEL	Lemah/ <i>Weak</i>	Memuaskan/ <i>Satisfactory</i>	Baik/ <i>Good</i>	Cemerlang/ <i>Excellent</i>

Nota/Note:

Laporan IHI Nasional mula dikeluarkan pada tahun 2017. Mulai tahun 2020, kajian IHI dilaksanakan dua tahun sekali
IHI National Report was first released in 2017. Starting from year 2020, IHI survey will be implemented every two years

Sumber/Source:

Jabatan Perhubungan Perusahaan Malaysia
Department of Industrial Relations Malaysia



Jabatan Perhubungan Perusahaan Malaysia

(Kementerian Sumber Manusia)
Aras 9, Setia Perkasa 4,
Kompleks Setia Perkasa,
Pusat Pentadbiran Kerajaan Persekutuan,
62530, Wilayah Persekutuan Putrajaya

T: 03 8886 5434 F: 03 8889 2355 E: jppm@mohr.gov.my

jpp.mohr.gov.my